



MBTA Recruitment Event Toolkit

MBTA Recruitment Events

Overview

2

The MBTA is facing a growing workforce shortage and is hosting a number of recruitment events in communities around greater Boston.

At each event, the MBTA career bus outfitted with workstations and computers will provide a comfortable space where people can meet with MBTA recruiters, discuss career opportunities, and take steps to apply for a job.

People interested in working at the T are invited to attend and learn about the many opportunities available. The T is hiring across all departments including bus and train operators, administrative support, accounting and finance, legal, engineering, labor, IT, environmental, and safety, along with a host of other career opportunities.

As we look to fill these positions, we are working closely with many local and state career centers and community partners to recruit new individuals to join our team.

We hope these materials can serve as a useful resource to you and your organization, and greatly appreciate your support in leveraging them to help expand our hiring efforts.

[MBTA.com/Careers](https://www.mbta.com/careers)





MBTA Recruitment Events



Mattapan

Saturday, April 15th
10:00am–1:00pm
Jubilee Christian Church
1500 Blue Hill Avenue

Lynn

Saturday, April 29th
10:00am–1:00pm
North Shore
Community College
750 Washington Street

Quincy

Saturday, April 22nd
10:00am–1:00pm
Wollaston Station
300 Newport Avenue

Revere

Saturday, May 6th
10:00am–1:00pm
Wonderland Station
1234 North Shore Road



For career event
info, scan here



MBTA Recruitment Events

Social



@MBTA



/TheMBTA



@TheMBTA



@TheMBTA



@TheMBTA

4

Social copy ideas

Looking for a new career? The @MBTA is hiring! Join the T at one of their upcoming recruitment events in a community near you. Learn more at mbta.com/careers

Looking for your next career move? Stop by an @MBTA recruitment event near you to speak with recruiters, learn about open positions, and begin your application process. Learn more at mbta.com/careers

The @MBTA is now offering a **\$7,500 sign-on bonus** for eligible candidates applying for:

- Bus operators
- Rail repairers
- Track laborers
- Streetcar operators
- Subway operators
- Service technicians
- Fuelers

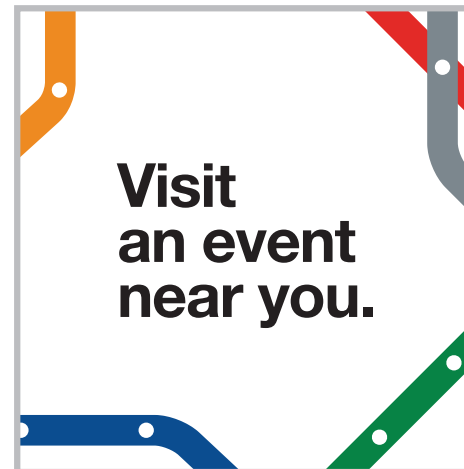
Learn more at MBTA recruitment events: mbta.com/careers

The T is hiring. Visit an @MBTA recruitment event near you to learn about rewarding careers with:

- Growth opportunities
- Competitive salaries
- Extensive benefits
- Tuition assistance
- Free public transit

Learn more: mbta.com/careers

Social Media Graphics



Social Media Video





MBTA Recruitment Events

Flyers

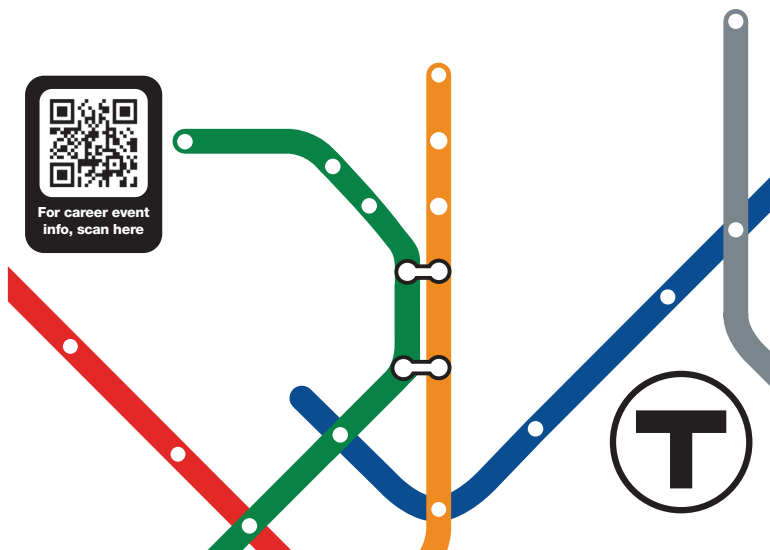
5

Map out your career with the MBTA.

Visit MBTA recruitment events across the Boston area.

Looking for your next career move? We're hosting recruitment events where you can learn more about open positions, begin your application process, and more. See below for information on dates, times, and locations.

