



Workforce Issuance

100 DCS 02.171

☐ Policy ☒ Information

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Beth Goguen, Director
MassHire Department of Career Services

Date: September 5, 2025

Subject: **MOSES Version 41.3 will be released on Wednesday, September 24, 2025**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators and other local workforce partners that MOSES 41.3 is scheduled for release to the desktops on Wednesday, September 24, 2025.

Background: MOSES and MOSES applications (JobQuest and TrainingPro) will be shut down at 4:00 p.m. on Tuesday, September 23, 2025, for the updates and the maintenance of the MOSES software and MOSES Applications (JobQuest / TrainingPro).

This will **NOT** interrupt other IT services or functions to the offices, only MOSES and MOSES applications (JobQuest and TrainingPro) will be taken off-line. Email, unemployment assistance systems and internet services will still be available.

Please plan on completing and saving your MOSES data entry by 4:00 p.m. on Tuesday, September 23, 2025, and then log off MOSES. This will ensure that when you log into MOSES on your next workday, you will have the new version of MOSES available, and any work done prior will be saved.

The MOSES build is planned to be released Wednesday, September 24, 2025, to desktops.

Action

Required: MassHire Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure their staff are aware of the MOSES shutdown on September 23, 2025, and that Career Centers and other MOSES users plan their workloads accordingly in preparation for MOSES to shut down at 4:00 pm.

Effective: Immediately

Inquiries: Please email all questions to Thomas.M.Cartier@mass.gov. Please reference this MassWorkforce Issuance number in your inquiry.

Description of Key Changes in MOSES Version 41.3

1. New Ethnicity Option and Race Label

Added a new 'Chose not to answer' option to the 'Hispanic or Latino' ethnicity question. Changed 'Information Not Available' Race Category to 'Information Not Available/Chose not to answer'.

Job Seeker Membership (New)

SSN: XXX-XX-0000 ID: [] Notes

Basic | Full | Education | Work History | Events | Alerts | Career Plan/Youth ISS | Services | Special Programs | **Survey**

General Information

First Name: [] Middle Initial: []
Last Name: [] Sex: []
Date of Birth: 00/00/0000 Military: ☐ Yes ☒ No
Release Information?: ☐ Yes ☒ No Eligible Person: ☐ Yes ☒ No
Military Spouse: ☐ Yes ☒ No

Ethnicity Hispanic or Latino ☐ Yes ☐ No ☐ Chose not to answer

Race ☐ White ☐ Black or African American
☐ Asian ☐ American Indian or Alaskan Native
☐ Other ☐ Hawaiian Native or Other Pacific Islander
☐ Information Not Available/Chose not to answer

Programs

Program Name	Apply	Program Status	History
Job Match	<input checked="" type="checkbox"/>	[]	[]
Program Eligibility	<input type="checkbox"/>	[]	[]
Career Planning	<input type="checkbox"/>	[]	[]
DTA	<input type="checkbox"/>	[]	[]

Worked in farming (seasonal or temporary) in the past 12 months? ☐ Yes ☒ No Career Center

Address

Residence Address | Mailing Address

Address: []
Country: United States of America
Zip: [] City: []
State: []
☐ Enterprise ☐ Empowerment ☐ Renewal

☐ Address Not Available ☐ Mailing Address different
Confidential: ☐ Yes ☒ No HITG Confidential: ☐ Yes ☒ No

Contact

Primary Phone: [] - [] Email: []
Other Phone: [] - []
Web Address: [] ☐ Prefers Emails

Special Accommodations

[]

Trade Eligibility Criteria Eligibility Match Criteria Run Match OK Cancel

2. New Version of MOSES User Agreement

Updated content of MOSES User Agreement (*Confidentiality and Data Integrity Agreement*) in MOSES. Still required every six months.

MASSACHUSETTS ONE STOP EMPLOYMENT SYSTEM (MOSES) DATA INTEGRITY AND CONFIDENTIALITY AGREEMENT

I, _____, at the Boston Career Center, as an employee of the Executive Office of Labor and Workforce Development (EOLWD), or user of EOLWD resources, I hereby acknowledge that as part of my official duties I may acquire or have access to confidential information including but not limited to unemployment insurance information (including wage records), medical information (including information regarding workplace injuries and treatment), employment service information, federal taxpayer information (FTI), and personal data (the "Information").

The data maintained in the MOSES system is protected by the confidentiality laws of the Commonwealth of Massachusetts. This system may be used only for authorized purposes and is monitored to ensure its proper use. Use of the MOSES system constitutes consent to such monitoring and auditing. Any unauthorized attempts to release, upload/download and/or change information in the system or to modify, defeat or circumvent the security features are prohibited.

User Data Integrity Agreement

As an authorized user of the MOSES System, I understand that data integrity is the maintenance of, and the assurance of the accuracy and consistency of, data over its entire life-cycle, and is a critical aspect to the design, implementation and usage of any system which stores, processes, or retrieves data. The collected data should be attributable, clearly presented and understandable, and be recorded timely. I understand that to maintain data integrity, I am responsible and liable for my own correct data entry processes and best business practices including, but not limited to the following standards:

3. Job Seeker –Veterans - Change color of Gold Star icon to updated icon

Updated Veteran Gold Star icon to a more general icon designation on the Veterans Job Seeker record.



New icon:

In context:

