



Workforce Issuance

100 DCS 14.269

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
Title I Administrators
MassHire Career Center Directors
Title I Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: February 20, 2019

Subject: RESEA - Re-Employment Services and Eligibility Assessment (RESEA) Training

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce development partners of upcoming RESEA training presented by the MassHire Department of Career Services Training and Development Team in February and March of 2019.

These RESEA trainings are comprehensive and designed for MassHire Career Center staff assigned to providing RESEA services to customers. All training participants will receive a copy of the RESEA Program Policy and Procedures Manual. RESEA Program requirements will be discussed in detail, including the enrollment and notification process; Career Center Seminar scheduling; the mandatory components of the Career Center Seminar/Initial RESEA and the RESEA review; Career Action Plan (CAP) Goals; "60-Dayer" customers; the sanction process; as well as data entry requirements in MOSES for documentation.

RESEA Left State requirements, RESEA program exits, returns to work, U.I. potential issues, and communicating with the Department of Unemployment Assistance (DUA) will also be discussed.

Background: Since 2015, the RESEA program has provided Unemployment Insurance (U.I.) customers with a full array of re-employment services at MassHire Career Centers; and has helped to ensure that customers comply with all of their U.I. eligibility requirements. RESEA customers are active job seekers with U.I. claims who, through the state's RESEA program, are made aware of the wide variety of re-employment services that are available to them. RESEA customers are referred to appropriate re-employment services based upon their individual needs.

Action

Requested: Please share this issuance with all appropriate staff and ensure that staff assigned to providing RESEA program services register for this training.

Staff must register for this training in advance through EventBrite by clicking on the appropriate RESEA training link located on the MassHire Department of Career Services Training and Development Team's training calendar:

<https://www.mass.gov/service-details/mdcs-resea-training>

It is highly recommended that staff complete MOSES Training before attending this training.

Attendees are encouraged to arrive on time as training sessions will begin promptly. The training runs from 9:00am – 3:00pm.

In case of inclement weather, please call the MassHire Department of Career Services Training and Meeting Message Line at **617-626-5250**.

Effective: Immediately

Inquiries: Please direct all questions to David Ledonne at David.Ledonne@detma.org. Please reference this MassHire Department of Career Services Workforce Issuance number in your inquiry.