



# Workforce Issuance

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Policy ☒ Information

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**To:** MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Fiscal Officers  
MDCS Operations Managers

**cc:** WIOA State Partners

**From:** Beth Goguen, Director  
MassHire Department of Career Services

**Date:** May 20, 2025

**Subject:** **MassHire JobQuest Updates to On-Demand Videos**

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**Purpose:** To notify MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce development partners of the updated MassHire JobQuest on-demand videos (ODV) and future ODV updates.

**Background:** With a focus on getting Massachusetts back to work, MassHire JobQuest (MJQ) has undergone many enhancements to make the customers' job search easier and better than ever. As part of these enhancements, five on-demand re-employment videos are accessible through the customers' MJQ account.

As of May 2025, the following ODVs are now posted to MJQ for customer viewing in both English and Spanish:

- Welcome to the Career Center Seminar (CCS)
- Prepare for your Initial Re-Employment Services and Eligibility Assessment (RESEA)
- Labor Market Information (LMI) and Tools for Assessment
- Resumes that Work

ODV translations are currently in production for the following languages:

- French
- Haitian Creole
- Portuguese
- Vietnamese

As these ODVs become available in these languages, notification will be sent to the field.

**Action**

**Required:** Please share this issuance with all managers, staff and partners as appropriate.

**Effective:** Immediately.

**Inquiries:** Please direct questions to the MDCS Training & Development Team at [MDCSTraining@mass.gov](mailto:MDCSTraining@mass.gov). Please reference the Issuance number in your inquiry.