MASSHIRE | DEPARTMENT OF CAREER SERVICES

Workforce Issuance

100 DCS 02.161 ☐ **Policy** ☑ **Information**

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

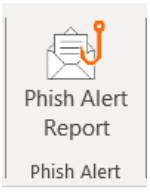
Date: June 26, 2024

Subject: **Compromised/Spoofed Accounts Sending Suspicious/Phishing Scam Emails**

Purpose: To notify Local MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce partners that, as of June 25, 2024, at least one compromised or spoofed Career Center staff email account is sending targeted phishing scam emails to recipients. These emails may be disguised as a file sharing link. Recipients should delete or report these emails.

Background: Several Career Center staff users are reporting suspicious emails coming from known users within the MassHire system. Some of these emails have been disguised as a link share to an online document or a signature request. The link does not go to a real document, but rather a page set up by bad actors to try to steal your information.

Don't open the attachment. Don't click on the link. Just delete it, or, if you are a mass.gov Outlook user, use the "Phish Alert Report" button located at the top-right of your main Outlook window while on the Home tab.



See this page for more detailed instruction: https://www.mass.gov/how-to/how-to-report-a-phishing-email

Remember the red flags that typically identify a scam/phishing email:
1. Asking you to do something in a hurry
2. Asking you to open documents you weren't expecting
3. Asking you to open links you don't recognize
4. Email from names you don't recognize
5. Email with misspellings (for example, "documents" is not a word a DocuSign form letter is likely to spell wrong)

Effective: Immediately

Inquiries: Please email questions to moses@detma.org. Please reference this MassWorkforce Issuance number in your inquiry.