



# Workforce Issuance

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☐ Policy ☒ Information

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**To:** Chief Elected Officials  
MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Fiscal Officers  
MassHire DCS Operations Managers

**cc:** WIOA State Partners

**From:** Diane Hurley, Acting Director  
MassHire Department of Career Services

**Date:** October 17, 2022

**Subject:** **AppStream Help Offered as Virtual Drop-in Sessions**

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**Purpose:** To notify MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce partners that AppStream assistance will be offered in 1 hour-long virtual drop-in WebEx sessions, and that the schedule for these sessions is available online.

**Background:** Amazon WorkSpaces is going to be replaced by AppStream for all non-state employees who use MOSES.

One-hour open drop-in help sessions for using AppStream, setting up MFA, or general issues have been scheduled and are available at:  
<https://www.mass.gov/how-to/appstream-help-session>

**Action**

**Requested:** Encourage future AppStream users to join a session if they have questions or concerns about AppStream.

**Effective:** Immediately

**Inquiries:** Please email all questions to [lukas.booker2@detma.org](mailto:lukas.booker2@detma.org). Please reference this MassWorkforce Issuance number in your inquiry.