



# Workforce Issuance

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100 DCS 02.136

☐ Policy ☒ Information

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**To:** Chief Elected Officials  
MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Fiscal Officers  
MDCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
MassHire Department of Career Services

**Date:** May 19, 2021

**Subject:** **MOSES Version 37.7 will be released on June 9, 2021**

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**Purpose:** To notify Local MassHire Workforce Boards, MassHire Career Center Operators and other local workforce partners that MOSES 37.7 is scheduled for release to the desktops on Wednesday, June 9<sup>th</sup>, 2021.

**Background:** MOSES will be shut down at 4:00 p.m. on Tuesday, June 8<sup>th</sup>, 2021 for the updates and the maintenance of the MOSES software and MOSES Applications (JobQuest / TrainingPro).

This will **NOT** interrupt other IT services or functions to the offices, only MOSES will be taken off-line. Email, unemployment assistance systems and internet services will still be available.

Please plan on completing and saving your MOSES data entry by 4:00 p.m. on Tuesday, June 8, 2021 and then log off MOSES. This will ensure that when you log into MOSES on Wednesday, June 9, 2021, you will have the new version of MOSES available and any work done prior will be saved.

The standard procedure to access the new MOSES build will be followed for those staff that log on to Amazon WorkSpaces (AWS) for their MOSES access. You must open your WorkDocs Drive before opening MOSES.

The build is planned to be released Wednesday, June 9, 2021.

**Action**

**Requested:** Local MassHire Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that their staff are aware of the MOSES shutdown on Tuesday, June 8, 2021 and that Career Centers and other MOSES users plan their workloads accordingly in preparation for MOSES to shut down at 4:00 p.m.

In addition, MassHire Local Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that Amazon Workspace staff on Wednesday, June 9, 2021 log into their Work Docs account before logging into MOSES.

**Effective:** Immediately

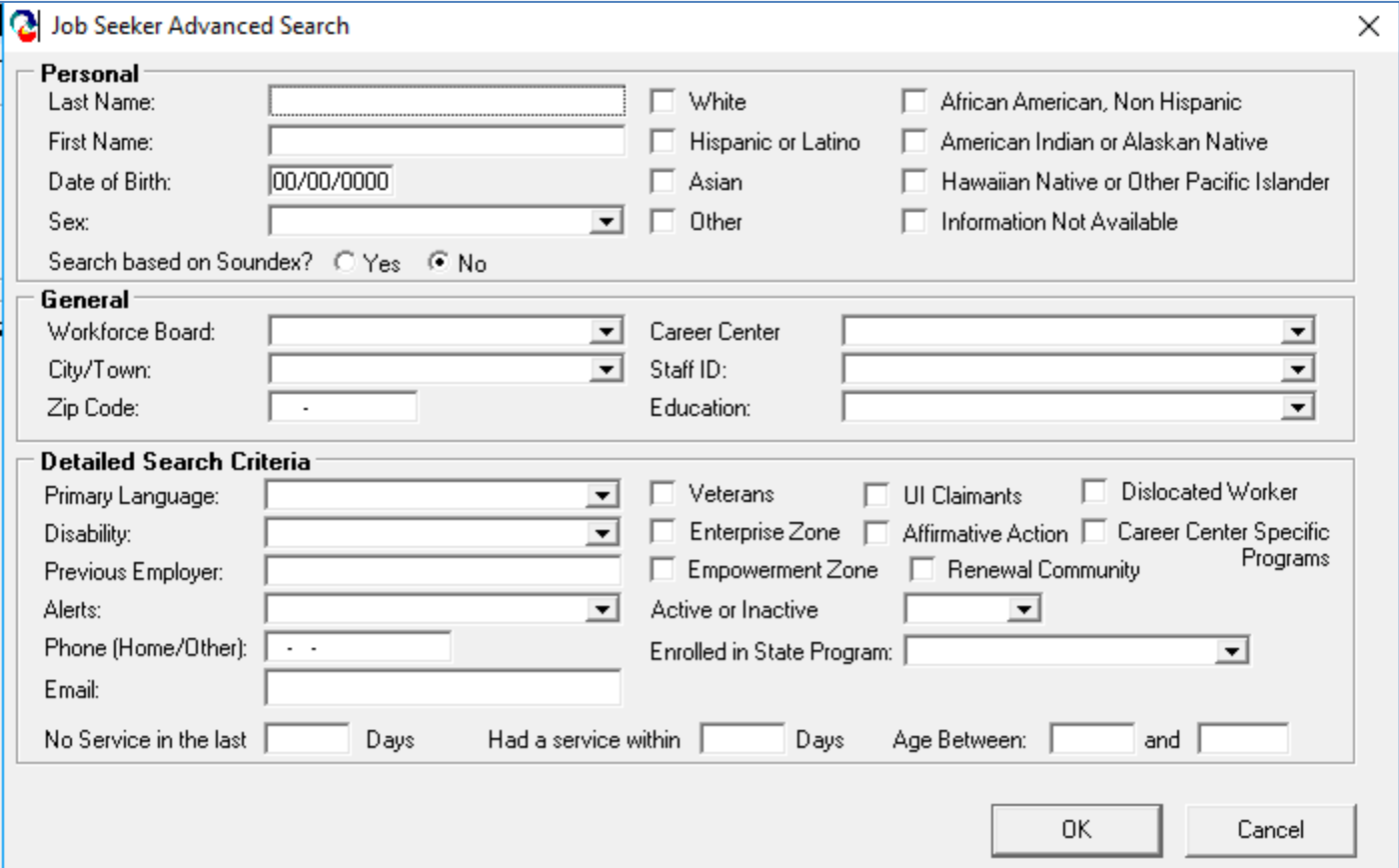
**Inquiries:** Please email all questions to [Thomas.M.Cartier@detma.org](mailto:Thomas.M.Cartier@detma.org). Please reference this MassWorkforce Issuance number in your inquiry.