Mattapan Saturday, April 15th 10:00am-1:00pm Jubilee Christian Church 1500 Blue Hill Avenue	Quincy Saturday, April 22nd 10:00am-1:00pm Wollaston Station 300 Newport Avenue	Lynn Saturday, April 29th 10:00am-1:00pm North Shore Community College 750 Washington Street	Revere Saturday, May 6th 10:00am-1:00pm Wonderland Station 1234 North Shore Road
--	--	---	---



Flyers available in multiple languages. For flyers with individual locations [click here](#).

MBTA发展您的职业生涯。

访问整个波士顿地区的MBTA招聘活动

寻找下一个职业生涯?我们正在举办招聘活动。您可以在这些活动中详细了解职位、开始申请流程等。有关日期、时间和地点信息,请参见下文。

Mattapan 星期六,4月15日 上午10时-下午1时 Jubilee基督教教堂 1500 Blue Hill Avenue	Quincy 星期六,4月22日 上午10时-下午1时 Wollaston车站 300 Newport Avenue	Lynn 星期六,4月29日 上午10时-下午1时 北岸社区学院 750 Washington Street	Revere 星期六,5月6日 上午10时-下午1时 Wonderland Station 1234 North Shore Road
---	---	---	--



Mapeie sua carreira com a MBTA.

Visite as feiras de recrutamento da MBTA em diversos locais em Boston.

Desje dar o próximo passo na sua carreira? Estamos organizando feiras de recrutamento onde pode saber mais sobre vagas, iniciar o processo de inscrição e muito mais. Veja abaixo informações sobre datas, horários e locais.

Mattapan Sábado, 15 de abril 10:00am-1:00pm Jubilee Christian Church 1500 Blue Hill Avenue	Quincy Sábado, 22 de abril 10:00am-1:00pm Wollaston Station 300 Newport Avenue	Lynn Sábado, 29 de abril 10:00am-1:00pm North Shore Community College 750 Washington Street	Revere Sábado, 6 de maio 10:00am-1:00pm Wonderland Station 1234 North Shore Road
---	---	--	---



Planifye karyè w avèk MBTA.

Vizite aktivite rekritman MBTA atravè zòn Boston.

Wap chèche yon pwochen chanjman nan karyè? Nap òganize aktivite rekritman kote ou ka aprann plis sou pozisyon ki ouve yo, kòmanse pwosesis aplikasyon w, ak plis ankò. Gade anba pou w jwenn enfòmasyon sou dat, la, ak lokasyon.

Mattapan Samedi 15 Avril 10:00am-1:00pm Jubilee Christian Church 1500 Blue Hill Avenue	Quincy Samedi 22 Avril 10:00am-1:00pm Wollaston Station 300 Newport Avenue	Lynn Samedi 29 Avril 10:00am-1:00pm North Shore Community College 750 Washington Street	Revere Samedi 6 Mai 10:00am-1:00pm Wonderland Station 1234 North Shore Road
---	---	--	--

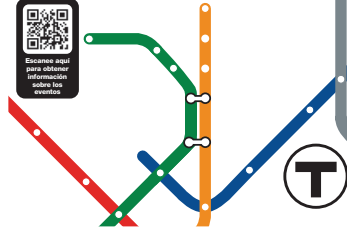


Trace su carrera con la MBTA.

Visite las jornadas de contratación de la MBTA en toda la zona de Boston.

¿Busca su próximo paso profesional? Estamos organizando jornadas de contratación en las que podrá obtener más información sobre los puestos vacantes, iniciar el proceso de solicitud y mucho más. Consulte a continuación la información sobre fechas, horarios y lugares.

Mattapan Sábado, 15 de abril 10:00am-1:00pm Jubilee Christian Church 1500 Blue Hill Avenue	Quincy Sábado, 22 de abril 10:00am-1:00pm Estación de Wollaston 300 Newport Avenue	Lynn Sábado, 29 de abril 10:00am-1:00pm North Shore Community College 750 Washington Street	Revere Sábado 6 de mayo 10:00am-1:00pm Estación de Wonderland 1234 North Shore Road
---	---	--	--





MBTA Recruitment Events

Radio Advertising

6

The Customer Experience Department is putting its resources and marketing budget behind on-site recruitment efforts, including partnering with iHeart Radio to promote hiring events and provide visibility.



Customer Experience also advertising on ethnic radio:



Spanish



Haitian Creole



Vietnamese

** This is a representative sample of the stations we will engage.*



MBTA Recruitment Events

Print Advertising

Community & Foreign Language Newspaper Advertising

Dorchester Reporter
"The News and Values Around the Neighborhood"
Volume 40 Issue 9
Thursday, March 2, 2023
50c

NHL union job aside, what's next for Marty Walsh?
By Giovanni D'Amico
MARTIN WALSH, who is winding down his time as President of the labor secretary, was inside the House on Tuesday, March 2, 2023, in a hearing room in front of a crowd that included union members, city councilors, state lawmakers, and local business.
Walsh, 57, is going to step away from an almost 20-year career in politics. He was referring to his next job as head of the Massachusetts State Police, which comes with a \$150,000 salary, but he is not sure if he will accept it. He is also considering a job in the private sector, but he is not sure if he will accept it. He is also considering a job in the private sector, but he is not sure if he will accept it.

