



Workforce Issuance

100 DCS 14.538

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: August 18, 2023

Subject: **Empowering Public Workforce Development Professionals: Enhancing Skills for Serving Veterans – WorkforceGPS Webinar**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of an upcoming WorkforceGPS webinar:
Empowering Public Workforce Development Professionals: Enhancing Skills for Serving Veterans, Monday, September 11th from 3:30 – 4:30.

Background: Whether state and local workforce development staff are funded by WIOA Adult and Dislocated Worker funds, Wagner-Peyser, or Jobs for Veterans State Grants, all programs share a common goal when serving Veteran jobseekers: ensure the best possible employment and training outcomes for Veterans. On this webinar, staff from the Employment and Training Administration, the Veterans' Employment and Training Service and National Veterans' Training Institute (NVTI), will provide a refresher on the roles and responsibilities of state and local workforce development staff to ensure effective, integrated, and seamless

service delivery to Veterans. In addition, this session will provide an overview of the many professional development resources available to veteran service providers through NVTI. These resources and highlights will support the Veteran customer experience through the American Job Center experience.

WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

Action

Requested: Please share with all managers, staff and partners as appropriate.

Effective: Immediately.