MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

MassWorkforce Issuance

100 DCS 14.223

□ Policy ☑ Information

То:	Chief Elected Officials Workforce Development Board Chairs Workforce Development Board Directors Title I Administrators Career Center Directors Title I Fiscal Officers DCS Operations Managers		
cc:	WIOA State Partners		
From:	Alice Sweeney, Director Department of Career Services		
	Olga Yulikova, Director Senior Community Services Employment Program (SCSEP) Executive Office of Elder Affairs		
Date:	April 11, 2018		
Subject:	Senior Community Services Employment Program (SCSEP) – Department of Career Services (DCS) Cross Training Sessions		
Purpose:	To notify Local Workforce Development Boards, One-Stop Career Center Operators, and other WIOA local workforce partners of the Senior Community Services Employment Program (SCSEP) and the Department of Career Services (DCS) training scheduled during April 2018 for Career Center and SCSEP staff		
Background:	The Department of Career Services, in conjunction with the Senior Community Services Employment Program will be conducting <i>live training sessions via video</i> <i>conferencing</i> relative to SCSEP and DCS programs. These sessions will provide career center, SCSEP and partner staff with fundamental knowledge of each agency' programs to facilitate appropriate referrals for Career Center older worker customers. The training will cover topics such as:		
	 WIOA/Career Center Programs SCSEP Programs and Resources 		

• Customer Flow / Referral Process

DATE	CAREER CENTER LOCATION & TIME	CAREER CENTER ADDRESS	LINK TO REGISTER
Tuesday, April 17	Franklin/Hampshire Career Center 10:30am – 11:30am		https://www.eventbrite.com/e/scsep- dcs-cross-training-session-tickets- 45035673913
Thursday, April 26	BerkshireWorks Career Center 10:00am – 11:00am	160 North Street	https://www.eventbrite.com/e/scsep- dcs-cross-training-tickets- 45035343926

*Additional virtual and webinar sessions will be scheduled, as needed.

Action

Requested: Please disseminate this information and assure that all appropriate staff register for a training session through the Eventbrite links above:

Copies of the training materials will be sent to all participants upon registration.

Please ensure that all staff register early for their preferred training location and date and arrive on time; training sessions will begin promptly.

Inquiries: Please direct all questions to Rosemary Alexander at <u>Rosemary.Alexander@MassMail.State.MA.US</u> and be sure to reference this MassWorkforce Issuance number with your inquiry.