



Workforce Issuance

100 DCS 02.167

☐ Policy ☒ Information

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Beth Goguen, Director
MassHire Department of Career Services

Date: April 1, 2025

Subject: **MOSES Version 41.1 will be released on Wednesday, April 16, 2025**

Purpose: To notify Local MassHire Workforce Boards, MassHire Career Center Operators and other local workforce partners that MOSES 41.1 is scheduled for release to the desktops on Wednesday, April 16, 2025.

Background: MOSES and MOSES applications (JobQuest and TrainingPro) will be shut down at 4:00 p.m. on Tuesday, April 15, 2025, for the updates and the maintenance of the MOSES software and MOSES Applications (JobQuest / TrainingPro).

This will **NOT** interrupt other IT services or functions to the offices, only MOSES and MOSES applications (JobQuest and TrainingPro) will be taken off-line. Email, unemployment assistance systems and internet services will still be available.

Please plan on completing and saving your MOSES data entry by 4:00 p.m. on Tuesday, April 15, 2025, and then log off MOSES. This will ensure that when you log into MOSES on your next workday, you will have the new version of MOSES available, and any work done prior will be saved.

The MOSES build is planned to be released Wednesday, April 16, 2025, to desktops.

Action

Requested: Local MassHire Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that their staff are aware of the MOSES shutdown on Tuesday, April 15, 2025, and that Career Centers and other MOSES users plan their workloads accordingly in preparation for MOSES to shut down at 4:00 p.m.

Effective: Immediately

Inquiries: Please email all questions to Thomas.M.Cartier@mass.gov. Please reference this MassWorkforce Issuance number in your inquiry.

Description of Key Changes in MOSES Version 41.1

1. Update Name of Mass Rehab Commision to MassAbility

Updated on Basic – Programs listing

Updated under General Services – Support Services Referral – MassAbility (MRC)

The screenshot shows the 'Basic' tab of the 'Job Seeker Membership (Rogers, Steve)' form. The form is titled 'Rogers, Steve' and includes the SSN: XXX-XX-0000 ID: 13572281. The 'Basic' tab is selected, showing fields for General Information, Ethnicity, Race, Programs, and Address. The 'Programs' section lists 'JSJR', 'MassAbility', and 'MCB' with 'Apply' checkboxes. The 'Address' section includes fields for Address, Country, Zip, City, and State. The 'Contact' section includes fields for Primary Phone, Email, and Web Address. The 'Special Accommodations' section is also visible.

The screenshot shows the 'General Services Detail' dialog box, which is a sub-form within the 'Basic' tab. It contains fields for 'Service Date' (02/19/2025), 'Last Update Date' (00/00/0000), 'Career Center' (Re-Employment Center), 'Staff ID' (TCART), and 'Hours' (.0). The 'Category' is set to 'Support Services Referral'. A list of services is displayed, including 'Job Corps', 'Mass Commission for the Blind (MCB)', 'Mass Internet Connect - Digital Literacy', 'Mass Internet Connect - Digital Navigator', 'Mass Internet Connect - FCC EBB/ACP', 'MassAbility (MRC)', 'Meals', 'Native American Programs', 'Other', 'Re-Entering Citizens Programs', 'Referred from VA Vocational Rehab', and 'Referred to VA Vocational Rehab'. A note at the bottom states: 'Note: Blue/Bold Service Details are Federal/OSCCAR Reportable Services. Employment and Follow-Up Services are additionally reported on OSCCAR.'

2. Remove the 50 Limit service history restriction from the CCS Scheduling Screen.
Allow **Service History** in CCS Scheduling to display more than 50 histories.