## Description of Key Changes in MOSES Version 37.7

### 1. Job Seeker – Advanced Search – Email added

#### Email search

Phone (Home/Other):	- -
Email:	



The image shows a screenshot of the 'Job Seeker Advanced Search' dialog box. It is a standard Windows-style window with a title bar, a close button (X) in the top right corner, and a scrollable content area. The content area is divided into three main sections: 'Personal', 'General', and 'Detailed Search Criteria'. Each section contains various input fields, checkboxes, and dropdown menus for filtering search results. At the bottom right, there are 'OK' and 'Cancel' buttons.

**Job Seeker Advanced Search**

**Personal**

Last Name:  ☐ White ☐ African American, Non Hispanic

First Name:  ☐ Hispanic or Latino ☐ American Indian or Alaskan Native

Date of Birth:  ☐ Asian ☐ Hawaiian Native or Other Pacific Islander

Sex:  ☐ Other ☐ Information Not Available

Search based on Soundex? ☐ Yes ☒ No

**General**

Workforce Board:  Career Center:

City/Town:  Staff ID:

Zip Code:  Education:

**Detailed Search Criteria**

Primary Language:  ☐ Veterans ☐ UI Claimants ☐ Dislocated Worker

Disability:  ☐ Enterprise Zone ☐ Affirmative Action ☐ Career Center Specific Programs

Previous Employer:  ☐ Empowerment Zone ☐ Renewal Community

Alerts:  Active or Inactive:

Phone (Home/Other):  Enrolled in State Program:

Email:

No Service in the last  Days Had a service within  Days Age Between:  and

OK Cancel

## 2. Job Seeker – Documents – Job Seeker Details

Time Frame expanded

Added Last 12 Months

Massachusetts One Stop Employment System - User Acceptance - AWS Staff ID: TCART Career Center: Southbridge Career Center Security Admin

File Job Seeker Employer Training Events Program Reports Feedback Administration Go To Window Help

Job Seeker Services

Documents > Job Seeker Resume  
Correspondence > Job Seeker Details  
View Notes  
Scanning  
Job Bank Browse  
Barcode Card  
DTA Clock File  
Caseload Management

Job Seeker Details

Job Seeker Training Details  
Job Seeker Career Plan  
Share Information Form  
UI Potential Issue  
Return to Work

Other Eligible ☐ Yes ☒ No

Ethnicity ☐ Hispanic or Latino ☒ Yes ☐ No  
Race ☒ White ☐ Black or African American  
☐ Asian ☐ American Indian or Alaskan Native  
☐ Other ☐ Hawaiian Native or Other Pacific Islander  
☐ Information Not Available

Programs

Program Name	Apply	Program Status	History
Job Match	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Program Eligibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Career Planning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Worked in agriculture or food processing in the last 12 months? ☐ Yes ☒ No Career Center

Trade Eligibility Match Criteria Run Match Eligibility Criteria OK Cancel

Job Seeker Membership (Beach, Sandy)

Beach, Sandy SSN: XXX-XX-4321 ID: 13256623

Basic Full Education Work History Events Alerts Career Plan/Youth ISS Services Special Programs Survey

