



MOVA Victim Services Data Dashboard User Guide

Massachusetts Office For Victim Assistance

MOVA

Victim & Witness Assistance Board

The Massachusetts Office for Victim Assistance's (MOVA's) Victim Services Data Dashboard reflects data collected from organizations across the Commonwealth of Massachusetts that receive grant awards administered by MOVA. Over 100 victim service organizations provide support, advocacy, and intervention services to victims and survivors of crime through MOVA-funded grant awards. Compiled data is represented in the MOVA Victim Services Data Dashboard and is filterable by grant type, date, and county.

The tables and charts on the dashboard reflect data beginning in July 2022 (state fiscal year 2023). Each MOVA-funded organization reports aggregate information on grant-funded activities quarterly. Current public data covers state fiscal years 2023 to 2025. New fiscal year data will be added following the conclusion of the fiscal year.

Accessing the Dashboard and Filtering Data

The dashboard can be viewed on [MOVA's Victim Services Data Dashboard and Insights](#) webpage under the Dashboard header.

On the bottom right-hand corner of the dashboard, find options to view the dashboard in full page or zoom in/out.

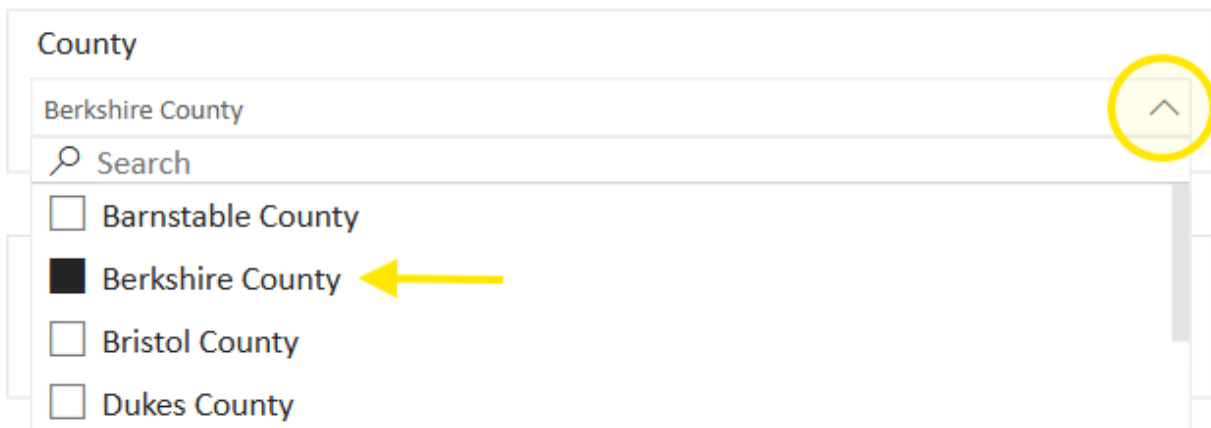
Data Dashboard Filter Key

- **Grant Type:** The Grant Type filter allows users to view data by grant type. MOVA administers several different types of grants. Grants may target specific populations or service types.
 - **SAFEPLAN**
 - **Grant Purpose:** SAFEPLAN grants support specialized services, primarily in a court setting, for victims and survivors of domestic violence, sexual assault, and stalking. SAFEPLAN is a statewide, court-based civil advocacy partnership between MOVA, participating courts, and community organizations.
 - **VSS (Victim & Survivor Services)**
 - **Grant Purpose:** VSS grants support counseling, advocacy, and intervention services for victims and survivors of crime.
 - **CSVS (Culturally Specific Victim Services)**
 - **Grant Purpose:** CSVS grants support tailored counseling, advocacy, and intervention services for communities of color to ensure equitable access to services for victims and survivors of crime.
- **State Fiscal Year:** The State Fiscal Year (FY) filter allows users to view data by fiscal year. The Massachusetts State Fiscal Year begins July 1st and ends June 30th.

- **State Fiscal Quarter:** The State Fiscal Quarter (Q) filter allows users to view data by fiscal year quarter. The fiscal year quarters are Q1: July 1 – September 30, Q2: October 1 – December 31, Q3: January 1 – March 31, and Q4: April 1 – June 30.
- **County:** The County filter allows users to view data by county. The county is based on the location of the funded organization. Organizations that provide services throughout the state are categorized as Statewide.