Scoping out PLAN: Mattapan
Her assignment:

PORTUGUESE TIMES
Ano LII - N° 2700 - Quarta-feira, 22 de março de 2023 - 50c - www.portuguesetimes.com

Atribuido o nome de Teresa Paiva Wedo ao campus do Newport
Greve de 13 dias em abril nos consulados e missões de Portugal no estrangeiro

SAMPAN
The only bilingual Chinese-English Newspaper in New England
March 24, 2023 - April 8, 2023
Vol. 52, Issue No. 6
March 24, 2023 - April 8, 2023

Actress Michelle Yeoh Scores Historic Win at the Oscars
By Robin Shen

演员杨紫琼 创造奥斯卡历史
杨紫琼凭借《瞬息全宇宙》(Everything Everywhere All at Once)在奥斯卡颁奖典礼上获得最佳女主角奖,成为首位获得该奖项的亚裔女性。

HISPANO/ VOCERO
vocerohispano.com
Suscripción Digital Gratuita
GRATIS / FREE

La Educación Superior Debe Ser Un Ejemplo En Cuento A La Equidad De Género
Tragedia De Nashville Destaca Preocupaciones De Seguridad En Las Escuelas Privadas

La Voz
Marzo 05 de 2023

GOBERNADORA Y VICE-GOBERNADORA ANUNCIAN SU PROPUESTA FISCAL EN LYNN

GOVERNOR AND VICE-GOVERNOR ANNOUNCE THEIR FISCAL PROPOSAL IN LYNN

INSIDE THIS WEEK
A message from the new publisher pg 12
Bongfart seeks rebot pg 14

THE BAY STATE Banner
Vol. 104 No. 12 - Thursday, March 2, 2023 - \$1.00

Council probes BPS on restorative justice
Just three practitioners meet to serve entire school system

CHELSEA RECORD
YOUR HOMETOWN NEWSPAPER SINCE 1890
THURSDAY, MARCH 2, 2023
VOLUME 131 NO. 15
35 CENTS

CHELSEA ALL-SKATE EVENT
Residents give input on city manager search

East Boston TIMES-FREE PRESS
Wednesday, March 1, 2023

135 Bremen Street approval met with disappointment

Everett Independent
Published by the Independent Newspaper Co.
Wednesday, March 29, 2023

Firefighter Tori Cyrus honored for her life-saving efforts

SANDOVAL & JAMES
ANAGADOS DE LEYONES
4007 BRICWOOD DRIVE
(512) 352-7707

El Mundo
Hasta \$50,000 a víctimas de crímenes

The Daily Item
SERVING THE NORTH SHORE SINCE 1877
MONDAY, MARCH 13, 2023

Neumann announces run for Swampscott Select Board

Lynn Chamber manufacturing ideas for plant

Lynn English graduate dances with the stars

THE LYNN JOURNAL
Friday, February 24, 2023
THE FRIENDLY KNIGHTS OF ST. PATRICK 75TH CELEBRATION

Awesome Achievements
Sawyer earns 20th career coaching victory as Classics completes regular season at 240

The Patriot Ledger.com
The South Shore's Newspaper Since 1857
MONDAY, JANUARY 30, 2023

Local banks eye state cash
Grossman moving ahead with promise to keep treasury money close to home

Eagles spotted in Halifax; numbers on rise



MBTA Recruitment Events

FAQs

8

Q: How do I know when the MBTA posts new jobs

A: Sign up for [JOBS ALERTS](#)

1. Select the job categories you are interested in (e.g. "drivers").
2. Complete your contact information and click subscribe.

Q: How do I apply

A: 1. Apply online at mbta.com/careers.

2. Create an account and select a username and password.
3. Upload your resume and follow the prompts to create and submit an application. Your application can be saved if you're applying for more than one position.
4. Incomplete applications may be rejected, so be sure to include all relevant education and experience and provide complete and accurate contact information.
5. If you meet the Minimum Employment Requirements (MERs) in the job description, a recruiter may contact you to schedule an interview.

The MBTA makes reasonable accommodations for applicants with disabilities. If you require an accommodation during the application process, please contact the MBTA's ADA Unit at 617-222-5751.

Q: Who can I contact for technical help with my application?

A: Applicant support is available at 1-855-524-5627 from 9 AM – 8 PM ET.

Q: Can I apply if I don't have a computer?

A: Yes. Although, you will need to apply online using a laptop or PC, career centers such as [MassHire](#) are good resources.

Q: Does my driving record affect my application

A: Yes, for positions like operators of MBTA vehicles. Applicants for these positions must meet the specific criteria outlined in the [MBTA Driving Record Policy](#).

Q: Do I need a U.S. ID to work for the MBTA?

A: No. Although the MBTA does not sponsor non-US citizens, if you are on a visa or sponsored by a separate entity, you're welcome to apply for open positions. International students in CPT or STEM OPT programs are eligible for internships, co-ops and full-time jobs with the MBTA.



