

# Workforce Issuance

#### 100 DCS 02.146

□ Policy ☑ Information

То:	Chief Elected Officials MassHire Workforce Board Chairs MassHire Workforce Board Directors MassHire Career Center Directors MassHire Fiscal Officers MDCS Operations Managers
cc:	WIOA State Partners
From:	Diane Hurley, Acting Director MassHire Department of Career Services
Date:	November 9, 2022
Subject:	MOSES Version 40.3 will be released on Tuesday, November 22, 2022
Purpose:	To notify Local MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce partners that MOSES 40.3 is scheduled for release to the desktops on Tuesday, November 22, 2022.
Background:	MOSES will be shut down at 4:00 p.m. on Monday, November 21, 2022, for the updates and the maintenance of the MOSES software and MOSES Applications (JobQuest / TrainingPro).
	This will <b>NOT</b> interrupt other IT services or functions to the offices, only MOSES will be taken off-line. Email, unemployment assistance systems and internet services will still be available.
	Please plan on completing and saving your MOSES data entry by 4:00 p.m. on Monday, November 21, 2022, and then log off MOSES. This will ensure that when you log into MOSES on your next workday, you will have the new version of MOSES available, and any work done prior will be saved.
	The standard procedure to access the new MOSES build will be followed for those staff that log on to Amazon WorkSpaces (AWS) for their MOSES access.

You must open your WorkDocs Drive before opening MOSES. Appstream users will automatically get the build upon login.

The build is planned to be released Tuesday, November 22, to desktops.

#### Action

**Requested:** Local MassHire Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that their staff are aware of the MOSES shutdown on Monday, November 21, 2022, and that Career Centers and other MOSES users plan their workloads accordingly in preparation for MOSES to shut down at 4:00 p.m.

> In addition, MassHire Local Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that Amazon Workspace staff on Tuesday, November 22, into their Work Docs account <u>before</u> logging into MOSES.

#### Effective: Immediately

Inquiries: Please email all questions to <u>Thomas.M.Cartier@detma.org</u>. Please reference this MassWorkforce Issuance number in your inquiry.

#### **Description of Key Changes in MOSES Version 40.3**

#### 1. Move Job Seeker buttons:

Move Eligibility Criteria button on the bottom of the Basic tab to sequential order of usability. New order - Eligibility Criteria / Eligibility / Match Criteria / Run Match

Basic       Full       Education       Work History       Events       Alerts       Career Plan/Youth ISS       Services       Special Programs       Survey         Basic       Full       Education       Work History       Events       Alerts       Career Plan/Youth ISS       Services       Special Programs       Survey         Basic       Full       Education       Work History       Middle Initial:       Image: Plan/Youth ISS       Services       Special Programs       Mailing Address          Pate of Birth:       01/01/1995       Military:       Yes<@No       Address:       Mailing Address       Address:       Planes of America          Pate of Birth:       01/01/1995       Military:       Yes<@No       No       Country:       United States of America       Planes          Ethnicity:       Hispanic or Latino' @Yes @ No       No       Massachusetts       Image: Planes       Zp:       O2132:       City:       West Roxbury:       State:       Massachusetts       Image: Planes       Enterprise       Empowerment       Renewal       Address       Mailing Address       Mailing Address different       Confloct         Program Name       Apply       Program Status       History       Mailor       Web Address:       Prefers Emails	Job Seeker Membership (McStuffing, Mart	y)	
General Information       Middle Initial:         First Name:       Medium Addess:         Medium Addess:       Medium Addess:         Pater Name:	McStuffing, Marty	SSN: XXX-XX-2902 ID: 13339779	🔥 F Notes
the last 12 months?          Trade       Eligibility Criteria       Eligibility       Match Criteria       Run Match       OK       Cancel         I Job Seeker Search       Image: Content of the search of the sear	General Information            First Name: Marty             Last Name: McStuffing             Date of Birth: 01/01/1995             Release Information?: Yes No <b>Ethnicity</b> Hispanic or Latino <b>Race</b> White <b>Bace Volter Information Programs - Last Reportable Service D Program Setted Job Match Program Eligibility Career Planning</b>	Middle Initial:   Middle Initial:  Sex: Nonbinary  Military:  Yes No her Eligible Yes No r African American an Indian or Alaskan Native an Native or Other Pacific Islander tion Not Available ate: 11/02/2022 atus History  Web Address:  Special Accom	Address         90 La Grange Street         Jnited States of America         2132-         City:         West Roxbury         Assachusetts         Empowerment         Renewal         Available         Mailing Address different         Yes         17)626-5303         Email:         marty@gmail.com         Prefers Emails
Image: Secker ID       Secker ID         Image: Last Name       Social Security Number         Image: Claimant ID       Search Criteria:         Image: Secker ID       Search Criteria:         Search Results       Search Results         SSN#       First Name         Last Name       Date of Birth         Job Seeker ID Address       Claimant ID         Image: Last Name       Last Name         Date of Birth       Job Seeker ID Address       Claimant ID         Image: Last Name       Last Name       Date of Birth       Job Seeker ID Address       Claimant ID         Image: Last Name       Last Name       Date of Birth       Job Seeker ID Address       Claimant ID         Image: Last Name       Date of Birth       Job Seeker ID Address       Claimant ID         Image: Last Name       Date of Birth       Job Seeker ID Address       Claimant ID         Image: Last Name       Date of Birth       Job Seeker ID Address       Claimant ID         Image: Last Name       Date of Birth       Job Seeker ID Address       Claimant ID         Image: Last Name       Date of Birth       Job Seeker ID Address       Claimant ID         Image: Last Name       Date of Birth       Job Seeker ID Addreset       Job Seeker ID Address	Trade Eligit		Run Match OK Cancel
SSN# First Name Last Name Date of Birth Job Seeker ID Address Claimant ID  ####-##-7438 Lydon TEST 09/08/1991 12223175 101 Lower County Rd, West [] 377093 F © PE IQ  Bow 1 of 1	<ul> <li>Job Seeker ID</li> <li>Last Name</li> <li>Social Security Number</li> </ul>	Seeker by selecting a search method, clicking the Search button.	entering the search criteria, and then Search
Row 1 of 1 More	SSN# First Name Last Name		
		Row 1 of 1	More

