

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

# Mass Workforce Issuance

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**100 DCS 14.241**

☐ Policy ☒ Information

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**To:** Chief Elected Officials  
Workforce Board Chairs  
Workforce Board Directors  
Title I Administrators  
Career Center Directors  
Title I Fiscal Officers  
DCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
Department of Career Services

**Date:** August 22, 2018

**Subject:** RESEA Webinar PowerPoint - Implementation of the Policy and Procedure Updates

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**Purpose:** To notify Local Workforce Boards, One-Stop Career Center Operators and other local workforce partners of the posting of the RESEA Webinar PowerPoint presentation. The webinars were offered on July 26, August 2, and August 8, 2018. The PowerPoint used in the webinars can be accessed on Mass Workforce at:

<https://www.mass.gov/service-details/career-center-seminars-and-resea>

The webinars focus was on two primary policy changes issued in Policy 100 DCS 23.100.1, dated November 21, 2017: *Reemployment Services and Eligibility Assessment (RESEA) Policy and Procedures Manual - Updated*

<https://www.mass.gov/media/1713371>.

As part of that Policy and in response to the Massachusetts Consolidated Review, there were items brought to our attention that required additional focus. The issuance's action item included notice to pay particular attention to:

1. *RESEA UI Eligibility Assessment Questionnaire* (Policy Issuance 100 DCS 23.105) - now 23.105.1 <https://www.mass.gov/files/documents/2018/06/29/23-105-1.pdf>
2. The UI requirement regarding referrals to additional services, follow up on those services and the UI feedback loop for those who fail to participate/attend

**Background:** The Re-Employment Services and Eligibility Assessment (RESEA) program provides selected RESEA customers with an introduction to a full array of re-employment services available at Massachusetts One-Stop Career Centers and refers them to appropriate employment opportunities and re-employment services suitable to their individual needs. The RESEA program ensures that RESEA customers are in full compliance with their UI eligibility requirements.

The U.S. Department of Labor requires all RESEA customers to be assessed for UI eligibility at each RESEA meeting (Initial RESEA and RESEA Review). The purpose of the UI eligibility assessment is to identify any unemployment insurance eligibility issues, or potential issues, and refer those identified to the Department of Unemployment Assistance for review and/or adjudication.

**Action**

**Required:** Please share this information with staff and partners as appropriate.

**Effective:** Immediately