



Workforce Issuance

100 DCS 14.426

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: November 1, 2021

Subject: **Department of Public Health Memo Regarding CNA Training Provider From American Red Cross to Prometric**

Purpose: To notify MassHire Workforce Boards, MassHire Center Operators, and other workforce development partners of a memo that the Department of Public Health (DPH) has issued to all Nurse Aide (CNA) training providers and to all nursing facilities. It provides information about:

- A Change in Massachusetts' Nurse Aide (CNA) Training Provider from American Red Cross to Prometric
- Prometric Webinars on New Procedures for Registering to Take the Exam and Changes in the Exam
- The Certification Requirement Deadline for Individuals Working as Nurse Aides under the CMS 1135 Waiver in response to the COVID-19 Public Health Emergency

Background: American Red Cross will no longer be providing testing services after October 31, 2021. DPH has moved quickly to procure the services of a new vendor (Prometric) and is working closely with American Red Cross and Prometric to facilitate the transition. Prometric will begin testing in mid-December. Individuals who have been or will be working as temporary nurse aides through the COVID-19 Public Health Emergency under a waiver from CMS will have 4 months from the end of the Public Health Emergency (currently extended through mid-January 2022) to complete training and certification requirements.

Please review the memo (Attachment A) carefully to ensure that you are fully informed. It is encouraged individuals register for one of the webinars or review the webinar recording when it is posted on [Massachusetts Nurse Aide | Prometric](#).

Action

Requested: Please share this issuance with all appropriate managers, staff and partners.

Effective: Immediately.

Attachment: A – DPH Memo