#### 2. Confidentiality Statement will occur every 6 months:

Confidentiality statement will pop up for validation every six months.

	E STOP EMPLOYMENT SYSTEM (MOS AND CONFIDENTIALITY AGREEMENT	
I, MOSES NOTES, at the Hurley / Saltonstall MOSES Development (EOLWD), or user of EOLWD resources have access to confidential information including but m- medical information (including information regarding w taxpayer information (FTI), and personal data (the "Info The data maintained in the MOSES system is protecte system may be used only for authorized purposes and constitutes consent to such monitoring and auditing. A information in the system or to modify, defeat or circum	, I hereby acknowledge that as part of my ot limited to unemployment insurance info orkplace injuries and treatment), employm rmation"). d by the confidentiality laws of the Commo is monitored to ensure its proper use. Us ny unauthorized attempts to release, uplo	official duties I may ac rmation (including wage nent service information onwealth of Massachus se of the MOSES syster
User	Data Integrity Agreement	J
<		>
Enter Social Security Number:     FRe-enter Social Security Number:	Print Help	I Agree I Do Not Agree

**3. Emailed Required on MOSES Bulletin Board** A valid email is required on the MOSES Bulletin Board upon logging in.

	Themes	Walson a		
	I nomas -	Welcome		
o we have your correct e-mail address? :	<u> </u>			
o we have your correct phone number?:	999-999-9999 Extensi	on:		
		Welcome to A	AOSES Trainin	^
This message box is where	statewide / agency an	Please enter valid email to close the	his window	
Evamplae includa Suetam el	uitdowne etato annoi	Please enter a valid en Board.	nail in the box below your nam	e on the Bulletin
This message box enables	he career centers to	The Email Address cu The valid format is na	rrently entered is not in a valid ame@domain.ext	format.
Examples include Job Fairs ,	Recruitments and cha		Example: "John.Ada	ms@mass.gov"
To see the Bulletin Board at Managers may display Career C				ОК
ADMINISTRATION, CC MANAGE are visable only when staff are s signed in to other locations. If CC Centers and type in (or copy and	MENT, OFFICE MESS igned in to your locati Managers have multi	AGES, ADD. Messages pl on. The message will not b ple locations, they will hav	e seen by staff ve to change Career	~

#### 4. Large Events in MOSES:

Multiple updates (see A – D below for details):

- New sort options
- Partial Attendance allowed on events with more than 100 participants scheduled
- New spacing. All columns readable

C Job Seeker Scheduled	Events				
Event Schedule Event Name Job Fair - Statewide Job Fair - Statewide Job Fair - Statewide	Location	Career Center Hurley / Saltonstall MOS Hurley / Saltonstall MOS Hurley / Saltonstall MOS	E 08/20/2021 10	0:00 AM 88/9999	August 2021 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28
	Too many p	participants = more than 1 Participant count is: 5379 Event will be broken into		)roups	29 30 31 Search Criteria Job Seeker/Employer: ⊙ Job Seeker ⊂ Employer
				ок	Career Center:   Hurley / Saltonstall MOSE  Events:
		Ro	ı 3 of 3		Selected Date Show Selected Week Show Selected Month
Participants	Edit	Add Event Schedules	Delete	Close	

