



DEPARTMENT OF  
CAREER SERVICES

# Workforce Issuance

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100 DCS 14.327

☐ Policy ☒ Information

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**To:** Chief Elected Officials  
MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
Title I Administrators  
MassHire Career Center Directors  
Title I Fiscal Officers  
MDCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
MassHire Department of Career Services

**Date:** April 9, 2020

**Subject:** **WIOA Performance 101 Series – WorkforceGPS Webinar / An Introduction to Performance Accountability**

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**Purpose:** To notify MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce development partners of a webinar sponsored through WorkforceGPS: WIOA Performance 101 Series: Part 1 – An Introduction to Performance Accountability scheduled for April 29<sup>th</sup> from 2:00 – 3:00.

**Background:** WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

This webinar provides an overview of the Workforce Innovation and Opportunity Act (WIOA) from the performance accountability and reporting perspective. It will review important performance concepts of WIOA.

This material will benefit the following:

- Individuals new to WIOA performance reporting
- Individuals new to WIOA data reporting and analysis
- Local or state workforce development board staff or board members
- Anyone in need of a workforce performance refresher or introduction to performance training material

ETA staff will discuss the history of workforce development programs, WIOA performance accountability concepts, reporting, and technical assistance resources.

**Action**

**Requested:** Please share this issuance with all appropriate managers, staff and partners.

**Effective:** Immediately.