

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

# Mass Workforce Issuance

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**100 DCS 14.230**

☐ Policy ☒ Information

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**To:** Chief Elected Officials  
Workforce Development Board Chairs  
Workforce Development Board Directors  
Title I Administrators  
Career Center Directors  
Title I Fiscal Officers  
DCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
Department of Career Services

**Date:** May 18, 2018

**Subject:** **Additional 2018 TORQ (Transferable Occupational Relationship Quotient) Training Webinar**

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**Purpose:** To notify Local Workforce Development Boards, One-Stop Career Center Operators, and other local workforce partners of a final scheduled training webinar for the new 2018 version of TORQ (Transferable Occupational Relationship Quotient).

**Background:** TORQ is a valuable labor market tool that helps customers increase their job search prospects by identifying career options and job opportunities based upon their transferable skills (work experience, education, volunteer work, and other interests). TORQ is a free online service that has been available to JobQuest customers since 2014. On May 15, 2018, the new 2018 version of TORQ was implemented. The 2018 version of TORQ has new features:

- Mobile-first design that works on any phone, tablet, or desktop
- Step-by-step, self-service workflow
- Better career guidance focused on higher-wage jobs.
- Enhanced education data, including cost and duration
- Built-in resume builder

This TORQ training webinar will be offered for appropriate staff on the following date and time. The webinar is approximately 2 hours long.

<b>JUNE 1, 2018</b>	<b>2:15 PM</b>
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Staff may register for this webinar training through the following EventBrite link:

<https://www.eventbrite.com/e/torq-2018-webinar-tickets-46194567194>

Visual and audio participation information will be provided in the Event Information section of the registration confirmation notice.

**Action**

**Required:** Please disseminate this information to appropriate managers, staff, and partners.

**Inquiries:** Please email all questions to [REALMI@MassMail.State.MA.US](mailto:REALMI@MassMail.State.MA.US). Please include the issuance number and title.