A.) Can sort participants by registration order. (First come first serve. In groups of 100 registrants in batches)

Job Seeker Search	:
[ Search Criteria ] Last Name: Sear	C Job Seeker ID C Last Name C Social Security Number C Claimant ID Show/Hide Menu
─Search Results for Larger Event - Job Fair - Statewid Group partition # 1	le - 08/20/2021 02:01 PM
Group partition # 2 Group partition # 3	All Participants ordered by Regitstration Order
arch Criteria ] Name: Search Name: Search Crch Results for Larger Event Group partition # 1 Group partition # 2	C MOSES Participante ordered by Last Name
	C MOSES Participants ordered by Last Name
Group partition # 5 Group partition # 6	C Participants without Attendance Recorded Refresh data

Job Seeker Event	Participation	Entry							Х
-Scheduled Eve	ent								
Name:	Job Fair - Sta	atewide	Fa	cilitator:	ENELS	•			
Career Center:	Hurley / Salt	constall MOSES I	Unit Co	-Facilitator 1:	CMILLS	-			
Date:	08/20/2021	Time: 02:0	IT PM Co	-Facilitator 2:		•			
Non SSN#		First Name	Last Name	Phone/Ema	il Funding Source	Scheduled	Attended		^
Moses Applicant	Seeker ID			Show Email		Ву		Email List	
###+##+151	8 12279549	Lizanne	AHERN	307-675-9566	6	ATERR	🔍 Yes 💌 No	\$ JQ	
<b>###-##-72</b>	1 13280655	Krisstina	Aicardi	030-721-557	7	BBRIS	O Yes 🖲 No	\$ JQ	
<b>###-##-716</b>	4 11740443	Deantae	ALONGE	674-955-851	4	SMARS1	C Yes 🖲 No	\$ JQ	
###-##-400	5 13279305	Luz Ramona	Alpher	435-139-8656	6	ABORG	C Yes 🖲 No	JQ	
<b>###-##</b> -230	9 12459187	Emiluis	Anderson-DeCosta	854-366-5143	3	ABORG	C Yes 🖲 No	JQ	
963-86-347	5 12969205	Natale	ANDREWs			SMARS1	C Yes 🖲 No		
		SCOTT	ARDIZZONI	666-666-666	6	KCOOK			
					- 0.				~
	_							· · · · · · · · · · · · · · · · · · ·	
	Quick Sear	ch /	Add [	Delete	ОК	Car	icel	Go to Job Seeker	
									1

B.) Can sort participants alphabetically by last name. (In groups of 100 registrants in batches. A to Z.)

b Seeker Search [ Search Criteria ] .ast Name: First Name:	Search	C Job Seeker ID C Last Name C Social Security Number C Claimant ID
Search Results for Larger Group # 1 Starting with Group # 2 Starting with Group # 3 Starting with Group # 4 Starting with	Event - Job Fair - Statewide - aAexandre, Luanne aponte core, Kertasea Beadling, Mini Bonham, Fakey	OB/20/2021 02:01 PM     Show/Hide Menu     OB/20/2021 02:01 PM     OB/20/2021 PM     OB/20/2021 PM     OB/20/2021 PM     OB/20/2021 PM     OB/2021 PM     ODB/2021 PM     ODB/2021 PM     ODB/2021 PM     ODB/2021 PM     ODB/2021 PM     ODB/2021 PM
Group # 5 Starting with Group # 6 Starting with Group # 7 Starting with	Cacciotti, A Shaun Chhom, Mc Hansley CRYAN, Dalitza	○ Participants without Attendance Recorded Refresh data
Select Participant(s)	Add Participant(s)	v 3 of 3

