



# Workforce Issuance

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☐ Policy ☒ Information

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**To:** Chief Elected Officials  
MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Fiscal Officers  
MassHire DCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
MassHire Department of Career Services

**Date:** July 28, 2021

**Subject:** **Serving Individuals and Communities Impacted by Opioid Addiction and Other Substance Use Disorders**

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**Purpose:** To provide information to MassHire Workforce Boards, MassHire Center Operators, and other workforce development partners regarding the role of the public workforce system in addressing the economic and workforce impacts associated with the high rate of opioid addiction and other substance use disorders (SUD).

**Background:** The Department of Labor (DOL), Employment and Administration (ETA) released Training and Employment Notice (TEN) 2-21 July 23, 2021, providing information and resources for serving individuals and communities impacted.

The public workforce system complements the role of health, law enforcement, and social service agencies to address the impact of opioid addiction and other substance use disorders, especially as they are compounded by the COVID-19 pandemic. Improving outcomes for individuals with substance use disorders depends on state and local policies, program design and awareness of the complex challenges faced by these individuals.

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

ETA encourages state workforce agencies, local workforce development boards, outlying areas and tribal organizations to develop comprehensive partnerships to creatively align and deliver career, training, and supportive services that will best serve workers impacted by substance use disorders and opioid addiction.

**Action**

**Requested:** Please share this issuance with all appropriate managers, staff and partners.

**Effective:** Immediately.

**Attachment:** TEN 2-21 – Serving Individuals and Communities Impacted by Opioid Addiction and Other Substance Use Disorders