



Workforce Issuance

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☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: January 8, 2021

Subject: **Advancing a *One Workforce* Vision and Strategy**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators and other workforce partners of Training and Employment Notice [\(TEN\) No. 13-20 – Advancing a One Workforce Vision and Strategy](#), released January 4, 2021.

Background: The *One Workforce* approach, endorsed and recommended by multiple federal programs, fosters greater collaboration, integrated service delivery, shared data, and leveraged resources that leads to positive employment and training outcomes for customers. This notice provides details on the vision and suggestions for implementation and can advance a shared One Workforce vision that encompasses the following key concepts of:

- 1) systemic collaboration of key workforce system partners to take a comprehensive approach to assessing and addressing customer needs and removing barriers to employment;

- 2) integrated service delivery that provides seamless and comprehensive services to customers;
- 3) shared data for effective decision making and enhanced data collection and analysis to support program operations;
- 4) leveraged resources across the programs; and ultimately;
- 5) improved employment and training outcomes through stronger connections between the training offered through the workforce system and the training needed by employers.

Action

Required: Please share with managers, staff and partners as appropriate.

Effective: Immediately