

Workforce Issuance

100 DCS 02.142

□ Policy ☑ Information

То:	Chief Elected Officials MassHire Workforce Board Chairs MassHire Workforce Board Directors MassHire Career Center Directors MassHire Fiscal Officers MDCS Operations Managers
cc:	WIOA State Partners
From:	Alice Sweeney, Director MassHire Department of Career Services
Date:	June 3, 2022
Subject:	MOSES Version 40.1 will be released on Wednesday, June 22, 2022
Purpose:	To notify Local MassHire Workforce Boards, MassHire Career Center Operators and other local workforce partners that MOSES 40.1 is scheduled for release to the desktops on Wednesday, June 22, 2022.
Background:	MOSES will be shut down at 4:00 p.m. on Tuesday, June 21, 2022, for the updates and the maintenance of the MOSES software and MOSES Applications (JobQuest / TrainingPro).
	This will NOT interrupt other IT services or functions to the offices, only MOSES will be taken off-line. Email, unemployment assistance systems and internet services will still be available.
	Please plan on completing and saving your MOSES data entry by 4:00 p.m. on Tuesday, June 21, 2022, and then log off MOSES. This will ensure that when you log into MOSES on your next workday, you will have the new version of MOSES available, and any work done prior will be saved.

The standard procedure to access the new MOSES build will be followed for those staff that log on to Amazon WorkSpaces (AWS) for their MOSES access. You must open WorkDocs Drive before opening MOSES.

The build is planned to be released Wednesday, June 22, 2022 to desktops.

Action

Requested: Local MassHire Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that their staff are aware of the MOSES shutdown on Tuesday, June 21, 2022, and that Career Centers and other MOSES users plan their workloads accordingly in preparation for MOSES to shut down at 4:00 p.m.

In addition, MassHire Local Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that Amazon Workspace staff on Wednesday, June 22, 2022, into their Work Docs account <u>before</u> logging into MOSES.

Effective: Immediately

Inquiries: Please email all questions to <u>Thomas.M.Cartier@detma.org</u>. Please reference this MassWorkforce Issuance number in your inquiry.

1. Added New Employer Services - FutureSkills Program (Already deployed to production)

eneral In 🤇	Employer Services [Details			×	osing / Layoff		
Emplo Service [03/02/; [03/02/; [03/02/; [03/02/; [03/02/; [03/02/; [03/01/; [00/00//	Service Details Date: Career Center: Person Contacted: Next Contact Date: Summary:	Re-Employment Cer	Service Category: F F F F F F F F	e: Apprenticeship	strial Accidents W F Services stion tives or Busines Fax Credit (WOT	Fee for Service (DIA) ent (MOBD) s Services (C)	bbA	

2. Separate RESEA Goals from Other Goals

Added radio buttons to CAP tab to all allow staff to view 'All Goals' or only 'RESEA Goals' or 'Other Goals' (non RESEA).

akes, Patty		SSN: XXX-XX-	5602 ID: 11122	817 🐴 🛄 📮 🆻	E 🙄 F 🛛 No
Basic Full Education Work History	Events Alerts	Career Plan/Yout	n ISS Services	Special Programs	Survey
CAP CAP Research SMARTT	Section 30	/RAP Snapshot	1		
Goals					
Type of Goal	Date Established	Scheduled / Target Date	Actual Date	Attainment Status	Add
Acknowledge S30 and Trade Require	11/23/2021	00/00/0000	00/00/0000	Set, But Attainment Pending	
Research LMI	11/23/2021	00/00/0000	00/00/0000	Set, But Attainment Pending	Edit
Review Work Search Activity	11/23/2021	00/00/0000	00/00/0000	Set, But Attainment Pending	Delete
Resume and Cover Letter Developme	11/23/2021	00/00/0000	00/00/0000	Set, But Attainment Pending	Delete
					Print
					All Goals RESEA Goals Other Goals
Career Objective Add or update on the Full tab. Remer Viewable to Employers on the internet	nber to save afte (JobQuest)	rupdating. ⊖Yes ⊚N	0		
test objective and more objectives					^

3. Allow edit to Found Employment Records entered by jobseeker on JobQuest

Found Employment records entered by INETSELF (users via JobQuest) can now be updated by staff with additional information and/or to fix incorrect entries.