General Information

First Name: Sandy Middle Initial: ☐  
Last Name: Beach Sex: Female  
Date of Birth: 01/01/1995 Military: ☐ Yes ☒ No  
Release Information?: ☐ Yes ☒ No Other Eligible: ☐ Yes ☒ No

Ethnicity ☐ Hispanic or Latino  
Race ☒ White ☐ Asian ☐ Other

Programs

Program Name	Apply	F
Job Match	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Program Eligibility	<input type="checkbox"/>	<input type="checkbox"/>
Career Planning	<input type="checkbox"/>	<input type="checkbox"/>

Worked in agriculture or food processing in the last 12 months? ☐ Yes ☒ No Career Center

Trade Eligibility Match Criteria Run Match Eligibility Criteria OK Cancel

Select Services

Select the services you would like to display

☐ All  
☐ Last 12 Months  
☐ Last 6 months  
☒ Last 30 Days  
☐ Last 7 Days  
☐ None

OK Cancel

Select Services

Select the services you would like to display

- ☐ All
- ☐ Last 12 Months
- ☐ Last 6 months
- ☒ Last 30 Days
- ☐ Last 7 Days
- ☐ None

OK Cancel

### 3. Employers – Job Orders – Automatic Closure Date Time Frame expanded

Time Frame expanded:  
For newly added Job Orders:

- ❖ Currently, **30-day** default automatic closure date
- ❖ New **90-day** default automatic closure date

**Job Order (New)**

Alpha Omega Hobby Store      FEIN: ##-###7214    ID: 1722601    Notes

Job Specification | Pay Specification | Referral Information | Skill Set | Selected Job Seekers | Job Order History

Company Name: Alpha Omega Hobby Store    Is job location different than the location of the employer? ☐ Yes ☐ No    ☐ Restricted

Company Address: 1515 Hancock Street    Job Location Address:    ☐ Confidential

Company Country: United States of America    Job Location Country:   

Company City: Quincy    Job Location City:   

Company State: MA    Zip: 02169-    Job Location Zip Code: -    Created Office:   

▶ Career Center: Southbridge Career Center    Job Location State:       WWW Address:   

▶ Assigned To: TCART   

**Job Description**

▶ Job Title:   

▶ Job Category: Regular   

▶ Job Status: Open   

▶ Duration:   

▶ Shift: ☒ First ☐ Second ☐ Third  
☐ Rotating ☐ Split

▶ Current Openings: 1    Openings Filled: 0    Referrals Made:   

FLC Status: None    ☐ Per Diem   

Work Hours: From: 00:00 AM To: 00:00 AM

▶ Hours/Week: 0.0

▶ Close Date: 09/01/2021   

**Other**

▶ Job Details    Typing Speed:    (w.p.m)    Drivers License:       Min Age:       ☐ Empowerment Zone

☐ Affirmative Action    ☐ Enterprise Zone

☐ Public Transportation

☐ Yes    ☐ No    ☒ Unknown

Expand Detail

▶ ☐ Yes ☐ No    Is this an Apprenticeship Position? ▶ ☐ Yes ☐ No    Is this a Union Position?   

Send to US Jobs: ☒ Send    ☐ Don't Send

Employer    Run Match    OK    Cancel

▶ Close Date: 09/01/2021

#### 4. Events – Event Maintenance - Job Seeker – Event Creation – Event Details – Work Keys Exam added to Service type and Associated Services

Event Creation (29737)

Event Details | Funding

**Event Information**

Event Name: RI Bureau of Investigation  
Event Category: Recruitment/Job Fairs  
Career Center: Southbridge Career Center  
Duration: 2.0  
Fee Based: ☐  
Prerequisite Required: ☐  
Career Center Lock: ☐  
Web-Based: ☐  
Funding Restriction: ☐  
Event Description: Employer Recruitment

**Service Type**

Math Test  
Occupation Testing  
Occupational Certification/License  
Orientation  
Other Test  
Profiling - CCS/RESEA/EUC  
Reading Test  
Science Test  
Support Services Referral  
Supportive Services  
Training Waived  
WorkKeys Exam

**Selected Services**

Service	Hours
Employer Interview(s)	1.0

Inactivate Event: ☐ Yes ☒ No

OK Cancel

Event Creation (29737)

Event Details | Funding

**Event Information**

Event Name: RI Bureau of Investigation  
Event Category: Recruitment/Job Fairs  
Career Center: Southbridge Career Center  
Duration: 2.0  
Fee Based: ☐  
Prerequisite Required: ☐  
Career Center Lock: ☐  
Web-Based: ☐  
Funding Restriction: ☐  
Event Description: Employer Recruitment

**Service Type**

WorkKeys Exam

**Associated Services**

Applied Math  
Graphic Literacy  
Workplace Documents

**Selected Services**

Service	Hours
Employer Interview(s)	1.0

Inactivate Event: ☐ Yes ☒ No

OK Cancel

5. **Job Seeker – Full tab – Assistance / Disaster Relocation - CARES Act Eligibility-** added

The CARES Eligibility field in MOSES gives staff the ability to indicate CARES eligibility for a customer. CARES eligibility is necessary for the Virtual Manufacturing Training program, the Rapid Reemployment program, as well as any future program funded by CARES Act funding requiring that eligibility.

