



Workforce Issuance

100 DCS 14.266

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
Title I Administrators
MassHire Career Center Directors
Title I Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: January 30, 2019

Subject: Overview of Addiction, Recovery, and Available Resources Trainings

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce development partners of upcoming regional trainings on Addiction, Recovery and Available Resources presented by the Massachusetts Department of Public Health.

The MassHire Department of Career Services, Commonwealth Corporation, and the Massachusetts Department of Public Health-Bureau of Substance Addiction Services have partnered to offer training sessions for front line career center staff on addiction recovery and resources. These training sessions have been developed to address the impact of addiction to alcohol and other drugs and the influence of the recovery process on the customers utilizing MassHire Career Centers. Session topics will include:

- Elements of substance use problems, disorders, and addiction
- Current state of substance use and addiction in Massachusetts

- Overview of recovery and the recovery process
- Overview of signs & symptoms associated with: alcohol, cannabis, stimulants, hallucinogens, opioids/opiates
- Impact of substance use on the individual, family and friends
- Resources for individuals and families for the prevention, intervention, and treatment of substance use problems
- Making the Link Between Recovery and Career Counseling:
Engaging individuals and establishing rapport; important considerations in building a career/education plan
- Relevant referral options

These training sessions will provide information that enables career center counselors to efficiently and effectively engage, establish rapport, and support individuals in their recovery, while they pursue their career and educational goals.

Background: The Workforce Innovation and Opportunity Act (WIOA) is designed to strengthen and improve our nation's public workforce system and help get Americans with significant barriers to employment into high-quality jobs and careers, as well as help employers hire and retain skilled workers. Some of those who face significant barriers to employment have histories of substance use and addiction.

Action

Requested: Please share this issuance with all appropriate staff and ensure that they register for this training.

Staff must register for this training in advance through EventBrite by clicking on the appropriate *Overview of Addiction, Recovery, and Available Resources* link located on the MassHire Department of Career Services Training and Development Team's training calendar:

<https://www.mass.gov/service-details/mdcs-overview-of-addiction-recovery-and-available-resources-training>

Attendees are encouraged to arrive on time as training sessions will begin promptly.

Effective: Immediately

Inquiries: Please direct all questions to David Ledonne at David.Ledonne@detma.org. Please reference this MassHire Department of Career Services Workforce Issuance number in your inquiry.