



Workforce Issuance

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☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Boards Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: August 29, 2022

Subject: **Career Center Staff Training September – December 2022**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, MassHire Career Center staff and other workforce partners of the publishing of the September - December 2022 staff training calendar with some general updates and notice of new training sessions scheduled.

Background: The MassHire Department of Career Services (MDCS) will be offering training sessions for MassHire Career Center staff and partners to assist customers and/or businesses in their re-employment and/or hiring efforts from September – December 2022.

The following NEW training will be offered in addition to MDCS training offerings:

1. EOLWD's Department of Economic Research (DER) will conduct **Occupational Employment and Wages Statistics (OEWS) Program** training on September 20, 2022. It will cover how data is collected, where it is published, and how to interpret the data. This webinar will acquaint staff with one of DER's data product offerings.

2. In October, MDCS and the Massachusetts Workforce Association (MWA) are co-sponsoring a workshop series offered by Advocates for Human Potential/Access to Recovery (AHP/ATR) called **Fundamentals of Substance Use Disorders and Recovery**. Training will consist of four (4) individual 1-hour sessions, each focused on a specific area of critical importance in the field of recovery.

Register here: [Fundamentals of Substance Use Disorders and Recovery](#)

Workshop 1: Overview of Addictions

Date & Time: October 6, 2022; 11:00 am – 12:00 pm

- About Substance Use
- Brain Damage Caused by Use of Substances
- Co-Occurring Diseases
- Overdose and Access to Naloxone (Narcan®)
- History of Trauma

Workshop 2: Understanding the Continuum of Care

Date & Time: October 13, 2022; 11:00 am – 12:00 pm

- Effective Interventions Exist
- Multiple Pathways to Recovery
- The Recovery Journey
- Access to Pathways
- Massachusetts Bureau of Substance Abuse Services (BSAS) Helpline

Workshop 3: Recovery is Possible

Date & Time: October 20, 2022; 11:00 am – 12:00 pm

- Principles of Recovery
- Principles of Recovery
- SAMHSA's 10 Guiding Principles of Recovery
- Role of a Recovery Coach
- What are Recovery Support Services (RSS)?
- What is a Recovery Oriented System of Care (ROSC)?

Workshop 4: Communicating with People in Recovery

Date & Time: October 27, 2022; 11:00 am – 12:00 pm

- Principles of Recovery
- Communicating Effectively with People in Recovery
- Non-Stigmatizing Language
- Specific Techniques: Motivational Interviewing
- Legal Considerations: 42CFR

General Updates:

- **Lightcast** (formerly Emsi Burning Glass) is committed to providing businesses, learning providers, and governments with comprehensive, real time labor market data, clear analysis, and expert insight into the complexities of today's global workforce. These webinars will introduce MassHire Career Center staff to Lightcast through a demonstration of its products to familiarize staff and management with important features including tools that analyze online job postings data and accessing reports on those job roles and credentials most vital to their regions.
- **MDCS has transitioned to WebEx for event registration** and will no longer utilize Eventbrite. The purpose of this transition is to streamline the registration process for event attendees. Although the goal is to no longer utilize Eventbrite, during the transition process there may be occasions when Eventbrite is utilized.

Action

Requested: Please share this issuance with all appropriate MassHire Career Center staff, managers, directors, and partner staff to ensure that everyone working with customers, register for these trainings.

Training sessions will be delivered using WebEx on the dates and times posted to the MDCS Staff Training Master List ("training calendar"), which can be viewed by clicking the link: <https://www.mass.gov/service-details/all-mdcs-staff-training>

To register for any session in advance (via WebEx), click on the appropriate training link in the training calendar.

To inquire about training cancellations, please call the MassHire Department of Career Services Training and Meeting Message Line at (617) 626-5250.

Effective: Immediately

Inquiries: Please direct all questions to Kim Leonard at kim.m.leonard@detma.org and reference the number for this MassHire Department of Career Services Workforce Issuance in your inquiry.