



# Workforce Issuance

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**100 DCS 14.422**

☐ Policy ☒ Information

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**To:** Chief Elected Officials  
MassHire Workforce Boards Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Title I Fiscal Officers  
MDCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
MassHire Department of Career Services

**Date:** October 4, 2021

**Subject:** **JobQuest Enhancements Demonstration and Training**

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**Purpose:** To notify MassHire Workforce Boards, MassHire Career Center Operators, MassHire Career Center staff and partners of the JobQuest (JQ) demonstration and Training highlighting the newest features and functionality.

**Background:** With a focus on getting Massachusetts back to work, MassHire JobQuest has been undergoing many enhancements to make the customers' job search easier and better than ever. As part of these enhancements, jobseekers will experience improvements through JobQuest.

MDCS will be conducting a JQ demonstration and training to showcase the updates and explain to staff how these enhancements will be reflected in the MOSES view. Demonstrations will be conducted on:

October 13, 2021	10:30am-12:30pm
October 14, 2021	2:00pm-4:00pm

MDCS will highlight the newest features and functionality of:

- The customer's registration, personal dashboard, resume upload, profile, and CAP
- Job search, job matching, saved jobs and job referrals
- The MOSES "backend" that results from customer "frontend" JQ data entry
- General updates as it relates to jobseekers, including specifics for RESEA enrolled customers

**Action**

**Requested:** Please share this issuance with all staff.

Register for one of these sessions in advance through Eventbrite\* by clicking on the link below:

<https://www.eventbrite.com/e/jobquest-enhancements-training-tickets-183505418647>

**After registering on Eventbrite, registrants will receive WebEx login details located in the Eventbrite confirmation email.**

**Effective:** Immediately

**Inquiries:** Please direct all questions to Kim Leonard at [kim.m.leonard@detma.org](mailto:kim.m.leonard@detma.org). Please reference this MassHire Department of Career Services Workforce Issuance number in your inquiry.

**Attachment:** JobQuest Enhancements Q&A Document – To be updated as needed

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