



**For staff facilitation use only (in person, by phone, survey tool or direct email). Do not post online. Please note this assessment is designed to help with on-going process improvement. No personal information is collected.**

**What state or territory do you currently live in?**

☐ \_\_\_\_\_

**Which certification(s) were you enrolled in?**

- |   |  |
|---|--|
| <input type="checkbox"/> Data Analytics     | <input type="checkbox"/> Python                      |
| <input type="checkbox"/> IT Support         | <input type="checkbox"/> UX (User Experience) Design |
| <input type="checkbox"/> Project Management |  |

**What was your key objective in taking this certificate training?**

- |  |  |
|--|--|
| <input type="checkbox"/> Earn a certificate to get a job | <input type="checkbox"/> Learn more about an area of personal interest |
| <input type="checkbox"/> To advance in my current job    | <input type="checkbox"/> Start my own business                         |
| <input type="checkbox"/> Learn skills for a new job      | <input type="checkbox"/> None of the other                             |
| <input type="checkbox"/> Add to school coursework        | <input type="checkbox"/> Prefer not to say                             |
| <input type="checkbox"/> Get extra help in this area     |  |

**Did you complete the certificate training?**

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

**If no, why not?**

- |  |   |
|--|---|
| <input type="checkbox"/> Didn't have time                  | <input type="checkbox"/> Too hard         |
| <input type="checkbox"/> Lost interest                     | <input type="checkbox"/> Personal reasons |
| <input type="checkbox"/> Wasn't what I thought it would be | <input type="checkbox"/> Other _____      |
| <input type="checkbox"/> Too easy – got bored              |   |

**If yes, how long did it take you to finish?**

- |   |  |
|---|--|
| <input type="checkbox"/> One week         | <input type="checkbox"/> Four-six months |
| <input type="checkbox"/> One month        | <input type="checkbox"/> Other _____     |
| <input type="checkbox"/> Two-three months |  |

**Please indicate your prior experience with online learning prior to this program:**

- ☐ I had never taken an online course before
- ☐ I started an online course but didn't finish
- ☐ I have completed a hybrid class with both virtual and in person learning
- ☐ I have completed 1-3 courses fully online
- ☐ I have completed 3 or more fully online courses

**Rate your knowledge about the certificate topic prior to training?**

- |  |   |
|--|---|
| <input type="checkbox"/> 1 - No knowledge      | <input type="checkbox"/> 4 - Better than average                        |
| <input type="checkbox"/> 2 - Some knowledge    | <input type="checkbox"/> 5 - High – why wasn't I teaching this course?! |
| <input type="checkbox"/> 3 - Average knowledge |   |

**Rate your knowledge about the certificate topic following training?**

- |  |   |
|--|---|
| <input type="checkbox"/> 1 - No knowledge      | <input type="checkbox"/> 4 - Better than average            |
| <input type="checkbox"/> 2 - Some knowledge    | <input type="checkbox"/> 5 - High – I could teach the class |
| <input type="checkbox"/> 3 - Average knowledge |   |

**Do you feel you were given a good explanation of the training before you started?**

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

**If no, what was a surprise?**

- |   |  |
|---|--|
| <input type="checkbox"/> How much time it took to complete        | <input type="checkbox"/> I didn't really understand the topic as well as I thought I did |
| <input type="checkbox"/> It was easier than I thought it would be | <input type="checkbox"/> Other _____   |
| <input type="checkbox"/> It was harder than I thought it would be |  |

**Describe your employment situation prior to starting training**

- |  |   |
|--|---|
| <input type="checkbox"/> Employed parttime (less than 30 hours a week) | <input type="checkbox"/> Underemployed – my job doesn't fit my skills prior training or interests |
| <input type="checkbox"/> Employed fulltime (more than 30 hours a week) | <input type="checkbox"/> Self-employed  |
| <input type="checkbox"/> Unemployed and looking for work               | <input type="checkbox"/> Retired  |

**If you are employed, is your job related to the training you signed up for/completed?**

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

**Do you think this training will help your employment situation?**

- |   |   |
|---|---|
| <input type="checkbox"/> Yes – it will help me in my current job                            | <input type="checkbox"/> Yes – I'm starting my own business |
| <input type="checkbox"/> Yes – I will add to my resume for future job applications          | <input type="checkbox"/> No – I'm still looking             |
| <input type="checkbox"/> Yes – it already has – just got a new job because of this training | <input type="checkbox"/> No – I'm not looking for work      |
|   | <input type="checkbox"/> Other _____                        |

**If you are currently working, are you:**

- |  |   |
|--|---|
| <input type="checkbox"/> Working from home | <input type="checkbox"/> Working outside of your home |
|--|---|

**Since completing training, are you considering "work from home" employment?**

- |                              |   |
|------------------------------|---|
| <input type="checkbox"/> Yes | <input type="checkbox"/> I am already working from home |
| <input type="checkbox"/> No  |   |

**Would you recommend this training to friends, family, and coworkers?**

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

**If no, why not?**

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**How did you find out about the Grow with Google scholarship program?**

- |   |   |
|---|---|
| <input type="checkbox"/> Website                      | <input type="checkbox"/> News media (radio, TV, newspaper)          |
| <input type="checkbox"/> Email                        | <input type="checkbox"/> Social media (Twitter, Facebook, LinkedIn) |
| <input type="checkbox"/> Friend                       | <input type="checkbox"/> Other _____                                |
| <input type="checkbox"/> MassHire Career Center staff |   |

**Are you interested in other Grow with Google certificates?**

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

**If yes, which one(s)?**

- |   |  |
|---|--|
| <input type="checkbox"/> Data Analytics     | <input type="checkbox"/> Python                      |
| <input type="checkbox"/> IT Support         | <input type="checkbox"/> UX (User Experience Design) |
| <input type="checkbox"/> Project Management |  |

**Would you like information about additional no-cost services available to you at your local MassHire Career Center, such as resume support, employment opportunities, training programs, job seeking skills training, and career guidance?**

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

**If yes, please send an email with your name, zip code, and preferred method of contact (email or phone) to your local MassHire Career Center. To find the closest MassHire Career Center to you, visit: <https://www.mass.gov/how-to/find-a-masshire-career-center>**

**Thank you for your feedback as we continue to strive to make this program a valuable resource for our state!**