MassDEP
Drinking Water
Program(DWP)

Reporting Cyber Attacks

After a suspected cyber attack, follow your PWS Cyber Incident Plan to identify next steps. Your Plan must include emergency contacts and when to alert supervisors, emergency personnel, legal team, or insurance providers. See our poster with steps on creating a Cyber Incident Plan here or visit tinyurl.com/MassDEPcyberplan

Important Contacts to Report a Cyber Attack

- **Local Police Department.**

- **Federal Bureau of Investigation's (FBI)** 24/7 CyberWatch at 855-292-3937 or CyWatch@fbi.gov, and the Boston FBI Field Office at 857-386-2000 or bostonfbi.gov.

- **Commonwealth Fusion Center's Massachusetts Cybersecurity Program** at 508-820-2233.

- **MassDEP Regional Office,** detailed contact list of each regional office can be found here. or type tinyurl.com/MassDEPemergencycontacts

OR

Call the **DEP 24-Hour Emergency Number**: 888-304-1133.

SCAN HERE
(CONTACT LIST OF MASSDEP REGIONAL OFFICES)

Remember!

PWSs are required to notify MassDEP and their local Board of Health as soon as possible, **but not more than 2 hours** after obtaining knowledge of a potential or actual Emergency in accordance with 310 CMR 22.15(9)(b)1.

Additional Recommended Reporting

- **Department of Homeland Security (DHS)/Cybersecurity and Infrastructure Security Agency (CISA)** at 888-282-0870 or Central@cisa.dhs.gov, or through the DHS CISA Incident Reporting System here ; CISA Region 1 at CISARegion1@hq.dhs.gov.

- **Water Information Sharing& Analysis Center (WaterISAC)** at analyst@waterisac.org or 866-H2O-ISAC.

ADDITIONAL RESOURCES
MASSDEP CYBERSECURITY PAGE
MASSDEP CYBERSECURITY POSTERS AND TIPS
EPA CYBERSECURITY BEST PRACTICES FOR THE WATER SECTOR
EPA CYBER INCIDENT ACTION CHECKLIST

SCAN HERE
(MASSDEP CYBERSECURITY PAGE)