



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Infectious Disease and Laboratory Sciences
305 South Street, Jamaica Plain, MA 02130

MAURA T. HEALEY
Governor

KIMBERLEY DRISCOLL
Lieutenant Governor

Immunization Division

Tel: (617) 983-6800

Fax: (617) 983-6840

www.mass.gov/dph/imm

KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

To: Vaccine Providers

From: Pejman Talebian, MA, MPH, Director
Immunization Division
Rattana Bip, Vaccine Program Director
Immunization Division

Date: January 2026

Re: Digital Data Logger Device Restitution Policy

This memo summarizes MDPH's current Digital Data Logger Restitution Policy which applies to all providers enrolled the Vaccine Program using state-supplied digital data loggers.

The Vaccine Program provided one final recalibration of your current state-supplied digital data logger devices to all enrolled provider sites that opted in. Enrolled provider sites may utilize the state-supplied digital data logger devices until they reach their calibration expiration day or opt out early and utilize privately purchased devices.

For more information on digital data logger devices and vaccine temperature monitoring, please see the Vaccine Program document [Guidelines for Compliance with State Vaccine Program Requirements](#), Section B-3e.

Restitution Policy

The Vaccine Program acknowledges that providers make good faith efforts to store and handle digital data logger devices appropriately, as outlined in the Guidelines for Compliance (referenced above). However, the Vaccine Program may require providers to provide restitution for any broken or lost state-supplied devices if:

- a. the device is rendered non-functional due to mishandling or improper placement
- b. the device is not returned to the Vaccine Program upon un-enrolling
- c. the device is lost or disposed of due to site neglect

In situations where restitution is requested, provider sites will be required to transition to utilizing privately purchased digital data logger devices moving forward, effectively opting out of

receiving state-supplied devices. For any site opting out of utilizing state-supplied digital data logger devices or in instances of restitution, it is required that the privately purchased devices abide by all listed details in the [Data Logger Requirements](#) document.

Please note that the Vaccine Program will only hold providers accountable in situations of provider negligence as outlined above and will not seek restitution for a state-supplied digital data logger devices that are rendered non-functional or lost due to a circumstance not in the provider's control (i.e. act of nature). Providers will be given due process to dispute cases of avoidable loss. However, the Vaccine Program retains the right to make final determinations regarding digital data logger device restitution.

Any questions on this procedure can be addressed by calling the Vaccine Program at 617-983-6828.