



Workforce Issuance

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☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: October 16, 2023

Subject: **Effective Communication and Access for Job Seekers who are Deaf or Hard of Hearing – WorkforceGPS Webinar**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of an upcoming WorkforceGPS webinar:
Effective Communication and Access for Job Seekers who are Deaf or Hard of Hearing, Thursday, October 19th from 3:00 – 4:30.

Background: There is no inclusion without accessibility. With October being National Disability Employment Awareness Month (NDEAM), it provides the opportunity to have a discussion on how the workforce system can be more inclusive to the job seekers from the deaf and hard of hearing community.

The U.S. Department of Labor's Employment and Training Administration (ETA), Office of Disability Employment Policy (ODEP), the Civil Rights Center (CRC) and invited guest from Source America have designed this webinar to promote best practices to meet the needs of people in the DHOH community who utilize the

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

services of the American Job Center (AJC) network. This webinar also includes technical assistance on effectively engaging with individuals from the DHOH community, peer to peer sharing by AJC staff and a brief overview of Section 188 of WIOA.

WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

Action

Requested: Please share with all managers, staff and partners as appropriate.

Effective: Immediately.