



Workforce Issuance

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☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: June 14, 2022

Subject: **Refugee Resettlement Services 101 - WorkforceGPS Webinar**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of an upcoming WorkforceGPS webinar –Refugee Resettlement Services 101, June 27, 2022 from 4:00 – 5:30.

Background: This webinar will provide workforce development professionals the fundamentals of available services through the Office of Refugee Resettlement (ORR) and examples of collaborative approaches to best serve newly arriving refugees, asylees, and Special Immigrant Visa (SIV) entrants.

With a record number of new refugees, asylees, and SIV holders arriving in the United States, the workforce development system is being tasked with finding suitable training and employment services to individuals with work authorization. Meanwhile, the Office of Refugee and Resettlement is also providing career training, workforce development, English language classes, employment opportunities and other support services. As new arrivals have various educational

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

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and employment backgrounds, it is beneficial for Employment and Training Administration (ETA) funded workforce development staff to be familiar with local and state refugee resettlement staff and services to optimize available services.

Learning Objectives: By the end of this webinar, participants will become

- Familiar with the different types of new arrival status: refugees, asylees, SIV holders;
- Familiar with the difference types of ORR funded services available to refugees, asylees, SIV holders;
- Familiar with key timelines with respective ORR services;
- Able to connect and collaborate with state and local ORR staff in order to help entrant services optimize ORR and Workforce Innovation and Opportunity Act (WIOA)/Discretionary Grant services; and
- Familiar with successful and emerging practices occurring between ORR and local area workforce development staff.

WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

Action

Requested: Please share with all managers, staff and partners as appropriate.

Effective: Immediately.