Map out your career with the MBTA.

HIRING PROCESS

- ☐ Create an online profile at MBTA.com/careers:
 - Click on “view MBTA job openings.”
 - Choose the job you’re interested in and click on “apply.”
 - Create a username and password.
- ☐ Complete application.
- ☐ Complete a phone screen with a recruiter.
- ☐ Interview with the hiring team. Train/bus operator candidates will also complete a hands-on assessment.
- ☐ Offer extended if selected, pending successful background, CORI and medical screenings.
- ☐ You’ll receive your start date and orientation packet.

EMPLOYEE BENEFITS

- **Free transportation on MBTA**
- **Sign-on bonus: \$7,500**
- **Education benefits**
 - Training and development courses
 - Up to \$10,000 tuition reimbursement
- **Competitive wages**
 - Paid vacation, sick time, personal time, and holidays
 - Flexible spending accounts
 - Retirement plans
- **Insurance**
 - Health insurance
 - Life insurance
 - Long-term disability insurance
 - Dental and vision insurance

MBTA.com/careers



Flyers to
Print

Map out your career with the MBTA.

Visit MBTA recruitment events across the Boston area.

Looking for your next career move? We're hosting recruitment events where you can learn more about open positions, begin your application process, and more. See below for information on dates, times, and locations.

Mattapan

Saturday, April 15th
10:00am–1:00pm
Jubilee Christian Church
1500 Blue Hill Avenue

Quincy

Saturday, April 22nd
10:00am–1:00pm
Wollaston Station
300 Newport Avenue

Lynn

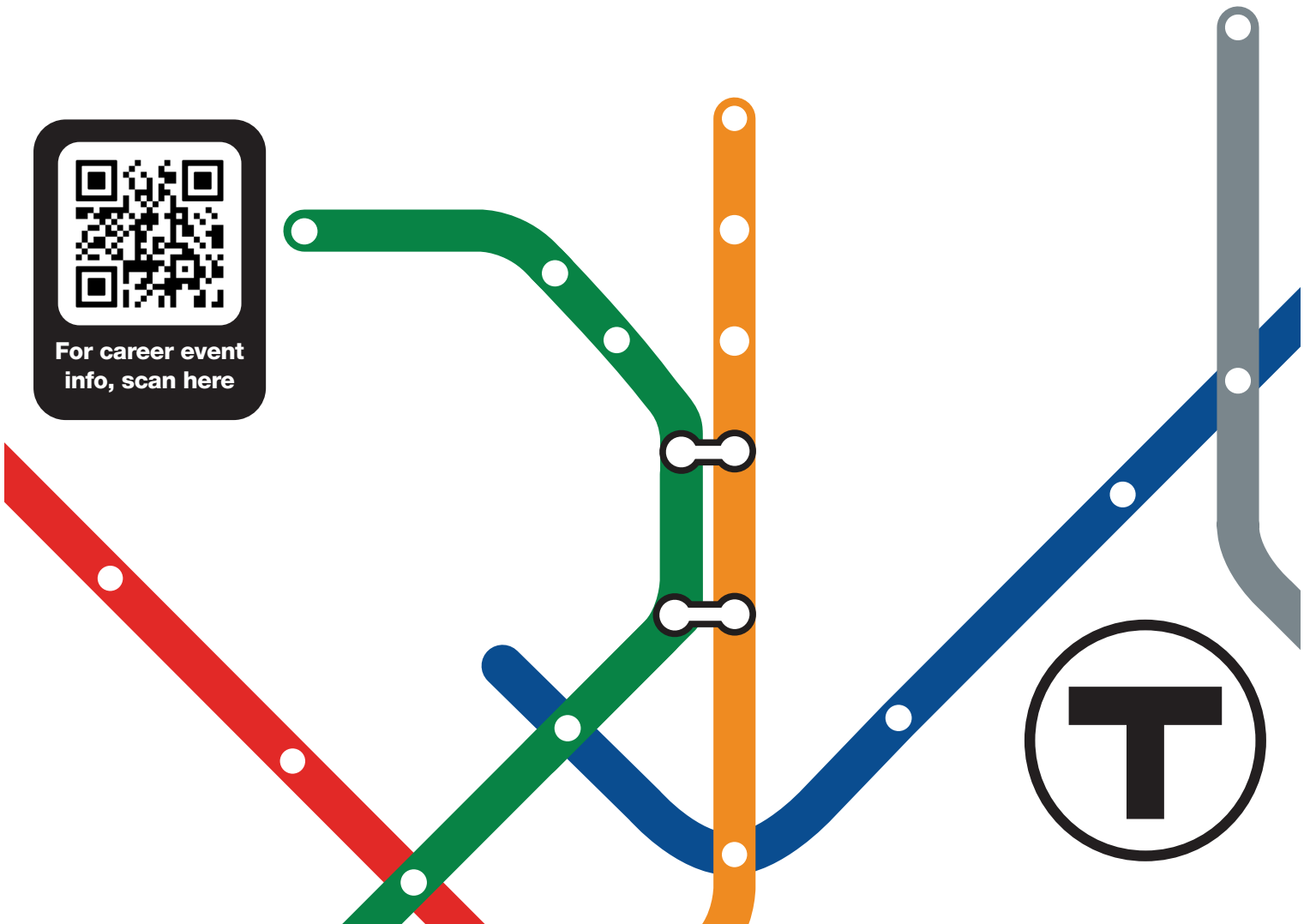
Saturday, April 29th
10:00am–1:00pm
North Shore
Community College
750 Washington Street