Staff should check one of the options (PUA, UI, Other) and fill the description box with information as to how the eligibility was derived.

The screenshot shows the 'Job Seeker Membership (TEST, ISNIYA)' form. The 'Assistance/Disaster Relocation' tab is selected. The 'CARES Eligibility' section is highlighted with a red box. It contains three radio button options: PUA, UI (which is selected), and Other. To the right of these options is a text area for a description, which contains the text: 'lazy dog. The quick brown fox jumps over the lazy dog. The quick brown fox jumps over the lazy dog. The quick brown fox jumps over the lazy dog. The quick brown fox jumps over the lazy dog. |'. Below the 'CARES Eligibility' section is the 'Disaster Relocations' section, which has a table with columns: Relocation Date, Relocated From, Relocation Reason, and Enter Other Description. At the bottom of the form are buttons for Trade, Eligibility, Match Criteria, Run Match, Eligibility Criteria, OK, and Cancel.

Job Seeker Membership (TEST, ISNIYA)

TEST, ISNIYA SSN: XXX-XX-5375 ID: 12879351

Basic Full Education Work History Events Alerts Career Plan/Youth ISS Services Special Programs Survey

General Information Military Information Barriers Assistance/Disaster Relocation

**Assistance Categories**

☐ TAFDC Long Term TAFDC: ☐ Yes ☒ No ☐ Refugee Assistance ☐ Other Income-Based Public Asst

☐ EAEDC ☐ SNAP (Supplemental Nutrition Assistance) ☐ Chapter 115 Veteran Benefits

☐ SSI ☐ Free/Reduced Price Lunch ☐ SSDI ☐ Previous SSDI Recipient ☐ Ticket to Work

**DHCD Participant ID**

**CARES Eligibility**

☐ PUA ☒ UI ☐ Other

Description:

lazy dog. The quick brown fox jumps over the lazy dog. The quick brown fox jumps over the lazy dog. The quick brown fox jumps over the lazy dog. The quick brown fox jumps over the lazy dog. |

**Disaster Relocations**

Relocation Date	Relocated From	Relocation Reason	Enter Other Description
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Add

Delete

Trade Eligibility Match Criteria Run Match Eligibility Criteria OK Cancel



6. Job Seeker – General Services – Training (Entered / Did Not Complete/ Completed) – New Service Details – VMT-Module # Added

**General Services– Training–Entered – VMT – Module #**

New service detail entries have been added to the General Services tab in MOSES in order to track the training modules in the Virtual Manufacturing Training (VMT) that customers have been enrolled in or completed from or did not complete.

The screenshot displays the MOSES Job Seeker Membership interface for Harry Potter. The top navigation bar includes tabs for Basic, Full, Education, Work History, Events, Alerts, Career Plan/Youth ISS, Services, and Special Programs. The Services tab is active, showing a list of service categories: General, Employment, Administrative, Testing, Course/Activity, and Youth Goals. The General Services Detail window is open, showing the following fields:

- Service Date: 04/28/2021
- Last Update Date: 00/00/0000
- Career Center: Southbridge Career Center
- Staff ID: TCART
- Hours: .0
- Category: Training - Entered
- Service Detail: TAA/NAFTA Course

A dropdown menu is open for the Service Detail field, listing the following options:

- TAA/NAFTA Course
- Title I Course
- Title II Course
- Veterans Technical Course
- VMT - Module 1 Manufacturing Career Awareness
- VMT - Module 2 Basic Manufacturing Work Standards
- VMT - Module 3 Basic Manufacturing Principles
- VMT - Module 4 OSHA 10
- VMT - Module 5 Measurements and Mathematics
- VMT - Module 6 Blueprint Reading
- VMT - Module 7 Machine Operations and Techniques
- WTW Course

A note at the bottom of the window states: "Note: Blue/Bold Service Details are Federal/OSCCAR Reportable Services. Employment and Follow-Up Services are additionally reported on OSCCAR." The bottom of the window features buttons for Trade, Eligibility, and Match Criteria.