Job	Seeker Event P	articipation	Entry								$\times$
Sc	heduled Eve	nt									
N	ame:	Job Fair - Sta	atewide		Facilitator:	ENELS	•				
С	areer Center:	Hurley / Salt	onstall MOSES U	nit	Co-Facilitator 1:	CMILLS	•				
D	ate:	08/20/2021	Time: 02:01	PM	Co-Facilitator 2:		•				
Non	00111	Job	First Name	Last Name	Phone/Ema	ail Funding Source		d Attended			^
Mos App	licant	Seeker ID			Show Ema	1	Ву			Email List	
	###-##-5428	12394202	Antoinette (Tony	SCHULTHEIS	109-267-725	2	ENELS	🕑 Yes 🔘 No		\$ JQ	
Г	###-##-6476	13104372	COREEN	Schurzky	307-816-946	2	ENELS		REA	<sup>R</sup> E <sub>S</sub> ≶ JQ	- 1
	###-##-2907	10635500	Patricia	schwalm	740-450-586	3	ENELS			\$ JQ	
Г	###-##-0832	13167011	Wendelyn	Schwimmer	109-220-830	6	ENELS			\$ JQ	
Г	###-##-9204	10952071	Jeremia	SCHYLJUK	740-125-625	9	ENELS			\$ JQ	
	###-##-7997	12814060	Gail	Scordato	150-682-179	6	ENELS			\$ JQ	
Г	###-##-7961	12842607	Rostina	scott	109-463-262	5	ENELS			\$ JQ	
											~
					1	1		1			1
		Quick Sear	ch A	dd	Delete	OK	Ca	ncel	Gol	to Job Seeker	

C.) Can pull up participants without attendance recorded. (In groups of 100 registrants in batches. A to Z.)

ob Seeker Search	1	×
– [ Search Crite Last Name: First Name:		C Job Seeker ID C Last Name C Social Security Number Claimant ID Show/Hide Menu
Search Result	ts for Larger Event - Job Fair -	Statewide - 08/20/2021 02:01 PM
	arting with Allen, Saori	
		<ul> <li>All Participants ordered by Regitstration Order</li> <li>MOSES Participants ordered by Last Name</li> <li>Participants without Attendance Recorded</li> <li>Refresh data</li> </ul>

J	ob S	eeker Event P	articipation	Entry							×
Г	Scł	heduled Eve	nt								
	Na	ame:	Job Fair - Sta	atewide		Facilitator:	ENELS	-			
	Ca	areer Center:	Hurley / Salt	onstall MO	SES Unit	Co-Facilitator 1:	CMILLS	-			
	Da	ate:	08/20/2021	Time:	02:01 PM	Co-Facilitator 2:		•			
L											
		SSN#	Job	First Nam	e Last Name	Phone/Email	Funding Source	Scheduled	Attended		^
			Seeker ID			Show Email		Ву		Email List	
		and the second se	12517792	Saori	Allen	307-323-3455	•	LABRA	🔍 Yes 🔘 No	JQ	
Π.	Γ	###-##-2242	10641303	Aarn	batydang	740-809-0347		MBEAT	C Yes C No	\$ JQ	
		###-##-0434	10462550	Neli	BIOSSE	307-424-2742		ATERR	C Yes C No	\$ JQ	-
Scheduled Ever           Name:           Career Center:           Date:             Non           SSN#           Moses           Applicant           ######9533           ######4936           ######4096           #######8088           ######4942	10459223	Sodanny	CASTELLI	109-393-3543		ENELS	C Yes C No	\$ JQ			
	Γ	###-##-8088	10073062	evonne	Chann	854-805-1364		ENELS	C Yes C No	JQ	
Career Center:   Date:   Non SSN# Moses •	10640807	Masinio	HARTY	307-132-3368		KTORR	C Yes C No	JQ			
	Г	###-##-4273	10085266	Soheir	Haut	681-438-9613		SMARS1	C Yes C No		
											~
			Quick Sear	ch	Add	Delete	<u>ОК</u>	Car	ncel	Go to Job Seeker	

D.) Recording of attendance is not required for events with more than 100 partcipants scheduled i.e., staff can save the event without all participants having Yes or No in the Attended column.

Career Center:	Job Fair - St	atewide		Facilitator:	ENELS	-			
	Hurley / Sal	tonstall MOSES	i Unit	Co-Facilitator 1:					
Date:	08/20/2021 Time: 02:01 PM		Co-Facilitator 2: 🗍	Co-Facilitator 2:					
on SSN oses –	# Job SeekerID	First Name	Last Name	Phone/Email Show Email	Funding Source	Scheduled By	Attended	Email List	1
	33 12517792	Saori	Allen	307-323-3455	-	LABRA	🔘 Yes 🔘 No	JQ	Ī
###-##-224	42 10641303	Aarn	batydang	740-809-0347		MBEAT	C Yes C No	\$ JQ	
###-##-04	34 10462550	Neli	BIOSSE	307-424-2742		ATERR	C Yes C No	\$ 10	
###-##-40	96 10459223	Sodanny	CASTELLI	109-393-3543		ENELS	C Yes C No	\$ JQ	
###-##-80	38 10073062	evonne	Chann	854-805-1364		ENELS	C Yes C No	ДĽ	
###-##-49	42 10640807	Masinio	HARTY	307-132-3368		KTORR	C Yes C No	DC	
###-##-42	73 10085266	Soheir	Haut	681-438-9613		SMARS1	C Yes C No		

