



Workforce Issuance

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☐ Policy ☒ Information

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Beth Goguen, Director
MassHire Department of Career Services

Date: November 17, 2025

Subject: **MOSES Applications Entering Maintenance-Only Mode**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators and other local workforce partners that the MOSES Staff View application, MassHire JobQuest website, and the MassHire TrainingPro website are entering a *maintenance mode*. This means there will be no regular updates, and no changes unless regulatorily required, to address security issues, or to fix major bugs.

Background: MOSES Staff View and related applications have reached the end of their life cycles and efforts are being shifted to future replacements. This includes the two web-based platforms that utilize the MOSES database, MassHire JobQuest for both job seekers and employers, and MassHire TrainingPro, used by training providers. These applications will be maintained until replaced.

Action

Required: MassHire Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that their staff are aware that the MOSES Staff View application, MassHire JobQuest website, and MassHire TrainingPro website are

entering maintenance-only mode. No further updates are planned for these applications, except to correct major bugs or to address security concerns.

Staff will continue to use MOSES Staff View as their primary data entry application, and MDCS will continue to provide training options for MOSES users.

Effective: Immediately

Inquiries: Please email all questions to moses@mass.gov. Please reference this MassWorkforce Issuance number in your inquiry.