**General Services – Training–Did Not Complete – VMT – Module #**  
*(VMT = Virtual Manufacturing Training)*

Job Seeker Membership (Potter, Harry)

Potter, Harry SSN: XXX-XX-0003 ID: 13256620

Basic | Full | Education | Work History | Events | Alerts | Career Plan/Youth ISS | Services | Special Programs | Survey

General | Employment | Administrative | Testing | Course/Activity | Youth Goals

**Services**

General Services Detail

Services Provided

Service Date: 04/28/2021 Last Update Date: 00/00/0000

Career Center: Southbridge Career Center Staff ID: TCART Hours: .0

Description:

Category: Training - Did Not Complete Service Detail:

Note: Blue/Bold Service Details are Federal/OSSCAR Reportable Services  
 Employment and Follow-Up Services are additionally reported on OSCAR

Trade Eligibility Match Criteria

TAA/NAFTA Course  
 Title I Course  
 Title II Course  
 Veterans Technical Course  
 VMT - Module 1 Manufacturing Career Awareness  
 VMT - Module 2 Basic Manufacturing Work Standards  
 VMT - Module 3 Basic Manufacturing Principles  
 VMT - Module 4 OSHA 10  
 VMT - Module 5 Measurements and Mathematics  
 VMT - Module 6 Blueprint Reading  
 VMT - Module 7 Machine Operations and Techniques  
 WTW Course

**General Services – Training–Completed – VMT – Module #**  
*(VMT = Virtual Manufacturing Training)*

Job Seeker Membership (Potter, Harry)

Potter, Harry SSN: XXX-XX-0003 ID: 13256620

Basic | Full | Education | Work History | Events | Alerts | Career Plan/Youth ISS | Services | Special Programs | Survey

General | Employment | Administrative | Testing | Course/Activity | Youth Goals

**Services**

General Services Detail

Services Provided

Service Date: 04/28/2021 Last Update Date: 00/00/0000

Career Center: Southbridge Career Center Staff ID: TCART Hours: .0

Description:

Category: Training - Completed Service Detail:

Note: Blue/Bold Service Details are Federal/OSSCAR Reportable Services  
 Employment and Follow-Up Services are additionally reported on OSCAR

Trade Eligibility Match Criteria

TAA/NAFTA Course  
 Title I Course  
 Title II Course  
 Veterans Technical Course  
 VMT - Module 1 Manufacturing Career Awareness  
 VMT - Module 2 Basic Manufacturing Work Standards  
 VMT - Module 3 Basic Manufacturing Principles  
 VMT - Module 4 OSHA 10  
 VMT - Module 5 Measurements and Mathematics  
 VMT - Module 6 Blueprint Reading  
 VMT - Module 7 Machine Operations and Techniques  
 WTW Course

*(recently put in MOSES 37.6)*

## 7. Update Lower Living Standard in MOSES.

FAMILY_SIZE	METROPOLITAN_INCOME	NON_METROPOLITAN_INCOME	POVERTY_LEVEL
0	7025	6338	4540
1	12654	11424	12880
2	20738	18725	17420
3	28475	25706	21960
4	35144	31726	26500
5	41476	37444	31040
6	48501	43782	35580
7	55526	50120	40120
8	62551	56458	44660

Job Seeker Membership (Beach, Sandy)

Beach, Sandy SSN: XXX-XX-4321 ID: 13256623 F Notes

Basic Full Education Work History Events Alerts Career Plan/Youth ISS Services Special Programs Survey

General Information Military Information Barriers Assistance/Disaster Relocation

**Additional Information**

✓ Employed: Not Employed Immigrant: ☐ Yes ☒ No

✓ Disability: ☐ Yes ☒ No ☐ Not Disclosed

Type: ☐ Mobility ☐ Mental ☐ Hearing ☐ Vision ☐ Cognitive  
☐ Learning Disability ☐ Chronic Health Condition

Primary Language:   
Language Details:

Dislocated Worker ☐  
Summer Youth ☐  
Permanently Separated (HITG): ☐ Last Modified: 00/00/0000

**Economically Disadvantaged**

✓ Family Size:

**Education**

✓ In School: ☐ Yes ☐ Yes - In Alternative School ☒ No

✓ Highest Degree: Associate Degree

**Work Search Verification**

Date Verified:   
Verified By:

**Claimant ID**

**Migrant Status**

☐ Seasonal Farm Worker, Non Migrant  
☐ Migrant Farm Worker  
☐ Migrant Food Processor

