



Workforce Issuance

100 DCS 14.284

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
Title I Administrators
MassHire Career Center Directors
Title I Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: August 5, 2019

Subject: **MassHire Temperature Check Webinar and Survey**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of a webinar regarding the MassHire Temperature Check survey. The survey was developed to provide an opportunity to express and understand staff perception of the MassHire values and mission. The webinar will explain how the MassHire Temperature Check will be administered and address questions about its purpose and practical applications.

Background: The *MassHire Temperature Check* was developed in consultation with MassHire People Operations, a group that includes MassHire Workforce Board and Career Center staff, MassHire Department of Career Services staff, and the Massachusetts Workforce Association. The purpose of this questionnaire is to understand how MassHire staff at all levels interpret the MassHire charter and staff's perceptions of the MassHire values and mission as enacted in their organizations.

Staff in the MassHire system are asked to respond to fifteen multiple choice and three short answer questions through Survey Monkey. Participation is not mandatory, but strongly encouraged to support data validity. Staff at all levels can and should respond. After the MassHire Temperature Check results are returned, regional leadership will receive a “regional profile” showing their region’s results. All results will be aggregated and no personal results will be shared. Region-specific data will **NOT** be shared with other regions.

A webinar discussing the intent and functionality of the MassHire Temperature Check will take place on:

Date: Wednesday, August 14
Time: 10:00 AM to 11:00 AM
Registration: <https://www.eventbrite.com/e/introducing-the-masshire-temperature-check-tickets-67757146449>

During this time we will explain how the MassHire Temperature Check will be administered and we will take questions about its purpose and practical applications. Please review the timeline below to see when the Temperature Check response collection will end and when the results will be released.

Temperature Check Timeline:

- Wednesday, August 14: Temperature Check webinar
- Wednesday, September 4: Temperature Check survey released
- Wednesday, September 18: Temperature Check response collection ends
- End of October 2019: Temperature Check results shared with regions

Action

Requested: Please share with managers, staff and partners as appropriate.

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