



Workforce Issuance

100 DCS 14.304

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
Title I Administrators
MassHire Career Center Directors
Title I Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: October 29, 2019

Subject: Re-Employment Services and Eligibility Assessment (RESEA) Information and Training Sessions for Managers

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of upcoming sessions for Career Center Directors, Operations Managers, and RESEA Supervisors on the Re-Employment Services & Eligibility Assessment (RESEA) program.

These RESEA sessions are designed to provide Career Center Directors, Operations Managers, and RESEA supervisors with the following:

- An overview of all required RESEA service delivery components
- Conversation and information on common concerns in the field relative to RESEA program implementation
- MassHire Career Center best practices to assist managers and supervisors in improving their RESEA service delivery
- RESEA Program monitoring updates for 2020
- Updates on future RESEA program changes

Background: Since 2015, the RESEA program has provided Unemployment Insurance (U.I.) customers with a full array of re-employment services at MassHire Career Centers and has helped to ensure that customers comply with all U.I. eligibility requirements. RESEA customers are active job seekers with U.I. claims who, through the states RESEA program, are made aware of the wide variety of re-employment services that are available to them. All RESEA customers are provided with U.I. eligibility assessments, individual re-employment plans, and referrals to appropriate re-employment services based on their individual needs.

Action

Requested: Career Center Directors, Operations Managers, and RESEA supervisors are strongly encouraged to attend these sessions.

Please share this issuance with all appropriate management and supervisory staff and ensure that they register for one of these sessions. Please note that there will be front line staff RESEA training sessions scheduled for future dates.

The RESEA information and training sessions will be held from 9:00 a.m. to 1:00 p.m. at the following locations and on the following dates:

- Leominster - MassHire Leominster Career Center – December 5, 2019
- Boston – Charles F. Hurley Building – December 17, 2019

Register for sessions through EventBrite by clicking on the appropriate RESEA Informational Session located on the Workforce System Staff Training page on Mass.gov:

<https://www.mass.gov/service-details/mdcs-resea-training>

Attendees are asked to arrive on time as sessions will begin promptly.

In case of inclement weather, or to check if there have been any training cancellations, please call the MassHire Department of Career Services Training and Meeting Message Line at 617-626-5250.

Effective: Immediately

Inquiries: Please direct all questions to David Ledonne at David.Ledonne@detma.org. Please reference this Workforce Issuance number in your inquiry.