Utilizing Filters

To set a filter, expand the caret on the right side of the filter. Select the box next to the item that you would like to filter for. Once it is selected, the box will appear filled in. To select multiple items in a filter list, hold down CTRL and select as many items as you would like.



To clear a filter, hover over a filter box and the eraser icon will appear in the top right-hand corner. Click the eraser to clear the filter from the dashboard.



The SAFEPLAN Data section at the bottom of the dashboard has separate and distinct filters shown at the top of the SAFEPLAN section.

Dashboard Content

The dashboard has been organized into six sections to easily view like data. The sections are briefly summarized below in the order they appear on the dashboard.

Individuals Served

This section of the dashboard explores the number of individuals served by MOVA-funded grantees. Individuals receiving services are categorized as new, continuing or anonymous.

- **New Individuals** – The first time an individual receives services during the fiscal year, they are considered new. Demographic information is collected, and the individual is considered new for the entire quarter in which they first seek services.
- **Continuing Individuals** – When an individual receives services during another quarter within the same fiscal year, they are considered continuing.
- **Anonymous Individuals** – In some situations, an individual may receive services anonymously (e.g., hotline services). In this case, grantees may report them anonymously with no demographic information but report services they received.

The visuals in this section include:

- **Total Individuals Served** – includes a breakdown of anonymous, new and continuing individuals.
- **Number of Individuals Served by Grant Type**
- **Number of Individuals Served by Quarter** – upon opening the dashboard, all quarters of data available will be viewable. Filter to see fewer quarters of data.

Geographic Data

This section of the dashboard explores the geographic distribution of individuals served by MOVA-funded grantees.

The visuals in this section include:

- **New Individuals Served by Geographic Area Types** – identifies the area individuals live based on the following categories: Urban (population of 50,000 or more), Suburban (population of 2,500-49,000) or Rural (population less than 2,500). This reporting item is optional and therefore not representative of every individual served by MOVA-funded grantees.
- **Total Individuals Served by County** – displays the county distribution of individuals served by MOVA-funded grantees. The county categorization is based on the location of the grantee organization. Some grantees provide services statewide and therefore are not tied to a specific county. These grantees are represented on the chart as Statewide.

Demographic Data

This section of the dashboard summarizes the demographic information on the individuals served by MOVA-funded grantees. Individuals are asked to self-identify in the demographic categories and when not reported by the individual or tracked by the organization, it is reflected as Not Reported/Tracked. Each individual served is only reported once in the gender, race and age categories.

The visuals in this section include:

- **Individuals Served by Gender**
- **Individuals Served by Age Range**
- **Individuals Served by Race**
- **Individuals Served by Special Classifications** – includes optional additional demographic information and/or experiences a victim or survivor may report. For definitions of all Special Classifications collected, please refer to the [Data Reporting Terminology Dictionary](#).

Victimization Type Data

This section of the dashboard displays the victimization types experienced by individuals served by MOVA-funded grants.

All individuals served through a MOVA-funded grant must be a victim or survivor of a crime, defined as “a person who has suffered physical, sexual, financial, or emotional harm as the result of a crime.”¹ The individual does not need to interact with police or the criminal legal system to be considered a victim or survivor of crime.

The visuals in this section include:

- **Individuals with Multiple Victimization Types Reported** – an individual can report and receive services for multiple victimization types, reflected here.
- **Five Most Common Victimization Types by Quarter** – displays trends of victimization types over time. Utilize the filters to see how the top victimization types change in different time periods or geographic regions.
- **Victimization Types Reported by Individuals** – while each crime is unique, to collect and standardize this information, MOVA utilizes victimization type categories.

For more information on victimization types, please refer to the [Data Reporting Terminology Dictionary](#).

¹ [OVC Performance Measure Dictionary and Terminology Resource](#), page 3.

Service Type Data

This section of the dashboard displays data on direct services provided to victims and survivors through MOVA-funded grants. Direct services allowable under the grants, such as individual counseling, transportation assistance, relocation assistance, on-scene crisis intervention, and many more, are grouped into five main service categories outlined below. An individual can, and often will, receive multiple services across different categories.