Revere

Saturday, May 6th
10:00am–1:00pm
Wonderland Station
1234 North Shore Road



For career event
info, scan here



MBTA发展您的职业生涯。

访问整个波士顿地区的MBTA 招聘活动

寻找下一个职业生涯?我们正在举办招聘活动,您可以在这些活动中详细了解空缺职位、开始申请流程等。有关日期、时间和地点信息,请参见下文。

Mattapan

星期六,4月15日
上午10时-下午1时
银禧基督教会
1500 Blue Hill Avenue

Quincy

星期六,4月22日
上午10时-下午1时
Wollaston车站
300 Newport Avenue

Lynn

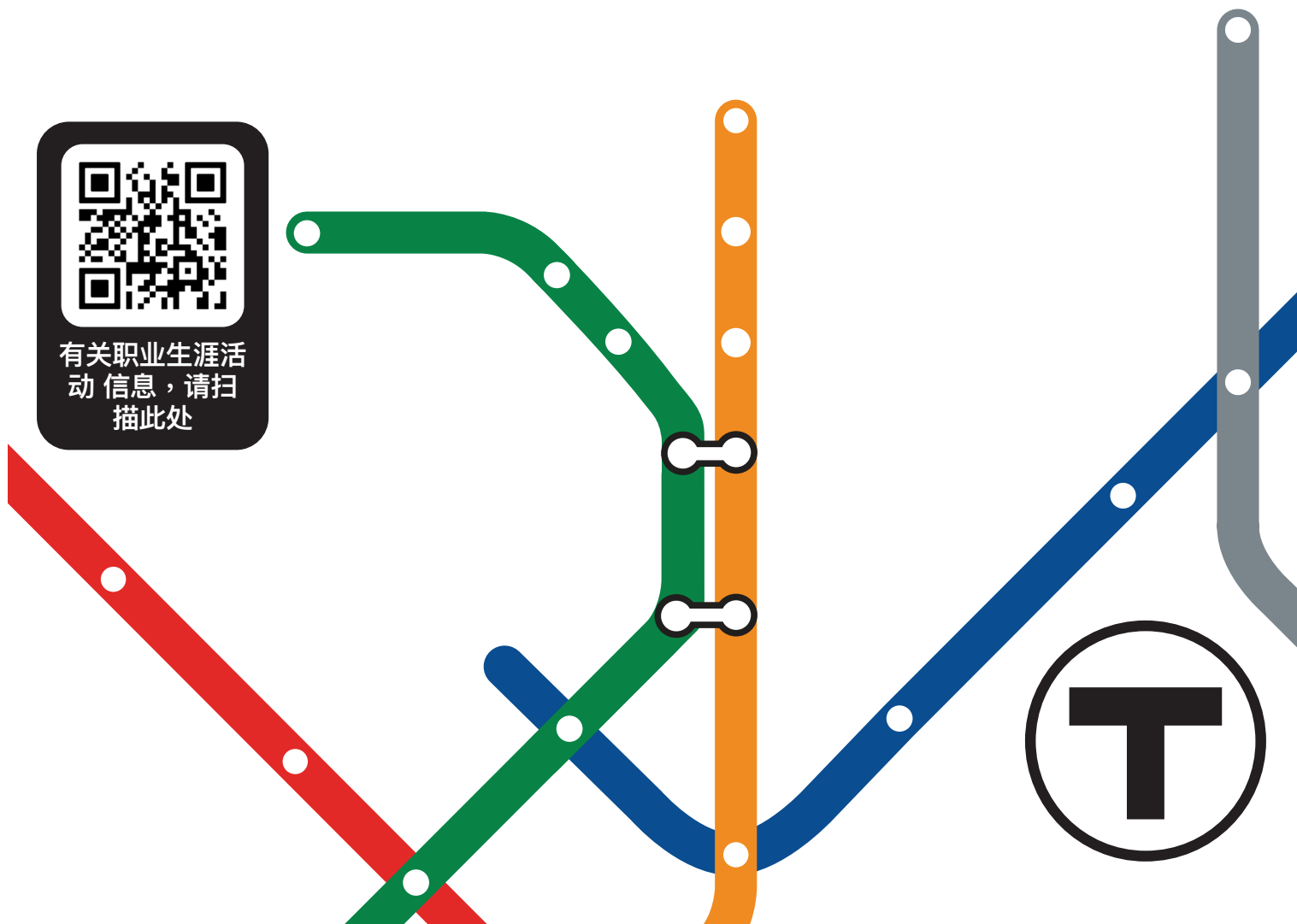
星期六,4月29日
上午10时-下午1时
北岸社区学院
750 Washington Street

Revere

星期六5月6日
上午10时-下午1时
Wonderland Station
1234 North Shore Road



有关职业生涯活
动信息,请扫
描此处



Planifye karyè w avèk MBTA.

