



DEPARTMENT OF
CAREER SERVICES

Workforce Issuance

100 DCS 14.578

☐ Policy ☒ Information

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: July 19, 2024

Subject: **Enhancing Skills & Support for Serving Veterans 2024 – WorkforceGPS Webinar**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, MassHire Career Center staff of the Enhancing Skills and Support for Serving Veterans 2024 event through WorkforceGPS.

Background: This event will provide front facing resources to American Job Center (AJC) staff serving Veterans. Participants will learn about the various roles AJC and public workforce system staff play in serving Veterans as discussed in Veterans' Program Letter No. 05-24, Jobs for Veterans State Grants Staff Roles and Responsibilities and Coordination with Workforce Innovation and Opportunity Act Services to Veterans.

Participants will learn about professional development opportunities and resources available through the National Veterans' Training Institute (NVTI) to improve service delivery to Veterans.

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

Date: Thursday, August 22nd, 2024
Time: 2PM- 3:30PM
Register: [Registration Link](#)

WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

Action

Required: Please share this issuance with all appropriate staff.

Effective: Immediately.