There are 35 services that are reported in the dataset. They are categorized into the following main service categories:

- Information and Referral
- Personal Advocacy and Accompaniment
- Emotional Support and Safety Services
- Shelter and Housing Services
- Criminal and Civil Justice System Assistance

The visuals in this section include:

- **Services Provided by Category** – displays the number of services that were provided under each main service category.
- **Services Provided by Category Breakdown** – displays the main service categories and the specific types of services included within each category. The drop-down menu can be used to toggle between the main service categories and view the number of specific services provided within each category.
- **Total Services Provided** – displays a sum of services provided.
- **Service Categories by Quarter** – displays trends of services provided over time. Utilize the filters to see how the top service types change in different time periods or geographic regions.

For more information on the services provided, please refer to the [Data Reporting Terminology Dictionary](#).

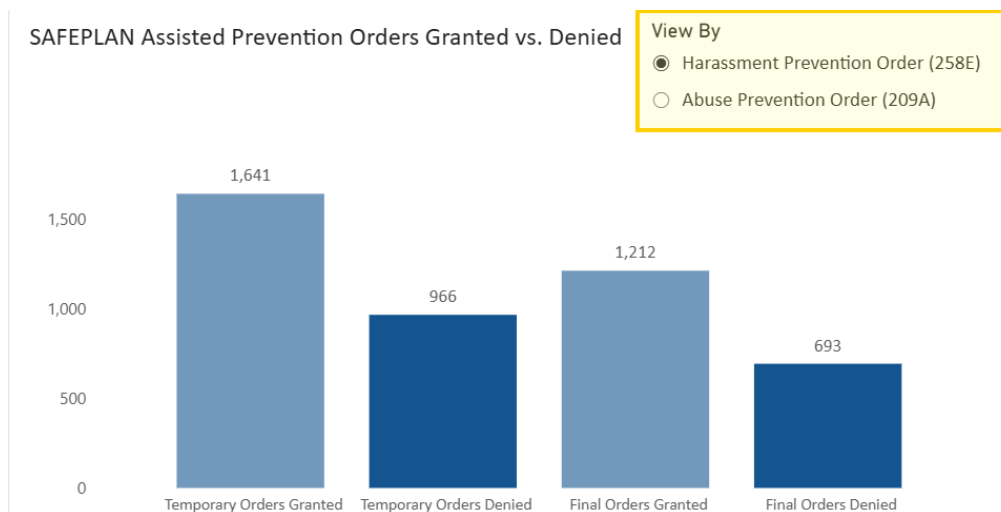
SAFEPLAN Data

The data in this section displays information specific to SAFEPLAN grants. The SAFEPLAN program operates as a unique partnership between MOVA, participating courts, and community-based domestic and sexual violence organizations. SAFEPLAN grants primarily fund SAFEPLAN advocates who assist victims and survivors of domestic violence, sexual assault, and stalking who seek protection via an abuse prevention order and/or harassment prevention order.

The SAFEPLAN section of the dashboard operates on a set of independent filters. For example, to display only one fiscal year of SAFEPLAN data, the fiscal year must be selected within the SAFEPLAN filters.

The visuals in this section include:

- **Individuals with No Prior Contact w/ DV Agency** – displays the number of individuals served who have not had prior contact with a domestic violence organization.
- **Total Number of Courts with SAFEPLAN Services** – shows the number of courts whose data is being displayed based on the filters in place.
- **Number of SAFEPLAN Referrals by Type of Referral** – displays the number and type of referrals provided by SAFEPLAN advocates.
- **SAFEPLAN Assisted Prevention Orders by Type of Abuse Alleged** – displays the number and type of abuse identified by individuals seeking Abuse Prevention Orders or Harassment Prevention Orders.
- **SAFEPLAN Assisted Prevention Orders Granted vs. Denied** – displays the number and type of orders that were granted or denied with assistance by a SAFEPLAN advocate. Select Abuse Prevention Order or Harassment Order to toggle between the types of orders.



For more information on SAFEPLAN services provided, please refer to the [Data Reporting Terminology Dictionary](#).

Data Dashboard Considerations

The data and analysis provided within this dashboard reflect the information as grantees have provided it to MOVA.

The data will be updated yearly in the dashboard. Please reference the dashboard heading to determine when the data was last updated.

The dashboard is designed to suppress data if the use of filters results in data for less than five individuals. This data suppression technique is used to protect privacy and confidentiality. After applying filters, if data charts appear blank, Data N/A or (Blank), this is likely due to data suppression. As a result of data suppression, the dashboard may contain counts less than their true values.

Questions and Additional Data Requests

If you have any questions about the data displayed within this dashboard, please contact MOVA's data team at MovaStats@mass.gov.