Vizite aktivite rekritman MBTA atravè zòn Boston.

Wap chèche yon pwochen chanjman nan karyè? Nap òganize aktivite rekritman kote ou ka aprann plis sou pozisyon ki ouvè yo, kòmanse pwosesis aplikasyon w, ak plis ankò. Gade anba pou w jwenn enfòmasyon sou dat, lè, ak lokasyon.

Mattapan

Samdi 15 Avril
10:00am–1:00pm
Jubilee Christian Church
1500 Blue Hill Avenue

Quincy

Samdi 22 Avril
10:00am–1:00pm
Wollaston Station
300 Newport Avenue

Lynn

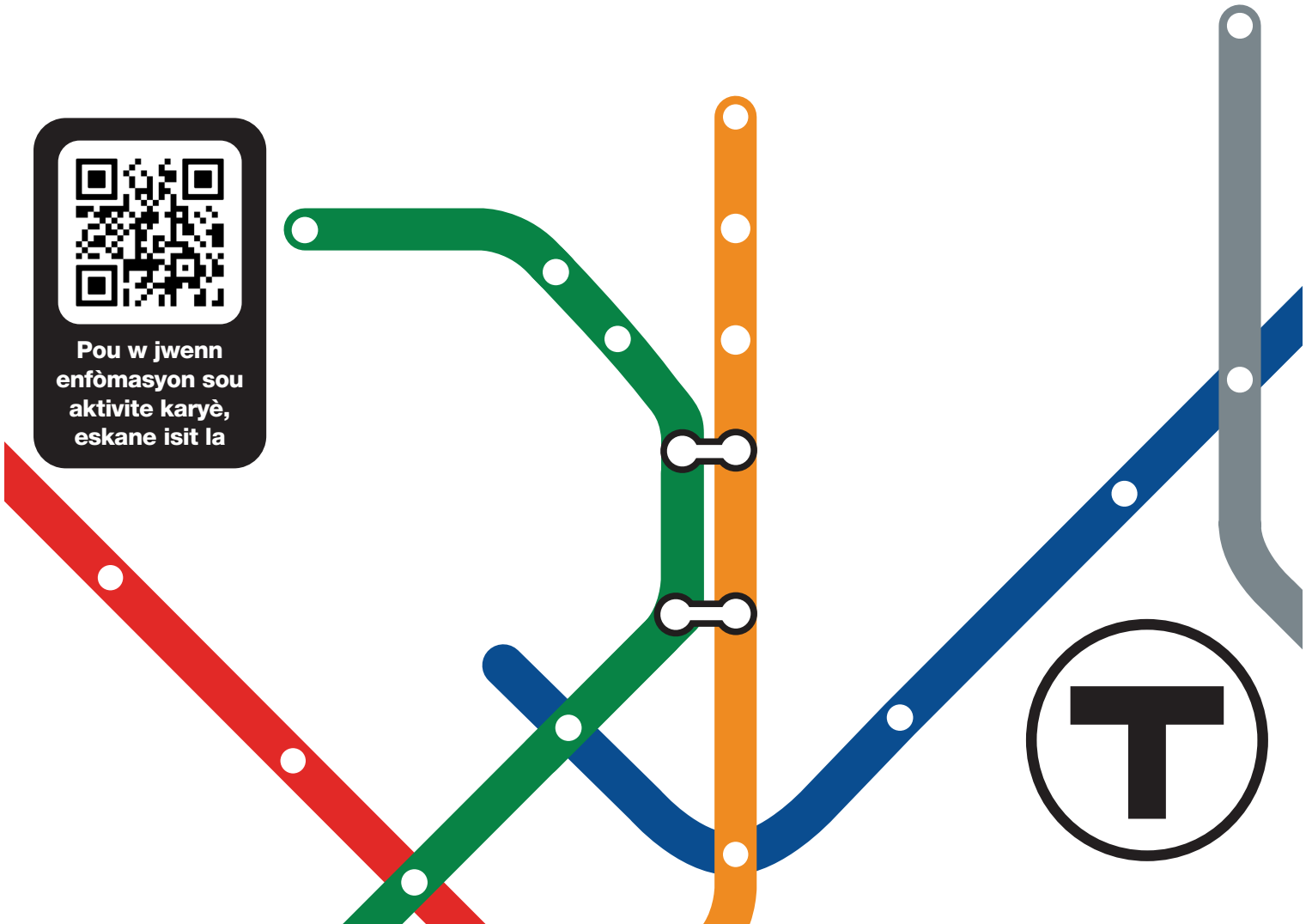
Samdi 29 Avril
10:00am–1:00pm
North Shore
Community College
750 Washington Street

Revere

Samdi 6 Me
10:00am–1:00pm
Wonderland Station
1234 North Shore Road



Pou w jwenn
enfòmasyon sou
aktivite karyè,
eskane isit la



Mapeie sua carreira com a MBTA.

