



# Workforce Issuance

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☐ Policy ☒ Information

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**To:** MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Fiscal Officers  
MDCS Operations Managers

**cc:** WIOA State Partners

**From:** Diane Hurley, Acting Director  
MassHire Department of Career Services

**Date:** January 16, 2025

**Subject:** **TORQworks (TORQ) No Longer Available**

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**Purpose:** To notify MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce partners that TORQworks (TORQ) is no longer available as a tool for job seekers or staff.

**Background:** On or after December 26, 2024, the website, [www.torgworks.com](http://www.torgworks.com) became inaccessible to all users. The reason for this is unknown.

TORQ has previously been recommended to job seekers with links on MassHire JobQuest to direct job seekers to their own personal linked TORQ accounts. These links no longer are functional and will be removed from MassHire JobQuest.

Nothing further is known about the reason for TORQ's unexpected service outage or future of the service. MDCS is in the process of researching tools that are similar to TORQ with a goal of continuing this type of service for our jobseekers in the very near future.

## Action

**Requested:** MassHire Workforce Boards, MassHire Career Center Operators, and workforce partners should remove any references to TORQ as a free service available to job

seekers that may be found in published materials such as training or website links.

**Effective:** Immediately

**Inquiries:** Please email all questions to [lukas.booker2@mass.gov](mailto:lukas.booker2@mass.gov). Please reference this MassWorkforce Issuance number in your inquiry.