



DEPARTMENT OF
CAREER SERVICES

Workforce Issuance

100 DCS 05.188

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: August 23, 2023

Subject: **Switchboard – A Resource Hub for Refugee Service Providers**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators and other local workforce partners of Switchboard – a resource hub for refugee service providers in the United States.

Background: Funded by the Office of Refugee Resettlement (ORR), Switchboard offers a library of learning resources, an online evidence database, a range of self-paced e-learning courses, regular live learning opportunities, and on-demand technical assistance for ORR-funded organizations. Switchboard is implemented by the International Rescue Committee (IRC). To sign up for their newsletter or to view their valuable resources, visit: [Switchboard - Resources for Refugee Service Providers \(switchboardta.org\)](https://switchboardta.org).

Action

Requested: Please share with managers, staff, partners, and MassHire Career Center customers as appropriate.