



Stewardship Council Meeting

Thursday, June 7, 2018

12P – 2P

Willowdale Estate at Bradley Palmer State Park

24 Asbury Street, Topsfield, MA

Agenda

PUBLIC SESSION

Welcome and Call to Meeting, Acting Chairwoman Toni Pollack

Commissioner's Report (including any Article 97 updates), Commissioner Leo P. Roy

Committee Updates

- Policy and Planning Committee, Chairwoman Elisa Campbell
- Finance Committee, Chairwoman Heather Clish

Special Business

- Communications and Customer Experience
 - *Constituent Services and Tracking Tool Update* – Presented by Jennifer Norwood, Director, External Affairs and Partnerships
 - *Internal Communications Update* – Presented by Julie Martin, Director of Visitor Services and Programs (and Communications Scrum Leader) and Lisa Barstow, Director, Internal Communications
- Approval of April and May 2018 minutes

Other Business

- Public Comment

Adjourn

Reasonable accommodations for people with disabilities are available upon request by emailing Agatha Summons-McGuire at Agatha.summons@state.ma.us or by calling her at 617-626-1282. Please provide Ms. McGuire a description of the accommodation you will need, including as much detail as you can, as well as information on how she can contact you if more information is needed. Please allow at least two week (14 days) advance notice to Ms. McGuire of a need for reasonable accommodations; last-minute requests will be accepted, but may be impossible to fill. To request materials in accessible formats (Braille, large print, electronic files, audio format), please also contact Ms. McGuire.

Posted: June 5, 2018 1:30PM