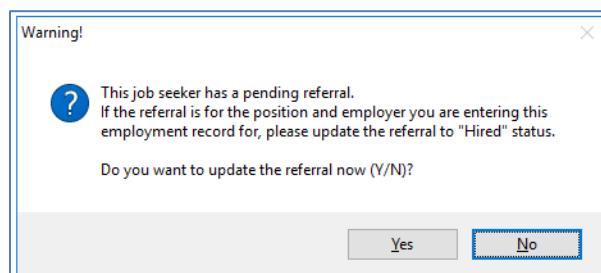
Long-Term Unemployed (27+ weeks) ☐

**Career Objective / Summary**

Viewable to Employers on the Internet (JobQuest) ☐ Yes ☒ No

Trade Eligibility Match Criteria Run Match Eligibility Criteria OK Cancel

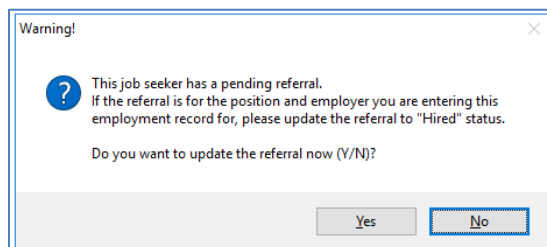
## 8. Job Seeker – Services – Employment - Entered Employment --Referral Pop Up.



In data entering a **Job Seeker – Employment Service** (*Pre-Layoff Placement*, *Found Employment* or *Obtained Employment* services), MOSES will ask if the Employment Service was the result of a past Employment Referral. Pending Job Seeker– Job referrals of less than one year (and status of pending) will trigger the pop up.

The screenshot shows the "Job Seeker Membership (Ivana, Job)" window. The top bar displays "Ivana, Job" and "SSN: XXX-XX-5988 ID: 11790981". The "Services" tab is selected. Below it, the "Employment Services Detail" window is open. It contains fields for "Service Date" (05/07/2021), "Last Update Date", "Career Center" (Southbridge Career Center), "Staff ID" (TCART), "Service Type" (with a dropdown menu open showing options like Pre-Layoff Placement, Call-in/Pre-Referral Contact, Found Employment, Job Development Referral, Job Referral - Staff, Not Referred, and Obtained Employment), and "Service Result". A note at the bottom left of the detail window says: "Note: Blue/Bold Service (Employment and Found Employment) will trigger the pop up." The bottom of the window shows a table with "Row 51 of 51" and buttons for "Trade", "Eligibility", "Match Criteria", "Run Match", "Eligibility Criteria", "OK", and "Cancel".

**For Pre-Layoff Placement , Found Employment and Obtain Employment Service Types.**



Job Seeker Membership (Ivana, Job)

Ivana, Job SSN: XXX-XX-5988 ID: 11790981

Basic | Full | Education | Work History | Events | Alerts | Career Plan/Youth ISS | Services | Special Programs | Survey

General | Employment | Administrative | Testing | Course/Activity | Youth Goals

**Services**

Service Date	Staff ID	Service Type	Service Result	Employer Name	Job Start Date	Job Order Number	Phone		Add
05/08/2020	DR0553	Job Referral - Staff	Pending - Applic	Doug's Employer		14645347	(307) 307-3073		

**Employment Services Detail**

**Services Provided**

Service Date: 05/08/2020 Last Update Date: 05/05/2021

Career Center: Boston Career Center Staff ID: DR0553

Description:

Service Type: Job Referral - Staff Service Result: Pending - Application Confirmed

Job Order No: 14645347 Employer ID: 1078204

Note: Blue/Bold Service Details are Federal/OSCCAR Reportable Services  
Employment and Follow-Up Services are additionally reported on OSCCAR

OK Cancel

Trade Eligibility Match Criteria Run Match Eligibility Criteria OK Cancel

**YES - Update Job Referral**

**Employment Services Detail**

**Services Provided**

Service Date: 00/00/0000 Last Update Date:

Career Center: Southbridge Career Center Staff ID: TCART

Description:

Service Type: Obtained Employment Service Result:

Employer ID:

**Employment Details**

Employer: Phone: ( ) -

Job Title: Benefits:

Pay (\$): .00 Pay Unit:

Start Date: 00/00/0000 Offer Date: 00/00/0000 End Date: 00/00/0000

Duration: Hours/Week: .00

Union: Yes No

Apprenticeship: Yes No

Incumbent Worker: Yes No

**Additional Information**

NAICS: SIC:

Sector: Training Related:

Subsector: Non - Traditional: Yes No Verified: Yes No

Industry Group: UI System Employer: Yes No Sector: Public Private

Industry: Verification Details:

US Industry: Occupational Search

Employer Address: Occupational Code:

Zip: How did Job Seeker learn about this job?

