



Workforce Issuance

100 DCS 14.600

☐ Policy ☒ Information

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: December 20, 2024

Subject: **Digital Literacy and Resilience: Resources to Support Digital Skill-Building – WorkforceGPS Webinar**

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of an upcoming WorkforceGPS webinar:
[Digital Literacy and Resilience: Resources to Support Digital Skill-Building](#),
Thursday, January 16th, 1:30 – 3:00.

Join this event to hear from the U.S. Department of Labor’s Employment and Training Administration (DOL ETA), U.S. Department of Education (ED), Institute of Museum and Library Services (IMLS), and U.S. Department of Commerce’s National Telecommunications and Information Administration (NTIA) about a summary of public feedback from the Digital Literacy and Resilience Request for Information and resources that support digital skill-building throughout the workforce system.

Background: In this webinar, DOL’s Employment and Training Administration (ETA); ED’s

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

Office of Career, Technical, and Adult Education (OCTAE); IMLS's Office of Library Services; and NTIA will share:

- A summary of public comments from ETA's Digital Literacy and Resilience Request for Information
- DOL's recent update to the Basic Computer Skills Building Blocks Competency Model
- Resources from NTIA, including the Digital Equity Capacity Grant program, State Digital Equity Plans, and BroadbandUSA
- Resources from IMLS, including InformationLiteracy.gov, digital navigators, and a recent workforce study
- Resources from OCTAE, including the Digital Resilience in the American Workfare (DRAW) initiative

This webinar is intended for the workforce system and its partners.

WorkforceGPS is an online technical assistance website created to help build the capacity of America's public workforce investment system. Sponsored by the Employment and Training Administration of the U.S. Department of Labor, WorkforceGPS was developed specifically for workforce professionals, educators, and business leaders. WorkforceGPS is free but does require account registration.

Action

Required: Please share with all managers, staff and partners as appropriate.

Effective: Immediately.