Services Provided			
Service Date:	05/30/2022 Last Update Date: 0	06/02/2022	
Career Center:	Virtual Career Center	✓ ► Staff ID: INETSELF	-
Description:			~
1			×
Service Tupe:	Found Employment	Service Result: Self Directed	•
· oorride rype.	round Employment	Employer ID:	
		Employor ID:	
Employment Details Employer: Amazon		Phone: Die Union: Olyes	• 🖲 No
Job Title: Driver		Benefits: Apprenticeship: OYes	
Pay (\$): 2	22.00	Pay Unit: Hour Incumbent Worker: Yes	
Start Date: 05/30/2	2022 C Offer Date: 00/00/0000 C	End Date: 00/00/0000	
Duration:		Hours/Week: 40.00	
Additional Informat	ion		
NAICS:	SIC:	 Training Related: Not Applicable 	
Sector:		Non - Traditional: CYes CNo Verified: CYes CN	٩V
Subsector:		UI System Employer: 🔿 Yes 🔿 No Sector: 🖓 Public 🔿 Priv	vate
		Verification Details:	_
Industry Group :			
Industry:		 Occupational Search 	
Industry: US Industry:			
Industry:		Occupational Code:	
Industry: US Industry: Employer Address:			
Industry: US Industry: Employer Address: Zip:		Occupational Code: How did Job Seeker learn about this job?	•
Industry: US Industry: Employer Address:		Occupational Code:	•

4. Add Delete button to Employer Program Enrollments

Delete button was added to allow staff to delete incorrect employer program enrollments and/or exits.

rograms		Standard Employee I	Panafita	1
Program Name A C0VID-19 IMPACTED, Lawrence C C0VID-19 J0BS, Lawrence C E For All - MV Recovery Project C	Applied	Employer Program History Lawrence Career Center Program History Program Name FutureSkills - Northeast, Lawree	Program Status	Included Start Date End Date
Show Local Office Programs Only		Short Term Disability Le	Delete	OK Cancel

5. Fixed application error when viewing participants in Employer Event

Employer registrations in MOSES Events – Employers has been updated. Employers can be enrolled in MOSES workshops with no issues.

Employer Event Participation Entry	×
Scheduled Event	
Name: Job Fair - Multiple Industries Facilitator: DROSS3	
Career Center: Plymouth Career Center Co-Facilitator 1:	
Date: 06/22/2022 Time: 10:00 AM Co-Facilitator 2:	
Non ▶Employer Employer Name Doing Business as Contact Name Phone Number Scheduled Moses ID By	
Employer	
1323323 Mary Lou's Coffee (666)666-6666 TCART	
1772660 Boston Honey Company Reseska Apiaries Andrew Reseska (508)429-6872 TCART	
T 1772659 Space X Company Falcon 9 Inc. Elon Musk (958)555-0047 TCART	
1772745 Mendon Twin Drive In M. Phantom Gourmet [Steven Spielberg (506)555-0029 TCART	
1772739 The Colonial Theatre Emersons Colonial William Gilligan (888)616-0272 TCART	
	1
Quick Search Add Delete OK Cancel	Go to Employer

6. <u>Display URL below the Hyperlink on the MOSES staff view links page - AppStream will not</u> <u>allow internet access</u>

Links in MOSES has been reformatted. AppStream Users will need to copy/paste the URL into a new browser window or tab outside of AppStream. AWS users can click the link to access.

MOSES Favorite Links		×
All Workshop Scheduler		 ^
URL: /jobquest/Events.aspx		
Link to Workshop Scheduler		
Career Center Seminar Workshop Scheduler		
URL: /jobquest/Events.aspx?keywords=Career Center Seminar		
Career Center Seminar Workshop Scheduler		
Career Decisions - Using Tests and Assessments to Guide Your Choice		
URL: http://www.onetcenter.org/dl_files/testAsse.pdf		
This guide will help you better understand the different types of career assessments and how you and		
others may want to use them to make better career decisions.		
Career One Stop		
URL: https://www.myskillsmyfuture.org/		
CareerOneStop System (MassCIS)		
Census Tract Street Locator		
URL: https://factfinder.census.gov/faces/nav/jsf/pages/index.xhtml		_
Look up street addresses by State or County, or look up street addresses or a specific address within ZIP Code.	а	
Commonwealth Corporation		
URL: http://workforcetrainingfund.org/		
Commonwealth Corporation is a quasi-public organization responsible for administering and delivering a wide range of public and privately funded initiatives.	1	
Connect To CareerCoach		
URL: /jobquest/Events.aspx?keywords=Career Coach		
Connect to a Career Coach		 ~

7. <u>PDF documents in OS default application (default will be Chrome or Edge in AppStream /</u> <u>MOSES workspaces)</u>

Any PDF documents accessed from within MOSES will open in the default browser instead of Adobe Reader. (Google Chrome or Microsoft Edge).

