



Workforce Issuance

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☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: February 23, 2023

Subject: **New CareerOneStop User Accounts – WorkforceGPS Webinar**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of an upcoming WorkforceGPS webinar: [NEW CareerOneStop User Accounts](#) on Monday, February 27, 2023, from 1:00 – 2:00.

Background: [CareerOneStop](#) is a comprehensive career, education, and job search website. The website offers tools, resources, and information to help users explore careers, make education and training decisions, search for jobs locally or nationally, and find local assistance, including their closest American Job Center. CareerOneStop is widely used by job seekers, students, businesses, and workforce professionals.

CareerOneStop recently added user accounts to the website. Users can save career and job searches, save content pages, and share information with others from their account. Users identify needs and interests in their profile and

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

receive personalized resource suggestions. New How-to Guides offer users a guided path through CareerOneStop to reach a career or job-related goal, such as how to find a job now, or how to switch careers.

Join to learn more about the new user account functionality on CareerOneStop and how to leverage its use with customers. Presenters will also demonstrate the new How-to Guides. Sponsored by the U.S. Department of Labor, CareerOneStop is available at no cost.

WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

Action

Requested: Please share with all managers, staff and partners as appropriate.

Effective: Immediately.