



DEPARTMENT OF
CAREER SERVICES

Workforce Issuance

100 DCS 14.413

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: June 22, 2021

Subject: **Credentials: what they are, where to find them, and what counts for performance – WorkforceGPS Webinar**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other local workforce partners of the WorkforceGPS webinar: Credentials: what they are, where to find them, and what counts for performance, scheduled for Thursday, July 29th from 2:30 – 4:00.

Background: Credentials play a key role in workforce development. For employers, credentials can assist in identifying qualified workers, upskilling their current workforce, and competing in the marketplace. For job seekers, obtaining credentials can improve employability and lead to career advancement and higher wages.

This webinar will provide information on the characteristics of quality credentials and the types of credentials available. Speakers will highlight resources and tools to locate relevant credentials to assist in determining what credentials may count towards grant performance outcomes.

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

State and local stakeholders in the Workforce Innovation and Opportunity Act system; state workforce agencies and administrators; state workforce liaisons; employment and training program grantees; and educational institutions and training providers are encouraged to attend.

WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

Action

Requested: Please share this issuance with all appropriate managers, staff and partners.

Effective: Immediately