



Workforce Issuance

100 DCS 14.527

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: July 12, 2023

Subject: **Overview of Training & Employment Guidance Letter 21-22 – WorkforceGPS Webinar**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of an upcoming WorkforceGPS webinar: Overview of Training and Employment Guidance Letter (TEGL) No. 21-22 on Thursday, July 13th from 1:00 – 2:30 pm.

Background: Join ETA staff in a walk-through and discussion of the TEGL 21-22. This guidance clarifies and compares the variety of training and other services available to states and local workforce areas under the Workforce Innovation and Opportunity Act (WIOA) with the goal of improving training outcomes across all populations served, particularly those with barriers to employment and underserved populations. Presenters will provide insight into what national WIOA data suggests regarding system implementation of adult and dislocated programs for all populations and expands on how different training and service approaches may be deployed for individual customer

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circumstances. This guidance shares where existing evidence supports the effectiveness of a particular service or training approach, which state and local areas should consider incorporating into the implementation of WIOA-funded training programs.

WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

Action

Requested: Please share with all managers, staff and partners as appropriate.

Effective: Immediately.