



Workforce Issuance

100 DCS 02.179

☐ Policy ☒ Information

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Beth Goguen, Director
MassHire Department of Career Services

Date: August 5, 2026

Subject: MassHire 360 Career Information System (CIS 360) Phase Out - Critical Update

Purpose: To provide a critical update to MassHire Workforce Boards, MassHire Career Center Operators and other workforce partners that the Commonwealth of Massachusetts has been notified by the CIS 360 operator, University of Oregon, (University) about its decision to end the operations of “intoCareers” and their Career Information System (CIS 360) online tool for career exploration, education planning, and labor market data (available on mass.gov as [MassHire 360 Career Information System](#)).

Background: The University has announced it is no longer able to sustainably operate intoCareers. As a result, the University has made the decision to begin an orderly wind-down of intoCareers and its online platform, Career Information System (CIS 360). Based on available information, MDCS believes the system will become unavailable to Massachusetts on or around **August 15, 2026**.

Action

Required: Local MassHire Workforce Boards, MassHire Career Center Operators, and workforce partners should ensure that their staff are immediately aware that access to the Career Information System/CIS 360 (MassHire 360) platform will be discontinued.

Please note that the Labor Market Information Research Worksheet, a requirement of the RESEA program, will be updated to remove MassHire 360 Career Information System from the list of available labor market information (LMI) resources. Additionally, any other references to MassHire 360 on mass.gov or MassHire JobQuest will be removed.

The MassHire Learning & Development Unit has prepared virtual training sessions on the Career One-Stop and ONET Online suite of LMI tools that staff and jobseekers can use as a replacement. Please register via one of the MS TEAMS links below. If you encounter any challenges with registering for a session, please reach out to MDCSTraining@mass.gov.

Trainings: **Navigating LMI Websites: Career OneStop and O*Net Online**
(Staff only need to register and attend one session)

[Monday, August 10, 2026 – 1:00 PM-2:30 PM](#)
[Tuesday, August 11, 2026 – 8:30 AM-10:00 AM](#)
[Tuesday, August 11, 2026 – 2:00 PM-3:30 PM](#)
[Wednesday, August 12, 2026 – 9:30 AM-11:00 AM](#)
[Wednesday August 12, 2026 – 1:30 PM-3:00 PM](#)
[Thursday, August 13, 2026 – 10:30 AM-12:00 PM](#)
[Thursday, August 13, 2026 – 2:00 PM-3:30 PM](#)
[Friday, August 14, 2026 – 1:00 PM-2:30 PM](#)

Effective: Immediately

Inquiries: Please email all questions to MDCSTraining@mass.gov. Please include this MassWorkforce Issuance title and number in your inquiry.