

DCMS Tip Sheet

August 21, 2020

Volume 1 Edition 17

Greetings from DCAMM Contractor Certification!

This tip sheet addresses the Do Not Reply we have on our deficiency emails.

Why Can't I Just Reply to The Deficiency Email Notice?

The Deficiency Notice is emailed from within our online application and when you reply to it you are sending the information needed by your Compliance Officer (CO) into the online application Support System (see the highlighted email address dcamm@gob2g.com). Responses forwarded to the Support System will at best be delayed in getting to your CO and at worst the information may not reach your CO at all. Support must vet the response, then forward it to the correct contact person. Sometimes the message sits with Support for hours/days before being forwarded to our office. If you have submitted attachments with your reply your CO is unable to access this information and therefore your application will remain incomplete and may possibly be closed for lack of response.

To avoid this possibility send your information directly to your CO. Compliance Officer contact information is located at the bottom of all communications your CO sends to you. (See the red box below).

From: Division of Capital Asset Management and Maintenance <dcamm@gob2g.com>

The additional information and/or documentation must be submitted via email to DCAMM on or before the date noted above.

To submit the additional information send it directly to my email address below. **DO NOT REPLY TO THIS EMAIL.**

If the application remains incomplete after the above date, your Company's Application may be closed.

Compliance Officer
Division of Capital Asset Management & Maintenance
DCAMM| Contractor Certification Office
One Ashburton Place, 15th Floor, Boston, MA 02108
www.mass.gov/dcamm
John.J.Brennan2@mass.gov
857-204-1871

If you have any questions do not hesitate to contact Certification at 857-204-1305 or certification.DCAMM@mass.gov.

If you would like to be added to our Email List [click here](#)

Reminder: Applications are due 90 days prior to expiration for the current certificate