Service History					View
Date	Staff ID	Category	Service Result	Career Center	
02/14/25	BHACK	Profiling - CCS/RESEA/EUC	Attended CCS/Orientation	Downtown Boston Career Cer	

Scheduling

Valentine, Anita SSN: XXX-XX-0000 ID: 13572313

Current Appointment
Not Currently Scheduled Cancel Appointment

Notification Details
Notice Date: 00/00/0000 Attend by: 00/00/0000

Scheduling/Rescheduling
☐ No Good Cause or After Sanction
☐ Good Cause - Excused
☐ Exempted Comments:

Residence Address
 Address: 100 Cambridge St
 500
 City: Boston
 State: MA Zip: 02114-

Schedule (Select Appointment)

Schedule Date	Schedule Time	Career Center	Event Name	Distance (Miles)	Participants/ Openings
<input type="button" value="More"/>					

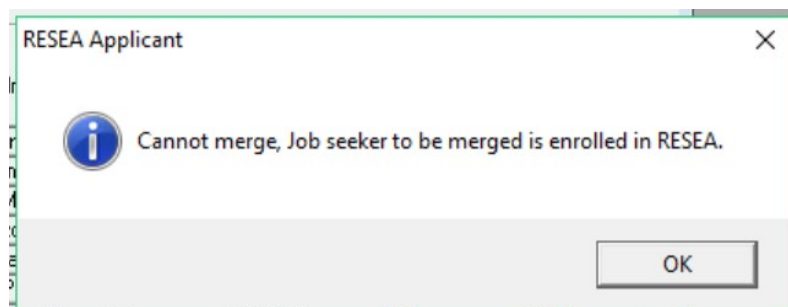
Filter Schedule
 Origin Zip Code: 02114-
☒ Career Center (Distance)
☐ Location
 From: 03/24/2025 C To: 03/24/2025 C Search

Service History

Date	Staff ID	Category	Service Result	Career Center	View
02/14/25	BHACK	Profiling - CCS/RESEA/EUC	Attended CCS/Orientation	Downtown Boston Career Cer	

Schedule Job Seeker
Close

3. Do not allow Job Seeker merge if the customer to be merged is currently enrolled in RESEA.



4. Job Seeker - Full tab - Barriers sub tab - added Single Parent.

Job Seeker Membership (White, Betty)

White, Betty SSN: XXX-XX-0000 ID: 13595971

Basic Full Education Work History Events Alerts Career Plan/Youth ISS Services Special Programs Survey

General Information Military Information Barriers Assistance/Disaster Relocation

Below Grade Level
DCF Youth
Displaced Homemaker
DYS Youth
Financial
Health
Housing
Labor Market Discrimination/Cultural Barrier
Lack of Childcare/Eldercare
Lack of Credentials, Certification, Licensing
Lack of Marketable/Occupational Skills

Lack of Self-Sufficiency
Lack of Transportation
Legal
Limited Basic Educational Skills
Limited Job Search Skills
Other
Probation/Court Involvement
Single Parent
Substance Abuse
Underemployed
Work History (limited.gaps.none,etc.)

Eligibility
Disability
English Language Learner
Foster Child
Homeless
Low Levels of Literacy
Offender/Subject to Justice System
Pregnant/Parenting Issues
Runaway Youth
Youth Not Attending, but of Compulsory Age
Youth Requiring Additional Assistance

Note: Barriers should not be unchecked when they are resolved. Instead, a barrier note should be added to indicate how the barrier was resolved. Also be aware that checking the Eligibility barriers will affect eligibility.

Barrier Notes

Expand

Trade Eligibility Criteria Eligibility Match Criteria Run Match OK Cancel

5. Employer - New Job Order Status – Incomplete

You will now see “Incomplete” as the Job Status for job orders which were created by the employer using MassHire JobQuest and are still in progress. This means the job order has not been submitted yet by the employer.

Pay(\$)	Pay Unit	Assigned Staff	Date Entered	Job Status
25.00	Hour	INETEMPL	03/31/2025	Open
25.00	Hour	INETEMPL	03/31/2025	Open
21.00	Hour	INETEMPL	03/31/2025	Incomplete
21.00	Hour	INETEMPL	03/31/2025	Open

► Job Status: Incomplete ▼