

Mass Workforce Issuance

100 DCS 02.121

Policy

Information

To: Chief Elected Officials
Workforce Development Board Chairs
Workforce Development Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
Department of Career Services

Date: November 16, 2017

Subject: **MOSES Version 36.5 will be released on November 22, 2017**

Purpose: To notify Local Workforce Development Boards, One-Stop Career Center Operators and other local workforce partners that MOSES 36.5 is scheduled for release to the desktops on Wednesday, November 22, 2017.

Background: The release date to the field for MOSES 36.5 is Wednesday, November 22, 2017.

MOSES will be shut down at 4:00 p.m. on Tuesday, November 21, 2017 for the updates and the maintenance of the MOSES software and MOSES Applications (JobQuest / TrainingPro).

This will **NOT** interrupt other IT services or functions to the offices, only MOSES will be taken off-line. Email, unemployment assistance systems and internet services will still be available.

Please plan on completing and saving your MOSES data entry by 4:00 p.m. on Tuesday, November 21, and then log off MOSES. This will ensure that when you log into MOSES on Wednesday, November 22, you will have the new version of MOSES available and any work done prior will be saved.

Action

Required: Local Workforce Development Boards, Career Center Operators, and workforce partners should ensure that their staffs are made aware of the MOSES shutdown on Tuesday, November 21, and that Career Centers and other MOSES users plan their workloads accordingly in preparation for MOSES to shut down at 4:00 p.m.

Effective: Immediately

Inquiries: Please email all questions to Thomas.M.Cartier@MassMail.State.MA.US. Please reference this MassWorkforce Issuance number in your inquiry.

Description of Key Changes in MOSES Version 36.5

Disaster Relocation to Massachusetts Tracking: A new section was added to the Assistance Tab to capture information on individuals who relocate to Massachusetts due to any type of disaster. This information should be collected on everyone who relocates to MA not just those who have relocated from Puerto Rico.

Job Seeker Membership (TEST, Damone)

TEST, Damone SSN: XXX-XX-5674 ID: 10193403

Basic **Full** Education Work Experience Events Alerts Case Plan/Youth ISS Services Special Programs Survey

General Information Military Information Barriers **Assistance/Disaster Relocation**

Assistance Categories

TAFDC Long Term TAFDC Yes No Refugee Assistance

EAEDC SNAP (Supplemental Nutrition Assistance) Chapter 115 Veteran Benefits

SSI Free/Reduced Price Lunch SSDI Previous SSDI Recipient Ticket to Work

Disaster Relocations

Relocation Date	Relocated From	Relocation Reason	Enter Other Description	
11/06/2017	Texas	Other	earthquake	Add
03/07/2017	Puerto Rico	Hurricane		Delete

Trade Eligibility Match Criteria Run Match Eligibility Criteria OK Cancel

License, Certification or Registration Information

Any valid licenses, certifications or registrations that these customers have should be entered on the Education Tab. This information will be helpful if reciprocal licensing with MA is being sought.

Basic Full **Education** Work Experience Events Alerts Case Plan/Youth ISS Services Special Programs Survey

Degrees

Institution	Degree	Major	Status	Start date	End date	
						Add
						Delete

State/National Occupational Licenses, Certifications, and Registrations

Type	Title	Issued By	State	Date Issued	Exp Date	
License	Reciprocal License		Puerto Rico	07/01/2017	11/01/2021	Add
						Delete

JobQuest Disaster Relocation Enhancement:

JobQuest is also being modified to capture disaster relocation information and will be available soon. A new question is being added to the Job Seekers In Box asking if they relocated to Massachusetts due to a recent hurricane or other natural disaster. Answering “Yes” will open a new screen to enter the details of their relocation, see screenshot below.



Disaster Relocation Details Screen

The screenshot shows the 'Disaster Relocation to Massachusetts' details screen. At the top, it says 'The Executive Office of Labor and Workforce Development (EOLWD)' and 'Logout'. Below that is the 'Massachusetts JobQuest' logo and a row of six diverse people. A navigation bar includes 'Home', 'Find Jobs', 'Locate Training', 'Search Events', 'My JobQuest', and 'Help'. A breadcrumb trail reads 'Search and Find Jobs in Massachusetts with JobQuest » My JobQuest » Profile - Disaster Recovery'. The main heading is 'Disaster Relocation to Massachusetts'. The form contains three required fields: 'Select the location where the disaster occurred:' with a 'Select location' dropdown; 'What type of disaster caused you to relocate?' with a 'Select from list' dropdown and a sub-field 'If you selected other - please specify' with a 'Type of disaster' text input; and 'When did you relocate?' with 'November' and '2017' dropdowns and a '[mm]' placeholder. A 'Save' button is below the form. At the bottom, there is a note: 'Please enter any valid professional [Licenses, Certifications or Registrations](#) that you have.' and 'Done' and 'Cancel' buttons.

License, Certification or Registration Information

Job Seekers are also prompted to enter any valid licenses, certifications or registrations they have once they save the relocation information.

