



Workforce Issuance

100 DCS 14.549

☐ Policy ☒ Information

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: January 19, 2024

Subject: **Utilizing Performance Metrics in Program and Partnership Development – WorkforceGPS Webinar**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of an upcoming WorkforceGPS webinar:
Utilizing Performance Metrics in Program and Partnership Development -
Tuesday, January 23, 2024 - 1:00 – 2:00pm.

Background: The intended audience for this webinar is local workforce development board staff, data specialists, American Job Center staff, and WIOA mandatory partners. Topics of discussion will include:

- Six WIOA Measures
 - Review of the measures overall
 - Review of the performance negotiation process overall
 - Overview of the linkage between mandatory partners and the workforce system in meeting the common performance measures

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

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- Collaborating on Common Performance Measures
 - Examples of the kind of impact collaborating with mandatory partners can have on improving performance measure outcomes.
- Setting Leading Indicators for WIOA Performance Measures
 - Reviewing which leading indicators can be used to help staff move toward meeting overall performance measures.
 - Examples of boards that have used leading indicators and how they determine which ones will help them meet performance measures.

Attendees will come away with:

- Strategies on how to work collaboratively on WIOA common performance measures with mandatory partners.
- Strategies and overall engagement approaches of how best to incorporate the six WIOA measures into local plans and programming.
- Strategies and examples of how leading indicators can be used to ensure all WIOA performance measures will be met.
- A more complete understanding of which other measures to include in their local areas, to ensure a more comprehensive and overall inclusive workforce services delivery model.
- Building partnership and collaboration between the Workforce Development Boards (WDB) & their mandated partners – and how it relates to identifying and reporting on any additional measures that could be beneficial to the local areas.

WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

Action

Requested: Please share with all managers, staff and partners as appropriate.

Effective: Immediately.