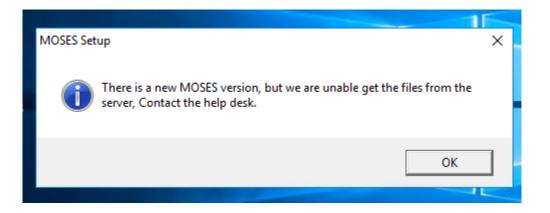
E.) The width of the Participants/Openings column on the Job Seeker Scheduled Events screen has been increased to allow for 4 digit openings/participants

Contraction Contractica Contra	nts					
Event Schedule	Location	Career Center	Schedule Date	Schedule Time	e Participants/ Openings	August  2021  S M T W T F S
Job Fair - Statewide Job Fair - Statewide Job Fair - Statewide	Vitual	Hurley / Saltonstall MOSE Hurley / Saltonstall MOSE Hurley / Saltonstall MOSE	08/20/2021 [10	0:00 AM 8	38/9999	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 Search Criteria Job Seeker/Employer: ☞ Job Seeker   Employer Career Center: Hurley / Saltonstall MOSE Events:
Participants	<u>E</u> dit <u>A</u> de	d Event Schedules	<u>D</u> elete	Clo	se	

# MOSES ERROR MESSAGE IN AWS AND HOW TO FIX

# **Step by Step Handout**

APPSTREAM USERS CAN IGNORE this section



MOSES gets the "not the latest version" message .....

It needs your help

(NOTE IN THE EXAMPLE BELOW, IGNORE THE MODIFICATION DATES, THIS BUILD WILL HAVE DIFFERENT DATES)

IN Amazon WorkSpace

GO TO



### Open it (You should have 2 folders)

Name	Date modified	Туре	Size
Shared With Me	1 (2) 10:40 AM	File folder	
My Documents	7. 072. 37:42 PM	File folder	

### Click on .... Share with me

Name	Date modified	Туре	Size
	11. 3203 10:40 AM	File folder	
My Documents	7/5 20 7:42 PM	File folder	

## Next

### Click on the MOSES folder

MOSES 1 4:15 PM File folder moses_test 9 2:03 PM File folder	Name	Date modified	Туре	Size
moses_test 9, 22, 3:03 PM File folder	MOSES	1.4:15 PM	File folder	
	moses_test	9, 720 3:03 PM	File folder	

# Next Click on Staff View

Name	Date modified	Туре	Size
Reports	3/ (2073,11:55 AM	File folder	
Scanned_Images	8) 12:53 PM	File folder	
Staff_view	17 18 4:11 PM	File folder	
	11,14/2018 4:15 PM	File folder	

### CLICK ON THE PBD Folder

Name	Date modified	Туре	Size
other	94 7/20 9 2:14 PM	File folder	
📊 pbd	2:14 PM	File folder	
runtime_dlls	9/ 2:16 PM	File folder	
text	2:16 PM	File folder	

#### CLICK ON THE **PBD** Folder you should see a **pbd.cab** file that has the **latest build date**: FOR MOSES 40.0 it should be a February 2022 date

Name	Date modified	Туре	Size
💽 mosesapp.xml	3/18/2021 1:46 PM	XML Document	1 KB
💆 pbd.cab	8/26/2021 3:21 PM	Cabinet File	7,629 KB

#### Next, Go Back And CLICK on the *TEXT* folder it should have a *TEXT.cab* file that has the latest build date (February 2022)

Name	Date modified	Туре	Size
other	7/7 2:14 PM	File folder	
pbd	0 2:14 PM	File folder	
runtime_dlls	9 70 2:16 PM	File folder	
ext text	A 2:16 PM	File folder	

Name	Date modified	Туре	Size
🛃 text.cab	8/26/2021 3:53 PM	Cabinet File	391 KB

### NOW -

*if the latest build dates are not showing, then you must wait until they do.* 

AWS is still copying and updating the files.

When the latest build date is displayed, then MOSES will now be able to get the latest files from these locations.

**Click on MOSES** 

It should now get the build.

Welcome to MOSES		Х
	ssachusetts One-Stop oloyment System	
Version 40.3 Type a staff name and <u>S</u> taff Name: <u>P</u> assword: SSN (Last 4 Digits)	November 08, 2022	