



Workforce Issuance

100 DCS 02.164

Policy Information

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: December 10, 2024

Subject: **MassHire JobQuest & MyMassGov: Upcoming Changes to How Job Seekers Will Log In to MassHire JobQuest**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce development partners of important changes in how job seekers will log into MassHire JobQuest.

Background: MassHire JobQuest log in is moving to MyMassGov. MyMassGov is a secure service that allows members of the public to use a single account and password to sign in to all participating Massachusetts government web applications. MyMassGov offers the benefits of centralized access and increased security standards with multifactor authentication (MFA) that job seekers will use to sign in.

When job seekers log in to [MassHire JobQuest](#) on or after **January 21, 2025** they will be redirected to a MyMassGov login. Job seekers will be guided through the process of creating a MyMassGov account, or, if they already have a MyMassGov account, linking their MyMassGov account to their JobQuest account.

We will be sending an email to notify job seekers of the upcoming changes soon and will encourage them to create a MyMassGov account as soon as possible. They will be able to connect their MyMassGov account to JobQuest when this login change goes live on or after **January 21, 2025**. Until then job seekers should continue to log in to JobQuest with their email/username and password.

To learn more about MyMassGov, please visit this webpage:

<https://www.mass.gov/info-details/set-up-a-mymassgov-account>

To learn more about Multifactor Authentication, please visit this webpage:

<https://www.mass.gov/info-details/set-up-multifactor-authentication-mfa-for-a-mymassgov-account>

Action

Required: Please share this issuance with all managers, staff, partners and customers as appropriate.

Effective: Immediately

Inquiries: Please direct all questions to JobQuest@Mass.gov