



DEPARTMENT OF
CAREER SERVICES

Workforce Issuance

100 DCS 14.376

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: December 11, 2020

Subject: **Learning and Leading Service Delivery to Job Seekers in a Virtual Environment**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce partners of the WorkforceGPS webinar: Learning and Leading Service Delivery to Job Seekers in a Virtual Environment. The webinar is scheduled for Wednesday, December 16 from 2:00 – 3:30.

Background: With the decreased ability to deliver in-person services during the COVID-19 pandemic, workforce and training organizations have met this challenge through delivering online services. This webinar will highlight promising practices and feature organizations that have successfully used virtual platforms to deliver workforce development services to jobseekers.

WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

Action

Requested: Please share this issuance with all appropriate staff and partners.

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

Effective: Immediately