



Workforce Issuance

100 DCS 14.329

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
Title I Administrators
MassHire Career Center Directors
Title I Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: April 17, 2020

Subject: **Disability and Employment eLearning Modules – A Tool to Support Organizational Learning WorkforceGPS Webinar**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce development partners of WorkforceGPS Disability and Employment eLearning modules designed to support front line American Job Center (AJC) staff and managers provide effective services to individuals with disabilities and businesses. Disability and Employment eLearning Modules – A Tool to Support Organizational Learning webinar will be held May 20th from 2:00 – 3:00.

Background: eLearning is one innovative way to stay connected. Members of the Disability

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

and Employment eLearning Task Force in collaboration with the Employment and Training Administration (ETA) will highlight three eLearning Training Modules developed to help support the professional development needs of the workforce development staff across nearly 2,400 American Job Centers. The eLearning task force was comprised of 27 members from 20 states across WIOA programs that successfully collaborated since October 2019.

The webinar will highlight the scenario-based approach applied through story telling in the setting of an American Job Center to increase learning in the following three topic areas:

- Serving Individuals with Disabilities
- Working Across Partners
- Providing Inclusive Business Services

There will be a brief walkthrough of each of the three modules highlighting how resources have been incorporated to address content and share strategies on how to integrate into business models to support organizational learning.

The webinar is May 20th from 2:00 – 3:00. WorkforceGPS is free but does require account registration.

Action

Requested: Please share this issuance with all appropriate staff and partners.

Effective: Immediately