MASSHIRE		TMENT OF				Commonwealth o Office of Labor and Workfor MassHire, Department of Trade Adjustment Assistance	ce Developmer Career Service
		Application to Particip	ate in t	he Trade A	djustment Assista	nce Program	
		ence (TAA) Program provide mine your eligibility by com				ho have lost their jobs due to f	oreign
imports. Plea		mine your eligibility by com				ho have lost their jobs due to f	ioreign
imports. Plea	ase help us deter	mine your eligibility by com	pleting F			-	oreign
imports. Plea Part I. Quali	fying Informatio	mine your eligibility by com	Caree Expire	Parts I, II and	III of this application. Hyannis Career Cent	-	ioreign
Part I. Quali Petition #: Certification 02/07/2021 State of Sepa Massachuse	fying Informatio 96682 Date ration	mine your eligibility by com n Impact Date 01/25/2020 Reason for Separation Lack of Work	Caree Expire	Parts I, II and I er Center: ation or Term	III of this application. Hyannis Career Cent ination Date	er Separation Date	No 🛛

8. MOSES screen saver has been removed

Both Amazon WorkSpaces and AppStream have a security required inactivity timeout of 15 minutes, so a separate MOSES screen saver is redundant and not needed.

So, after 15 minutes of inactivity, the MOSES connection will terminate, and you will need to log back in to get into MOSES.

MOSES ERROR MESSAGE IN AWS AND HOW TO FIX

Step by Step Handout

If this message is displayed upon launching MOSES, follow the instructions below:



- 1. Close any open MOSES windows (check your task bar at the bottom of your screen!)
- 2. On your Amazon WorkSpaces desktop, double-click "WorkDocs Drive" it resembles a <u>blue piece of paper with the corner folded</u>



3. Double-click the "Shared With Me" folder to open it

Name	Date modified	Туре	Size
📙 Shared With Me	11/9/2018 10:40 AM	File folder	
My Documents	7/30/2018 7:42 PM	File folder	

4. Double-click the "MOSES" folder to open it

Name	Date modified	Туре	Size
MOSES	11/14/2018 4:15 PM	File folder	
moses_test	9/17/2020 3:03 PM	File folder	

5. Double-click the "Staff_view" folder to open it

Name	Date modified	Туре	Size
Reports	3/4/2020 11:55 AM	File folder	
Scanned_Images	8/8/2018 12:53 PM	File folder	
Staff_view	11/14/2018 4:11 PM	File folder	
Templates	11/14/2018 4:15 PM	File folder	

6. Double-click the "pbd" folder to open it

Name	Date modified	Туре	Size
other	9/17/2020 2:14 PM	File folder	
📙 pbd	9/17/2020 2:14 PM	File folder	
runtime_dlls	9/17/2020 2:16 PM	File folder	
h text	9/17/2020 2:16 PM	File folder	

7. You should see a **pbd.cab** file that has the **latest build date** – if it does not, wait a moment, and it should update

Name	Date modified	Туре	Size
💽 mosesapp.xml	3/18/2021 1:46 PM	XML Document	1 KB
o pbd.cab	8/26/2021 3:21 PM	Cabinet File	7,629 KB

- 8. Click the back arrow in the upper-left corner to return to the previous folder list
- 9. Double-click the "text" folder to open it

Name	Date modified	Туре	Size
other	9/17/2020 2:14 PM	File folder	
📙 pbd	9/17/2020 2:14 PM	File folder	
nuntime_dlls	9/17/2020 2:16 PM	File folder	
🔄 text	9/17/2020 2:16 PM	File folder	

10. You should see a **text.cab** file that has the **latest build date** – if it does not, wait a moment, and it should update

Name	Date modified	Туре	Size
💆 text.cab	8/26/2021 3:53 PM	Cabinet File	391 KB

- 11. Close your file explorer window and open MOSES again; you should briefly see a small window reading "CAB Extract" as MOSES updates
- 12. Verify that the login window now reads 40.1 after "Version" in upper-left corner

Welcome to MOSES	×
Massachusetts One-Stop Employment System	
Version 40.1 June 03, 2022 Type a staff name and password to log on to MOSES:	
SSN (Last 4 Digits) OK Cancel	