City: State:

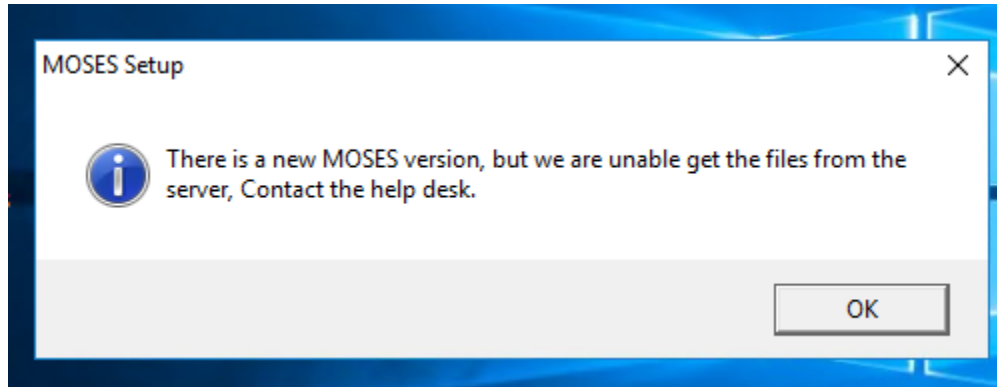
Note: Blue/Bold Service Details are Federal/OSCCAR Reportable Services  
Employment and Follow-Up Services are additionally reported on OSCCAR

Industry Code Search Employer Search OK Cancel

**NO - Continue with Entered Employment**

# MOSES ERROR MESSAGE IN AWS AND HOW TO FIX

## Step by Step Handout



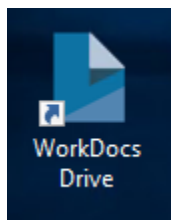
MOSES gets the “not the latest version” message .....

It needs your help

*(NOTE IN THE EXAMPLE BELOW, IGNORE  
THE MODIFICATION DATES, THIS  
BUILD WILL HAVE DIFFERENT DATES)*

IN Amazon WorkSpace

**GO TO**



**Open it** *(You should have 2 folders)*

Name	Date modified	Type	Size
Shared With Me	1/2/2023 10:40 AM	File folder	
My Documents	7/2/2023 7:42 PM	File folder	

Click on .... *Share with me*

Name	Date modified	Type	Size
Shared With Me	11/1/2018 10:40 AM	File folder	
My Documents	7/1/2018 7:42 PM	File folder	

Next

Click on the **MOSES** folder

Name	Date modified	Type	Size
MOSES	11/1/2018 4:15 PM	File folder	
moses_test	9/17/2018 3:03 PM	File folder	

Next Click on **Staff View**

Name	Date modified	Type	Size
Reports	3/1/2018 11:55 AM	File folder	
Scanned_Images	8/1/2018 12:53 PM	File folder	
Staff_view	11/1/2018 4:11 PM	File folder	
Templates	11/14/2018 4:15 PM	File folder	

CLICK ON THE **PBD** Folder

Name	Date modified	Type	Size
other	8/8/2018 12:57 PM	File folder	
Patch	8/8/2018 12:58 PM	File folder	
PBD	11/1/2018 4:07 PM	File folder	
runtime_dlls	11/1/2018 8:42 AM	File folder	
text	11/14/2018 4:11 PM	File folder	



**CLICK** ON THE **PBD** Folder  
 you should see a **pbd.cab** file that has the **latest build date**:  
*FOR MOSES 37.7 it should be a June 2021 date*

Name	Date modified	Type	Size
pbd	7/30/2020 3:59 PM	File folder	
pbd.cab	12/2/2020 4:07 PM	Cabinet File	7,558 KB

Next, **Go Back** And **CLICK** on the **TEXT** folder  
 it should have a **TEXT.cab** file that has the **latest build date**

Name	Date modified	Type	Size
other	8/14/2017 3:57 PM	File folder	
Patch	8/14/2017 2:58 PM	File folder	
PBD	11/14/2018 4:07 PM	File folder	
runtime_dlls	11/14/2018 8:42 AM	File folder	
text	11/14/2018 4:11 PM	File folder	