Visite as feiras de recrutamento da MBTA em diversos locais em Boston.

Deseja dar o próximo passo na sua carreira? Estamos organizando feiras de recrutamento onde pode saber mais sobre vagas, iniciar o processo de inscrição e muito mais. Veja abaixo informações sobre datas, horários e locais.

Mattapan

Sábado, 15 de abril

10:00-13:00

Jubilee Christian Church
1500 Blue Hill Avenue

Quincy

Sábado, 22 de abril

10:00-13:00

Wollaston Station
300 Newport Avenue

Lynn

Sábado, 29 de abril

10:00-13:00

North Shore
Community College
750 Washington Street

Revere

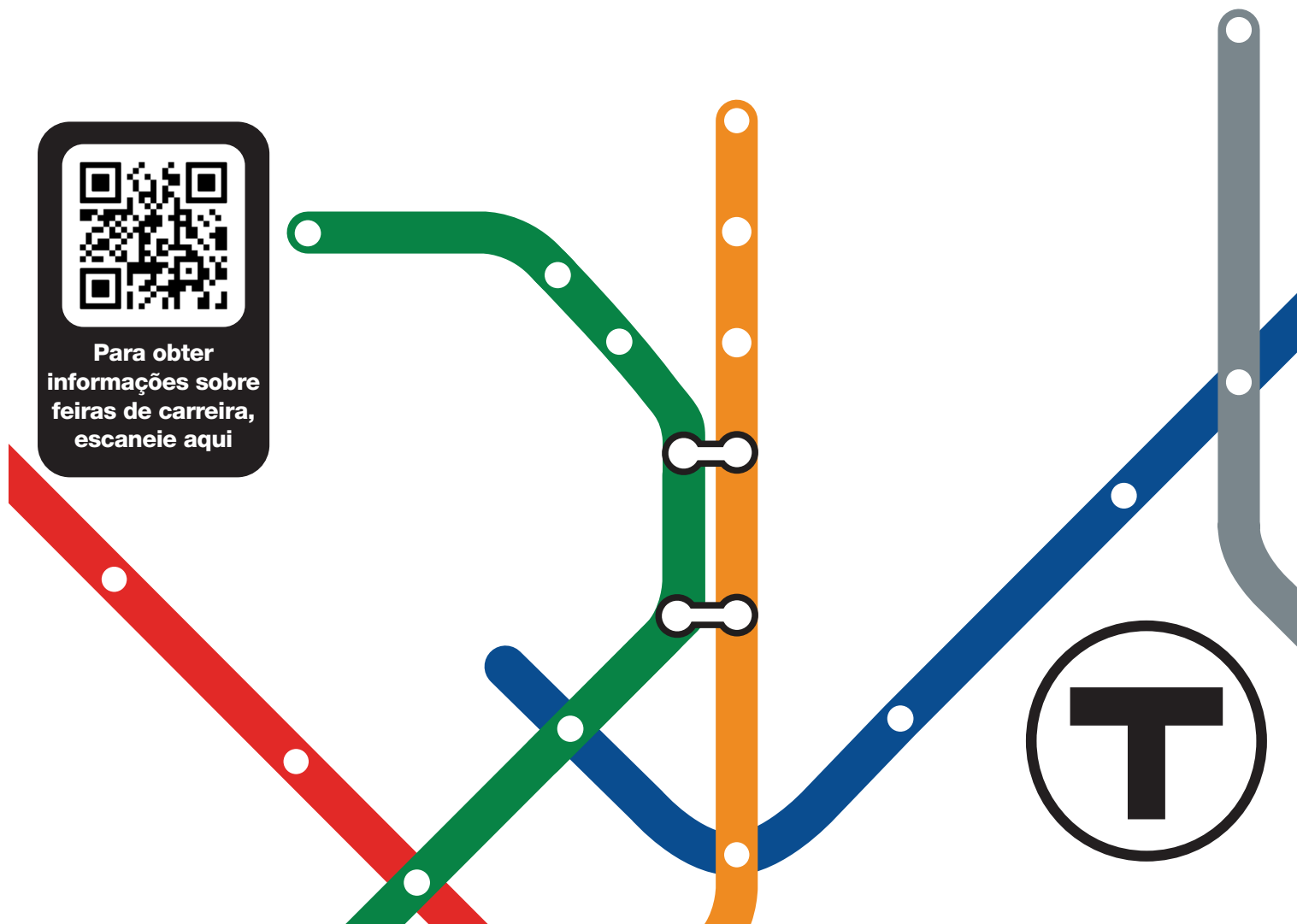
Sábado, 6 de maio

10:00-13:00

Wonderland Station
1234 North Shore Road



Para obter
informações sobre
feiras de carreira,
escaneie aqui



Trace su carrera con la MBTA.

