

Workforce Issuance

100 DCS 02.137 □ Policy ☑ Information

To: Chief Elected Officials

MassHire Workforce Board Chairs MassHire Workforce Board Directors MassHire Career Center Directors

MassHire Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director

MassHire Department of Career Services

Date: August 31, 2021

Subject: MOSES Version 37.8 will be released on September 3rd, 2021

Purpose: To notify Local MassHire Workforce Boards, MassHire Career Center Operators

and other local workforce partners that MOSES 37.8 is scheduled for release to

the desktops on Friday, September 3rd, 2021.

Background: MOSES will be shut down at 3:00 p.m. on Thursday, September 2nd, 2021 for the

updates and the maintenance of the MOSES software and MOSES Applications

(JobQuest / TrainingPro).

This will **NOT** interrupt other IT services or functions to the offices, only MOSES will be taken off-line. Email, unemployment assistance systems and internet

services will still be available.

Please plan on completing and saving your MOSES data entry by 3:00 p.m. on Thursday, September 2^{nd} , 2021 and then log off MOSES. This will ensure that when you log into MOSES on your next work day, you will have the new version

of MOSES available and any work done prior will be saved.

The standard procedure to access the new MOSES build will be followed for those staff that log on to Amazon WorkSpaces (AWS) for their MOSES access. You must open up your WorkDocs Drive before opening MOSES.

The build is planned to be released Friday, September 3rd, 2021 to desktops.

Action

Requested:

Local MassHire Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that their staff are aware of the MOSES shutdown on Thursday, September 2nd, 2021 and that Career Centers and other MOSES users plan their workloads accordingly in preparation for MOSES to shut down at 3:00 p.m.

In addition, MassHire Local Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that Amazon Workspace staff on Friday, September 3rd, 2021 into their Work Docs account <u>before</u> logging into MOSES.

Effective: Immediately

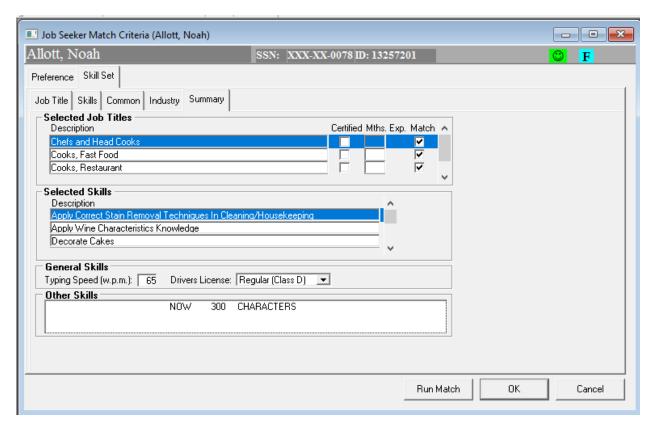
Inquiries: Please email all questions to Thomas.M.Cartier@detma.org. Please reference

this MassWorkforce Issuance number in your inquiry.

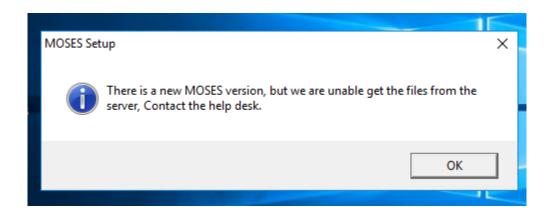
Description of Key Changes in MOSES Version 37.8

1. Job Seeker – Job Match – Summary tab expanded Other Skills box to 300 characters.





MOSES ERROR MESSAGE IN AWS AND HOW TO FIX Step by Step Handout



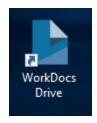
MOSES gets the "not the latest version" message

It needs your help

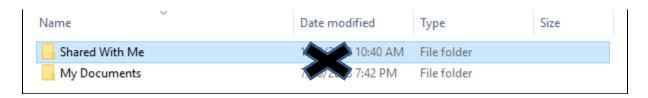
(NOTE IN THE EXAMPLE BELOW, IGNORE THE MODIFICATION DATES, THIS BUILD WILL HAVE DIFFERENT DATES)

IN Amazon WorkSpace

GOTO



Open it (You should have 2 folders)

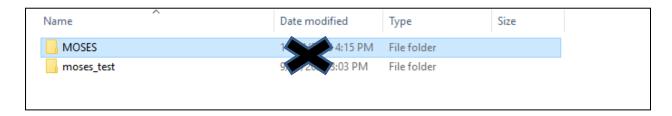


Click on Share with me

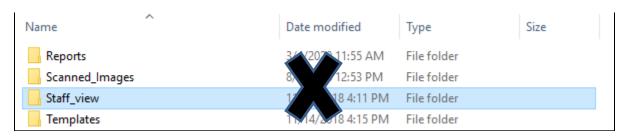
Name	Date modified	Туре	Size
Shared With Me	11 30:40 AM	File folder	
My Documents	7/5 20 7:42 PM	File folder	

Next

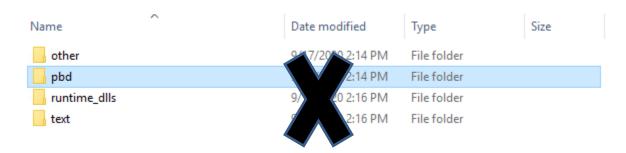
Click on the MOSES folder



Next Click on Staff View



CLICK ON THE PBD Folder



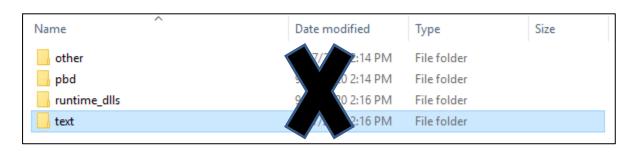
CLICK ON THE **PBD** Folder

you should see a **pbd.cab** file that has the **latest build date**: FOR MOSES 37.8 it should be a September 2021 date

Name	Date modified	Туре	Size
	3/18/2021 1:46 PM	XML Document	1 KB
pbd.cab	8/26/2021 3:21 PM	Cabinet File	7,629 KB

Next, Go Back And CLICK on the TEXT folder

it should have a **TEXT.cab** file that has the **latest build date (September date)**



Name	Date modified	Туре	Size
text.cab	8/26/2021 3:53 PM	Cabinet File	391 KB

NOW -

if the latest build dates are not showing, then you must wait until they do. AWS is still copying and updating the files.

When the latest build date is displayed, then MOSES will now be able to get the latest files from these locations.

Click on MOSES

It should now get the build.