Name	Date modified	Type	Size
text.cab	12/2/2020 4:07 PM	Cabinet File	390 KB

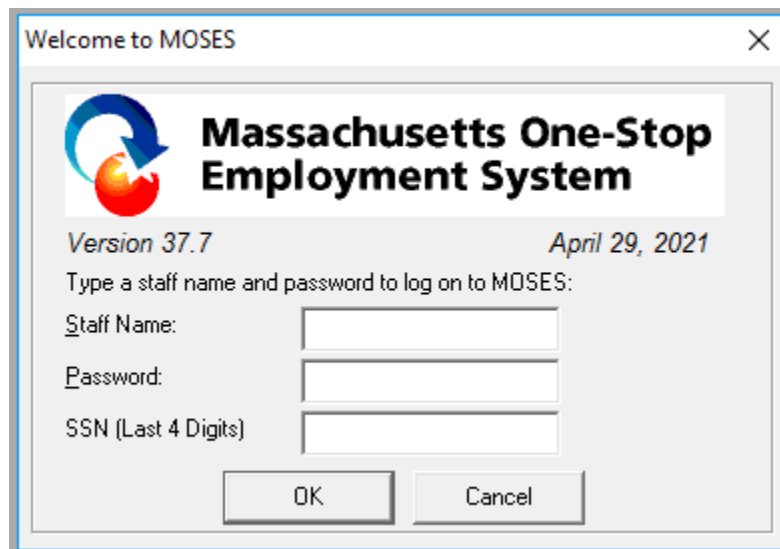
**NOW -**

*if the latest build dates are not showing, then you must wait until they do.  
 AWS is still copying and updating the files.*

*When the latest build date is displayed, then MOSES will now be able to get the latest files from these locations.*


**Click on MOSES**

It should now get the build.



The screenshot shows a Windows-style dialog box titled "Welcome to MOSES" with a close button (X) in the top right corner. The dialog has a light gray background. At the top left is a logo consisting of a blue circular arrow pointing clockwise around a red and orange flame-like shape. To the right of the logo, the text "Massachusetts One-Stop Employment System" is displayed in a bold, black, sans-serif font. Below this, the text "Version 37.7" is on the left and "April 29, 2021" is on the right, both in a smaller, italicized font. A line of text reads "Type a staff name and password to log on to MOSES:". Below this are three input fields: "Staff Name:", "Password:", and "SSN (Last 4 Digits)". Each label is followed by a white rectangular text box. At the bottom of the dialog are two buttons: "OK" and "Cancel", each in its own rectangular button box.

Welcome to MOSES

 **Massachusetts One-Stop  
Employment System**

*Version 37.7* *April 29, 2021*

Type a staff name and password to log on to MOSES:

Staff Name:

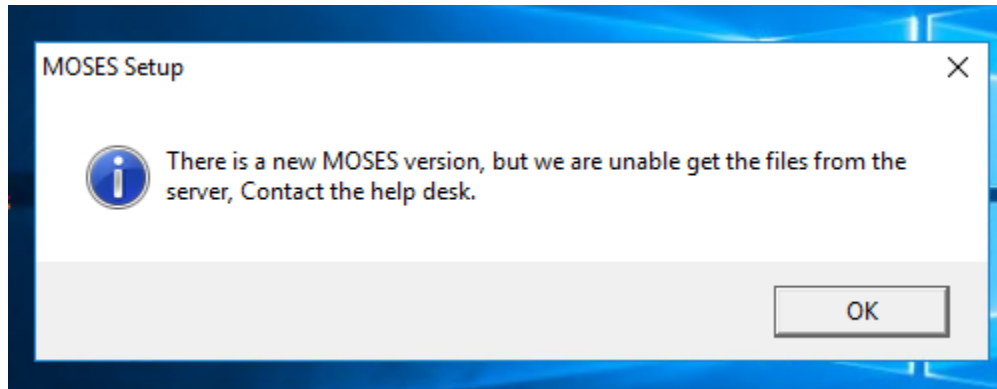
Password:

SSN (Last 4 Digits)

OK Cancel

## MOSES ERROR MESSAGE A HOW TO FIX

### VIDEO Demonstration



BELOW IS A VIDEO THAT WILL DEMONSTRATE HOW TO UPDATE YOUR MOSES SOFTWARE, WHEN YOU GET THE ERROR MESSAGE THAT THERE IS A NEW MOSES VERSION.

THE VIDEO WILL WALK YOU THROUGH HOW TO GET THE MOSES UPDATE FILES AND GET YOU THE UPDATED MOSES VERSION.

[https://youtu.be/-pJ7L1\\_MC-Q](https://youtu.be/-pJ7L1_MC-Q)