



# Workforce Issuance

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**100 DCS 14.351**

☐ Policy ☒ Information

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**To:** Chief Elected Officials  
MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Fiscal Officers  
MDCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
MassHire Department of Career Services

**Date:** July 23, 2020

**Subject:** **Re-Employment Services and Eligibility Assessment (RESEA) Training Webinar**

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**Purpose:** To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce development partners of upcoming RESEA training presented by the MassHire Department of Career Services, Training and Development Team in the summer of 2020.

The RESEA training is comprehensive and designed for MassHire Career Center staff providing RESEA services to customers virtually and in person. RESEA Program requirements will be discussed in detail, the mandatory components of the Career Center Seminar/Initial RESEA and the RESEA review, how to conduct virtual meetings, and collection of required fillable documents while career centers remain closed due to the pandemic; as well as data entry requirements in MOSES for documentation.

**Background:** Since 2015, the RESEA program has provided Unemployment Insurance (UI) customers with a full array of re-employment services at MassHire Career

Centers; and has helped to ensure that customers comply with all of their UI eligibility requirements. RESEA customers are active job seekers with UI claims who, through the state's RESEA program, are made aware of the wide variety of re-employment services that are available to them at MassHire Career Centers. All RESEA customers are provided with Unemployment Insurance (UI) eligibility assessments, individual re-employment plans, and referrals to appropriate re-employment services based upon their individual needs.

**Action**

**Required:** Please share this issuance with all appropriate staff and ensure that staff assigned to providing RESEA program services register for this training.

The RESEA trainings will be split into two sessions. Please register for any combination of Session 1 and Session 2 dates. The trainings will be held on the following dates and times:

- Tuesday, August 4, 2020 – 9:00am-10:30am (Session 1)
- Thursday, August 6, 2020 – 1:00-2:30pm (Session 2)
- Friday, August 14, 2020 – 9:00am-10:30am(Session 1)
- Friday, August 14, 2020 – 1:00-2:30pm (Session 2)
- Wednesday, August 19, 2020 – 1:00pm-2:30pm (Session 1)
- Thursday, August 20, 2020 – 9:00am-10:30am (Session 2)
- Tuesday, August 25, 2020 – 9:00am-10:30am(Session 1)
- Tuesday, August 25, 2020 - 1:00pm-2:30pm (Session 2)
- Monday, August 31, 2020 – 1:00pm-2:30pm (Session 1)
- Tuesday, September 1, 2020 – 9:00am-10:30am (Session 2)

Register for these sessions in advance through Eventbrite by clicking on the appropriate RESEA Training link located on the Workforce System Staff Training page on Mass.gov:

<https://www.mass.gov/service-details/mdcs-resea-training>

**Please register for the date that you plan to attend, and in your Eventbrite confirmation, you will receive the details to log into Webex for the respective date that you registered.**

To check if there have been any training cancellations, please call the MassHire Department of Career Services Training and Meeting Message Line at 617-626-5250.

**Effective:** Immediately

**Inquiries:** Please direct all questions to Kim Leonard at [kim.m.leonard@detma.org](mailto:kim.m.leonard@detma.org) or Gail Normandin @ [gail.normandin@detma.org](mailto:gail.normandin@detma.org). Please reference this MassHire Department of Career Services Workforce Issuance number in your inquiry.