



# Workforce Issuance

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☐ Policy ☒ Information

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**To:** Chief Elected Officials  
MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Fiscal Officers  
MDCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
MassHire Department of Career Services

**Date:** December 14, 2020

**Subject:** **Mass Internet Connect (MIC) Training and Single Point of contact Request (SPOC)**

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**Purpose:** To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of the *Mass Internet Connect (MIC)* training that is scheduled for December 17<sup>th</sup>, 18<sup>th</sup>, and 21<sup>st</sup>.

**Background:** Mass Internet Connect (MIC) is a Partnership comprised of Massachusetts Technology Collaborative (MTC), MassHire Department of Career Services (MDCS) and the MassHire Workforce Development System working together to connect job seekers with the tools, services and internet connections necessary to “get people back to work”.

The MIC program is a state-wide initiative that is supported by the Governor’s office. The goal of partnering with MTC is to assist Massachusetts’ unemployed job seekers looking for work to gain internet access, and become aware of this program through the state’s network of Career Centers.

The scheduled virtual training dates are as follows:

Thursday	December 17, 2020	11am – 12:30pm
Friday	December 18, 2020	9:00am - 10:30am
Monday	December 21, 2020	1pm – 2:30pm

**Action**

**Requested:** To assure the success of this program, please designate one or two staff from each Career Center who will be the designated expert(s) and contact person(s) for this program. The goal is to have expertise and knowledge of the program elements that will allow for an effective dissemination of information and referrals for customers.

Please send the following information for your designated Career Center staff to Lisa Caissie at [Lisa.J.Caissie@DETMA.ORG](mailto:Lisa.J.Caissie@DETMA.ORG) by COB on Wednesday, December 16<sup>th</sup>:

- Name
- Email address, and
- Telephone number

**Action**

**Requested:** Please share this issuance with all management, staff and designated contacts to ensure that staff are aware of this program. Lastly, please ensure the designated contacts register for this training.

Please register for this training in advance through Eventbrite\* by clicking on the link below.

<https://www.mass.gov/service-details/wioa-partner-cross-trainings>

**After registering on Eventbrite, please find the Webex login details in your Eventbrite confirmation.**

**Effective:** Immediately

**Inquiries:** Please direct questions to Kim Leonard at [kim.m.leonard@detma.org](mailto:kim.m.leonard@detma.org). Please reference this MassHire Department of Career Services Workforce Issuance number in your inquiry.

*\* MassHire Department of Career Services (“MDCS”) uses EventBrite for the sole purpose of registering and tracking registrations and attendance for MDCS-sponsored training. EventBrite is an open site, and is not a partner of, endorsed by, affiliated with, or otherwise maintained by the Commonwealth of Massachusetts or MDCS. As an open platform, content on EventBrite is not moderated. References on EventBrite to non-MDCS products, groups, or entities do not constitute an endorsement or recommendation by MDCS, its officials, or its affiliates. For questions regarding training registration, please contact MDCS Central Programs.*