



# Workforce Issuance

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☐ Policy ☒ Information

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**To:** MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Fiscal Officers  
MassHire DCS Operations Managers

**cc:** WIOA State Partners

**From:** Diane Hurley, Acting Director  
MassHire Department of Career Services

**Date:** December 19, 2024

**Subject:** **MyMassGov Introduction Training**

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**Purpose:** To notify MassHire Workforce Boards, and MassHire Career Center Operators, Managers and Staff of upcoming training on the new way job seekers will sign into MassHire JobQuest by using their MyMassGov account.

**Background:** This training is designed to explain how job seekers will sign into MassHire JobQuest on or after January 21, 2025. The Commonwealth of Massachusetts is introducing MyMassGov to provide a more secure way for users to access services.

It is essential that all MassHire staff who work with job seekers are knowledgeable about this new process.

When job seekers log in to MassHire JobQuest on or after **January 21, 2025**, they will be redirected to the MyMassGov login page. They will be guided through the process of creating a MyMassGov account and linking it to their MassHire

JobQuest account. If they already have a MyMassGov account, they will link it to their MassHire JobQuest account.

Please register for one of the training dates below:

Monday	January 13	10:00 – 11:00
Monday	January 13	2:00 – 3:00
Tuesday	January 14	1:00 – 2:00
Thursday	January 16	10:30 – 11:30
Thursday	January 16	1:30 – 2:30
Friday	January 17	10:00 – 11:00
Friday	January 17	1:00 – 2:00

[Click on this link to select the session you want to attend.](#)

**Action**

**Required:** Please share this information with all appropriate managers, staff and partners as appropriate

Please select the session date and time you wish to attend at the link above.

**Inquiries:** Please direct questions to Lukas Booker (MDCS) at [lukas.booker2@mass.gov](mailto:lukas.booker2@mass.gov).