Visite las jornadas de contratación de la MBTA en toda la zona de Boston.

¿Busca su próximo paso profesional? Estamos organizando jornadas de contratación en las que podrá obtener más información sobre los puestos vacantes, iniciar el proceso de solicitud y mucho más. Consulte a continuación la información sobre fechas, horarios y lugares.

Mattapan

Sábado, 15 de abril
10:00am–1:00pm

Jubilee Christian Church
1500 Blue Hill Avenue

Quincy

Sábado, 22 de abril
10:00am–1:00pm

Estación de Wollaston
300 Newport Avenue

Lynn

Sábado, 29 de abril
10:00am–1:00pm

North Shore
Community College
750 Washington Street

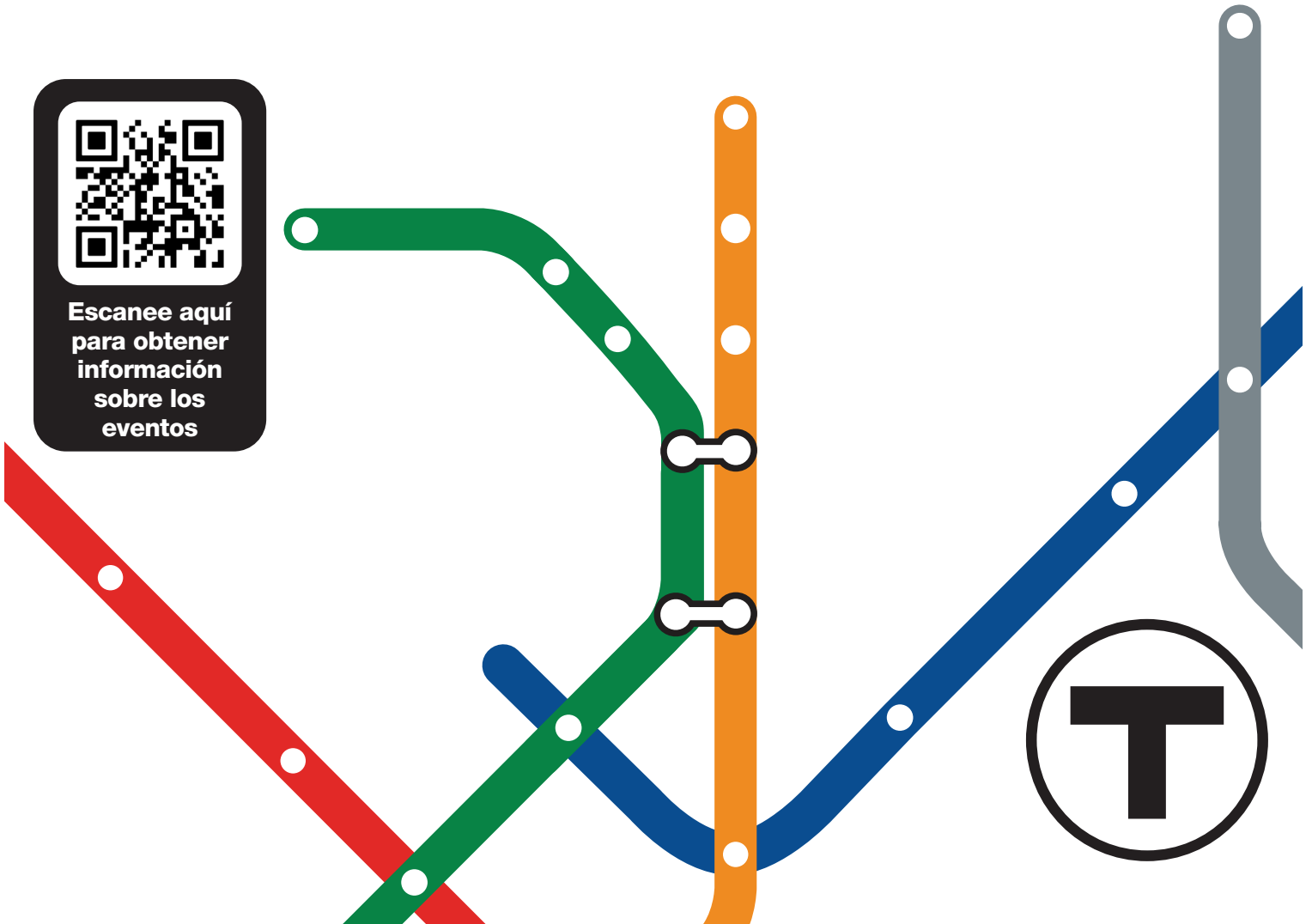
Revere

Sábado 6 de mayo
10:00am–1:00pm

Estación de Wonderland
1234 North Shore Road



Escanee aquí
para obtener
información
sobre los
eventos



Thank you

BROUGHT TO YOU BY
CUSTOMER EXPERIENCE