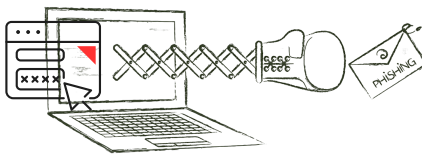




Cybersecurity Tips Series for Public Water Systems



Drinking Water
Program (DWP)

PROTECT YOURSELF FROM PHISHING SCAMS

Hackers use email or text messages to trick you into giving them your sensitive information



Verify Links

Think before you click. Hover over links to see the actual URL (destination).



Confirm Requests

The best way to avoid phishing attacks is to verify sensitive information requests in person. Call the person who sent the request to verify that it's legitimate.



Sensitive Information

Never share sensitive or personal information requested via email.



Report all suspected phishing attacks right away to your supervisor and IT department.*



COMMON FEATURES OF PHISHING EMAILS



- Too good to be true - Offers and attention-grabbing statements
- Hyperlinks and attachments
- Urgent action or confidential requests
- Spelling errors and grammar mistakes

*Report Phishing attacks to phishing-report@us-cert.gov

Visit the [MassDEP Cybersecurity Page](#) for more details on reporting cyberattacks.